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City of Ljubljana



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When in the autumn of 2006 together with my team we drafted a list of 22 projects prior to our first victory at the local elections and then developed a sustainable vision of Ljubljana 2025 at the beginning of 2007, it was hard to imagine that by now, almost **2,000 bigger and smaller projects** aimed at improving the quality of living of the residents of Ljubljana would be implemented.

The past period was highly dynamic. We were faced with many challenges and at the same time have gained a lot of experience and know-how, learnt to overcome numerous obstacles, and convinced the public with results they can easily relate to. Already upon assuming my mayoral function, I realised that my colleagues have a wealth of professional know-how, however we witnessed a cronic lack of cooperation. We successfully changed that. We established a strong team spirit, provided encouragement and the necessary confidence, thus making cooperation the primary condition of a strong performance. Many successful projects have proven that the public sector can measure up to the private sector or can even be ahead of it in terms of effectiveness.

We have significantly boosted the reputation of Ljubljana in the international environment, where we are today recognisable as a green, safe, clean, and hospitable European capital, which follows its vision of sustainable development with utmost determination. Many national and international awards that we have been awarded over the recent years are a proof that we can compete with anyone and deserve to be in the company of only the best. I am especially proud of the title **European Green Capital**, which demonstrates our commitment to the environment with future generations in mind.

I wonder how many more projects we could implement if no political opposition would need to be overcome. If the annual revenue from the State Budget would not have been reduced by a third at the end of 2006 and if the political executives would simply accept the fact that Slovenia only has one capital, which deserves special treatment due to its special role and additional expectations it needs to meet. However, it is true that all such obstacles have connected us even more and additionally encouraged us to follow the goals we have set.

The balance of powers in the City Council has significantly contributed to the successful implementation of our vision. The strong and independent Zoran Janković List allows us to keep our promises without partaking in the political games and assume responsibility for making even the most demanding decisions. Otherwise we could not avoid time-consuming but fruitless discussions and many completed projects would still be waiting to be implemented.

I am grateful for the trust and good energy of the citizens. Hand in hand, we are writing the story of success, proving that the construction of sewerage system, sidewalks, or kindergartens is not and should not be a matter of politics, only focusing on professionalism and efficiency. Not only with words, but also with actions we show that Ljubljana is a welcoming and tolerant city where **we live together and respect the diversity.** The very well visible results make many citizens honestly proud of their city thus they never hesitate to express their praise. Furthermore, during the implementation of the projects are willing to adapt their daily rhythm and patiently wait for the anticipated positive change.

I am proud of my colleagues and our joint achievements, which have changed Ljubljana for the better. We have proven that we have the courage for implementing the announced plans since our promises did not end up merely on paper. Not even with the most demanding goals, such as closing the city centre for motorised vehicles or removing the illegal gardens next to the Žale cemetery. However, this does not mean that we can now rest on our laurels. Not even close. Our achievements and the know-how we have gained, as well as our commitment and especially the mutual trust established together with my colleagues are an excellent foundation for the future to build on. It makes me happy that we will continue to make the vision of the most beautiful city in the world come true.

Zoran Janković

The City Hall, located at the Mestni trg square, is the base of the Mayor, Deputy Mayors, a Great Council Chamber, where the City Council meets, as well as premises for formal events.

Municipality is

Municipality is Its People

ONE BIG CITY FAMILY CITY COUNCIL

ONE BIG CITY FAMILY



Members of our big city family socializing at the pre-New Year's Eve gathering

Together for The Most Beautiful City

The so-called one big city family consists of the City Administration (COL CA), Public Holding Ljubljana (PHL) with its public companies, the Public Housing Fund (COL PHF), Ljubljana Exhibition and Convention Centre (GR) and all public institutions whose founder is COL. In total, that makes a family of more than 12,000 colleagues.

With a clear vision, a motivated team, professional approach to work, and active cooperation to a successful transformation of the city

In 2007, we drafted and publicly introduced:

- Vision of COL: "Ljubljana to become the friendliest and most beautiful city."
- Mission of COL: "We ensure the best services to the residents and visitors of the capital of Slovenia."

The set vision was linked to the fundamental projects defined by thoroughly set deadlines and assigned contractors of the City Administration, public companies, and institutions of COL. Together, we have drafted better detailed term plans and operational activities. In the period between 2007 and 2017 in addition to the regular jurisdiction of the City Administration, we have successfully implemented **almost 2,000 additional projects of great importance for the city and its residents, and successfully contributed to a greater quality of living in Ljubljana.**

Organizational Chart of Our Big City Family



Who's who in our big city family



012 _____

Zoran Janković, Mayor



Darko Brlek, Festival Ljubljana













Aleš Čerin, Deputy Mayor

David Polutnik, Commercial Activities and Traffic Department



Jasna Plazl, Legal Affairs Office



Dejan Crnek, Deputy Mayor



Jelka Žekar, Deputy Mayor





Eva Strmljan Kreslin, Family Center Mala ulica











Marko Kolenc, Sport Department



Meta Gabron, Development Projects and Investments Office



Bojan Hajdinjak, Cene Štupar Institute







Miran Gajšek, Urban Planning Department



Liljana Batič, Home Care Institute Liúbliana



Mateja Demšič, Culture Department



Marija Fabčič, Pre-School Education and Schooling Department



Mateja Duhovnik, Public company Ljubljanska parkirišča in tržnice





Marjan Sedej, Ljubljana Pharmacies







Blaž Peršin, Museum and Galleries of Ljubljana













Janko Kramžar, Public company Snaga



Lilijana Madjar, Regional Development Agency of Ljubljana Urban Region



Liubliana Castle



Nataša Jazbinšek Seršen, Environmental Protection Department















Nataša Koprivšek, Internal Audit Office



Robert Martinčič, Public company Žale



Simon Kardum, Kino Šiška Centre for Urban Culture



Tibor Mihelič Syed, the Mladinsko Theatre



Viktorija Potočnik, Centre for Youth Culture



Nevenka Šivavec, International Centre of Graphic Arts



Roman Fortuna, Municipal Police Department



Simona Remih, Property Department





Vojko Grünfeld, Local Self-Government Office



Nina Peče Grilc, Kinodvor Cinema



Rudi Dolšak, Community Health Centre Ljubljana



Tadeja Möderndorfer, Public Procurement Office



Tjaša Ficko, Deputy Mayor



Zdenka Ban Fischinger, Ljubljana Zoo



Peter Horvat, Public company Ljubljanski potniški promet



Samo Lozej, Public company Energetika Ljubljana



Tanja Dodig Sodnik, Mayor's Office





Zdenka Grozde, Public Holding Ljubljana



Petra Stušek, Ljubljana Tourism



Saša Bistan, Finance and Accountancy Department



Tatjana Polajnar, Sport Ljubljana



Uroš Korenčan, Ljubljana Puppet Theatre



Robert Kus, Protection, Rescue and Civil Defence Department



Sašo Rink, COL Public Housing Fund



Teja Zorko, Ljubljana City Library



Urša Otoničar, City Administration of COL



Strengthening the loyalty to the city and the projects

Already before 2007, the City Administration, public institutions, the Fund and companies were able to provide utmost professionalism and expertise, but there was almost no cooperation and teamwork. Therefore the management board successfully motivated their colleagues by means of **an active dialogue**, **clear introduction of the objectives**, **and the inclusion into planning. Effectively implemented projects also significantly strengthened the loyalty of the members to the city and the planned projects.** Our colleagues (12,089) provide their expert opinions, point out any conflicts, as well as provide initiatives and proposals for innovations and improvements.

Satisfaction and well-being in our entire big city family are further boosted through the social gatherings we organise. The largest numbers always gather at the **annual pre-New Year's Eve gathering, to which all the colleagues are invited.** The participation is voluntary, however the purpose of the get-together is getting to know one another, socialise in an informal environment, and strengthen the cooperation as well as loyalty to the organisation.



Education, training and motivation of city officials, the management and directors of public companies as well as institutions of our big city family



A former director of the Administration at the City of Ljubljana, Vasja Butina, Deputy Mayor Aleš Čerin, former Deputy Mayor Jadranka Dakić, and Mayor Zoran Janković at the New Year's reception on Independence and Unity Day of the Republic of Slovenia



Top left to right in the photo: Deputy Mayor Aleš Čerin, Deputy Mayor Prof. Janez Koželj, Mayor Zoran Janković, Deputy Mayor Dejan Crnek. Bottom left to right: former director Jožka Hegler, Deputy Mayors Jelka Žekar and Tjaša Ficko.

City Administration

The organisation of the City Administration is adapted to the mission, tasks, and business processes within the Administration. It provides professional, efficient, rational, and consistent execution of tasks, an effective internal control of task implementation, the guidance of the City Administration towards the users of its services, and an effective cooperation with the bodies of COL as well as their external stakeholders.

The largest and the most important change since 2007 was the comprehensive reorganisation of the City Administration, whose main goals were to **increase the efficiency**, and **enhance the specialisation**, **cooperation between various fields**, **teamwork**, **and the optimisation of the work flow.** From 12 departments, 6 offices and 1 offence body, we have formed 9 departments, 8 offices and 2 minor offence bodies. A year later, we also established the Sport Department. The offices' main task became to support the activities performed by the departments.

The specialisation has increased the responsiveness, transparency, and control over the activities being implemented and already implemented. To follow the trends even more closely and actively introduce new development projects as well as activities for a greater quality of living, new job positions for city managers were established at the beginning of 2018.

An integral part of the reorganisation was also a spatial optimisation of work premises so that the organisational units could be joined at fewer locations than before, relocating approximately half of the employees of the City Administration to other premises. **Instead of at 17 locations, the City Administration today operates at 12 locations.** By executing the contract on a free transfer of premises, which was concluded in 2017 with the Ministry of Public Administration, the City Administration will only operate at 6 different locations in the future. By reducing the physical distances, the working conditions will be additionally improved and the performance of the City Administration will be even more effective.



Public Holding Ljubljana (PHL)

It was founded in 1994 in order to execute professional and developmental tasks for public services as well as tasks for four related public companies whose only shareholder it is, and for two public companies whose sole shareholder is the City of Ljubljana.

To make public services even more effective, rational, and of an even better quality, **we conducted a thorough reorganisation** in 2009 and 2010. By transferring the services (finance and accounting, information technology, procurements, legal affairs and HR) from public companies, we established a strategic holding, thus combining all the support processes and priding itself on state-of-the-art information support. When public company Energetika Ljubljana was transferred under the ownership of the TE-TOL company, also their finances, accounting and HR affairs as well as the IT centre were transferred to Public Holding Ljubljana in 2012.

Public Holding Ljubljana, whose number of colleagues increased from 14 to 200 due to the changes, today executes support processes for a total of 16 mandatory and optional public services as well as many marketing activities for public companies providing services to approximately 400,000 residents in more than 20 municipalities. Public Holding Ljubljana is among the most advanced companies in Slovenia as the key processes of public companies and the supporting processes of Public Holding Ljubljana together provide high-quality public services in Ljubljana and its suburban municipalities.





The Komunaliada is the main event for collegues employed in Public Holding Ljubljana and public companies, featuring work-related and sports competitions.

CITY COUNCIL



The Great Council Chamber in the City Hall

COL City Council is the supreme body of the City of Ljubljana. It is made up of 45 members who serve a fouryear term. Their councillor service is not provided as a profession. They meet at regular and extraordinary meetings of the City Council and at meetings of supporting bodies. The City Council is represented, convened and managed by the Mayor, who does not hold a voting right.

The City Council of COL encompasses:

- 6 commissions,
- 13 committees,
- Council for the Protection of Tenants' Rights,
- Editorial board of the magazine Glasilo Ljubljana.

Competences of the City Council

The City Council is responsible for adopting the Statute, decrees, budget, and final account, monitoring the Mayor's work and the work of the City Administration as well as deciding on HR matters.

In the years between 2007 and 2017, we familiarised our citizens with the work of the City Council and allowed for their greater involvement in decision-making processes. Since 2008, when we transitioned to electronic operation, all the materials are available to the public on the official website of the Municipality, which simplified the access for councilors as well as citizens. It also provided a regular insight into the process of adopting acts at City Council sessions for citizens, the media, and stakeholders. Since 2014, the website also directly broadcasts City Council sessions, which are currently on average viewed by approximately 20 persons, whereas the recordings of the sessions, which are also published, are on average viewed by 300 viewers. Citizens can also experience the sessions up close – from the balcony of the Great Council Chamber.

In addition, since January 2016, the interested public or the individuals have the option of filing remarks to general acts adopted by the City Council, which places us alongside the National Assembly of the RS and sets a bar also for other Slovenian municipalities.

City Council Sessions

Municipal councilors in the last 3 mandates (up to 31/12/2017) discussed and adopted **2,754 decisions** at 108 regular sessions and 26 irregular sessions. Regular City Council sessions on average last 4 hours and 20 minutes, whereas irregular sessions are shorter, i.e. 1 hour and 48 minutes. In 2007, the municipal councillors therefore spent 21 days, 21 hours and 48 minutes together.

Every year, Ljubljana honours its official city day in memory of **9 May 1945**, when the long expected freedom, obtained through a brave fight, was announced in Ljubljana with sirens sounded from the Castle. Therefore, on every anniversary the City Council holds a special gala session.

To honour and in the memory of the passing of our citizens and city councillors, the City Council pays a tribute to them at a memorial session. The following personalities remain in our memories:

- Stanko Brezovar, former Mayor of Ljubljana,
- Dr. Marjan Tepina, former Mayor of Ljubljana,
- Marijan Jenko, former Mayor of Ljubljana,
- Msgr. Dr. Alojzij Šuštar, honorary citizen of Ljubljana, archbishop and metropolitan bishop of Ljubljana,
- Rudolf Francl, honorary citizen of Ljubljana, opera singer, tenor,
- Peter Božič, former city councilor,
- Dr. Kristina Brenk, honorary citizen of Ljubljana, poet, dramatist, translator, and editor,
- Tone Pavček, honorary citizen of Ljubljana, Slovenian poet, essayist, and translator,
- Prof. Dr. Slavko Ziherl, former city councilor,
- Vladimir Braco Mušič, MA, former Mayor, architect, urban planner, publicist, and professor,
- Jurij Gustinčič, honorary citizen of Ljubljana, analyst of global social and political events, doyen of Slovenian journalism,
- Jože Janez Ciuha, honorary citizen of Ljubljana, academic painter, writer, and university educator,
- Prof. Dr. France Bučar, honorary citizen of Ljubljana, lawyer, and statesman.

Discussed and adopted decisions

	MANDATE 2006–2010	MANDATE 2010–2014	MANDATE 2015–2018 (UP TO 31/12/2017)
All adopted decisions	1,120	966	668
Non-adopted decisions	8	1	1
ltem withdrawal	31	7	4
Postponement of voting or discussion	13	2	1





Gala sessions of the City Council at Ljubljana Castle each year hosts more than 400 invited guests.

Number and duration of sessions

	MANDATE 2006–2010	MANDATE 2010-2014	MANDATE 2015–2018 (UP TO 31/12/2017)
No. of regular sessions	42	36	30
No. of hours of regular sessions	181 hours 59 minutes	164 hours 24 minutes	132 hours 12 minutes
Average duration of regular session	4 hours 32 minutes	4 hours 34 min	4 hours 24 minutes
No. of irregular sessions	12	10	4
No. of hours of irregular sessions	33 hours 21 minutes	8 hours 45 minutes	5 hours 7 minutes
Average duration of an irregular session	3 hours 17 minutes	52 minutes	1 hour 16 minutes

	MANDATE 2006-2010	MANDATE 2010-2014	MANDATE 2014-2018	
	ELECTED 22/10/2006	ELECTED 10/10/2010	ELECTED 5/10/2014	
GENDER	15 FEMALE COUNCILORS	18 FEMALE COUNCILORS	22 FEMALE COUNCILORS	
EDUCATION	SECONDARY 17.8%	SECONDARY 6.7%	SECONDARY 22.2%	
	HIGHER 4.4%	HIGHER 2.2%	HIGHER 4.4%	
	UNIVERSITY 53.3%	UNIVERSITY 71.1%	UNIVERSITY 60.0%	
	MA, MSC, PHD 24.4%	MA, MSC, PHD 20.0%	MA, MSC, PHD 13.3%	
AGE	UP TO 29 2	UP TO 29 1	UP TO 29 3	
	FROM 30 TO 39 9	FROM 30 TO 39 8	FROM 30 TO 39 7	
	FROM 40 TO 49 10	FROM 40 TO 49 7	FROM 40 TO 49 5	
	FROM 50 TO 59 16	FROM 50 TO 59 18	FROM 50 TO 59 12	
	60 AND MORE 8	60 AND MORE 11	60 AND MORE 18	
LIST/ POLITICAL PARTY	 23 LZJ - List of Zoran Janković SDS - Slovenian Democratic 8 Party LDS - Liberal Democracy of Slovenia 4 SD - Social Democrats 2 NSi - New Slovenia - Christian People's Party DeSUS - Democratic Party of Pensioners of Slovenia List for Clean Drinking Water Greens of Slovenia 	 LZJ - List of Zoran Janković SDS - Slovenian Democratic Party SD - Social Democrats 	 LZJ - List of Zoran Janković SDS - Slovenian Democratic Party T T SMC - Party of Miro Cerar SUS - New Slovenia - Christian People's Party DeSUS - Democratic Party of Pensioners of Slovenia SLS - Slovenian People's Part 	

Darja Virjent, the green ambassador of the European Green Capital 2016 project, has remarked that the collective care for a high quality of living in the capital and the responsibility to actively include the citizens in shaping the life in the city have significantly improved. In the photo, there is Darja with her daughter Ava.

Citizens Come First



ACTIVE DIALOGUE DISTRICT AUTHORITIES THE CITY THAT CONNECTS

ACTIVE DIALOGUE



The green ambassador Miha Pongrac will remember the Green Capital project mainly for the activities that Ljubljana has introduced itself at home and around the world with.

Citizens are our **first and most important** stakeholders, who deserve only the best. Numerous implemented projects, activities, and events improve the quality of living and we strive to offer the best services possible. Through various communication channels, we **provide prompt information** about the events in the City of Ljubljana and also **actively include** citizens in the shaping of our programmes and projects. That way, we can establish and maintain the implemented **dialogue** as well as **create** a more beautiful and friendlier city **together.**

We Inform

Public Relations Section

We take care of comprehensive informing of the public through various communication channels: we draft press releases, organise press conferences and various events. We also take care of regular internal informing of our colleagues.

Official website www.ljubljana.si

The source of topical information and everything on services of the City Administration as well as public companies and institutions operating under the COL. We are the first municipality in Slovenia that has completely adapted its website to people with disabilities in accordance with international guidelines. Therefore, the website www.ljubljana.si is accessible to everyone.

Citizens can watch live broadcasts of our press conferences and City Council sessions at www.ljubljana.si.

Magazine Glasilo Ljubljana

The magazine Glasilo Ljubljana is the central medium for all information on the life and work in the City of Ljubljana. Its circulation is almost 122,000 copies with all households in Ljubljana receiving it free of charge.

Social Media

We also actively communicate with our citizens through social networks. Topical information is published on Facebook and Instagram, whereas promotional videos are published on our YouTube channel.

Mayor Zoran Janković weekly posts short videos on the so-called "Pros and Cons" on his Facebook profile. Successful and positive events are considered "Pros", bad and harmful actions as well as errors are referred to as "Cons".

E-News

Regular information on current news that you get straight to your email inbox. Every week, e-news are sent out in Slovenian and twice a month also in English.



Citizens' Initiatives Section

It operates within the Mayor's Office. It first and is aimed at citizens, who can submit their questions, suggestions and initiatives by email, telephone or in person. The employees of the Section will gladly accept those and provide answers.

Interactive portal Citizens' Initiatives

In December 2008, in order to achieve an even more open and transparent communication with the citizens, we established an interactive portal through which our residents can submit their suggestions and questions.

Both, the initiatives and answers, are also published. From its establishment to the end of 2017, we received approximately **19,000 initiatives.**

Participation in Radio Programmes

The Mayor is hosted at radio stations monthly. There, he answers the questions of listeners and informs them about the current events in Ljubljana live.

CLOSE TO THE PEOPLE

In addition to the work performed in his office, Mayor Zoran Janković spends a lot of time in the field, where he observes the work at construction sites and meets the citizens. He attends gala and social events with various stakeholder groups. As a mediator, he successfully finds a solution where no one else does. Already in the first year of him being in office as the Mayor, he introduced regular monthly gatherings with the citizens called the Mayor's Open Days, when citizens can personally meet him. His accessibility, sympathy to fellow man, and willingness to listen to everyone continuously attract more and more people seeking a personal conversation with the Mayor. Therefore, Open Day nowadays take place up to three times a month instead of just once. From 2007 to 2017, the Mayor personally met more than **26,000** citizens.



Mayor Zoran Janković loves being among the people



Citizen at the Mayor's Open Days

Co-creating the City by Means of Integration

Public Debates, Presentations, Workshops, and Consultations

During the drafting of official documents, such as spatial plans, strategies, etc., we also organise public debates, presentations, workshops, and consultations where citizens are promptly informed about the plans and where they can provide their suggestions. These are – after they are reviewed professionally – taken into consideration in the planning and also implemented if possible.

Citizens Participate in Making Decisions

Citizens submit their proposals in their district authority's office and thus **actively participate** in the decision-making processes. The Mayor and competent Deputy Mayor hold regular meetings with the representatives of district authorities, where the proposals are discussed and tasks are prioritised. These are later included in the budget and implemented if possible.

Accessible to Vulnerable Groups

For persons **older than 65 years** and for **people with disabilities**, we have established the Information Office in the city centre, in the Mačkova ulica street. There we provide information on various services and activities focusing on them as well as answers their inquiries.



Together with our citizens, we implement various campaigns and events, most noticeably:

Campaign For a More Beautiful Ljubljana

The annual traditional one-month-long cleaning campaign starts on 22 March, i.e. the World Water Day, and ends on 22 April, the World Earth Day. During that time, numerous activities are implemented with the aim to provide, together with the citizens, a **clean and attractive environment**. District authorities, tourist associations, and other societies as well as individuals who care about their city participate in the campaign. Special attention is also dedicated to cleaning the Ljubljanica River.



We plant trees.

European Mobility Week

Every year between 16th and 22nd September, we join the largest European initiative promoting sustainable mobility, within which we implement numerous activities together with our stakeholders with the intention to raise awareness about alternative forms of mobility, and also to introduce permanent measures. Ljubljana is the only city that was ranked first in the implementation of the European Mobility Week twice.



Within the European Mobility Week, we created a cardboard city bus for a children's show.

Green Year

In 2016, when we were a proud holder of the title European Green Capital, we prepared a free program with themed activities and events that included the widest scope of stakeholders – citizens, public companies and institutions of COL, kindergartens and primary schools, district authorities, private businesses, NGOs, societies – **more than 300** in total. That year, two wooden **pavilions called Točka.Zate.** (Point. For.You.) where constructed. Every day, a diverse programme was held there: **over 600 events were visited by approximately 34,000 people altogether.**

Each district authority was **the ambassador** of the European Green Capital and carried out various activities for boosting **sustainable behaviour** for three weeks.



The wooden pavilions Točka.Zate. in front of the City Hall

Točka.Zate. was the venue for numerous events.

Sharing Good Practice

We raise awareness through different **sociallyresponsible campaigns:**

Man, Take Care of Your City

We emphasize **zero tolerance for vandalism** and the importance of **respecting our common public space.** Therefore, in 2015, we focused on preventing unauthorised graffiti and destruction of public buildings. In 2016 and 2017, the focus of the campaign was raising awareness on picking up dog poo and throwing chewing gums into the bins.



l'm not lasting, but therefore less annoying. l'm a biodegradable bag.

We want to warn against excessive use of plastic bags, which are harmful to the environment, and promote the use of biodegradable bags.



Let Yourself be Taken Away

We promote and raise awareness of **environmentally friendly forms of mobility,** such as walking, cycling, using public transport, and other sustainable ways of movement.



Gloves On!

We raise awareness of **invasive alien species** and on how to deal with them.



Natural Disasters

We carry out **preventive workshops** where citizens learn about natural disasters (floods, earthquakes, fires) and are advised how to prepare for them and how to react to them.



Get Used to Reuse

We promote **sustainable attitude towards everything** – shopping wisely, reselling, replacing, and sharing.



Be a Star, Don't Throw Firecrackers!

The annual **preventive campaign**, carried out together with the Ljubljana Police Department, warns about the **dangers of using firecrackers and other pyrotechnics**.



DISTRICT AUTHORITIES (DA)



Silvija Pavčič, the Green Ambassador of European Green Capital 2016, is also very active in her own district authority, which is Posavje.

District authorities were established in 2001 as one of the forms of implementing the principle of subsidiarity and decentralisation.

In 2007, the competences and tasks of DA were expanded with the implementation of amendments to the Statute of COL, amendments to the Rules of Procedures of the COL City Council, and the adoption of the Decree on Financing District Authorities in COL. These regulations defined the tasks, procedures, and cooperation with COL authorities, participation in the decision-making on local matters, and certain criteria for financing the tasks and operations of DA.

Participation in Decision-Making Processes

Effective management of the city requires a tight integration of district authorities and the participation in decision-making processes. DAs are included in the decision-making process by providing initiatives and proposals and through the cooperation with the City Council, the Mayor, and the City Administration. DAs can also participate by providing suggestions and comments on the materials is being discussed by the City Council. The DA representatives can participate at the session of the competent working body and the City Council session, where they present the viewpoint of the DA. DA's tasks cover all areas of operation within the local community.

The COL area consists of 17 district authorities, whose main tasks are:

- informing citizens about the matters important for the District Authority area,
- organizing cultural, sports and other events,
- implementation of various programmes in the field of sports, culture, community services, managing and protecting the environment,
- drafting plans of small works.

17 district authorities in Ljubljana

- DA Šiška (736ha, 35,329 residents)
- DA Bežigrad (724ha, 34,472 residents)
- DA Center (507ha, 25,884 residents)
- DA Moste (340ha, 21,752 residents)
- DA Polje (2,210ha, 20,382 residents)
- DA Trnovo (718ha, 16,832 residents)
- DA Rožnik (835ha, 16,756 residents)
- DA Dravlje (1,111ha, 15,672 residents)
- DA Jarše (906ha, 14,331 residents)
- DA Šentvid (1,583ha, 14,170 residents)
- DA Vič (1,438ha, 14,064 residents)
- DA Rudnik (2,548ha, 13,791 residents)
- DA Golovec (827ha, 12,185 residents)
- DA Črnuče (1,810ha, 11,593 residents)
- DA Posavje (905ha, 9,844 residents)
- DA Sostro (8,856ha, 6,874 residents)
- DA Šmarna gora (1,443ha, 4,988 residents)



Computer Training for Older Citizens of Ljubljana

City of Ljubljana was the **first municipality in Slovenia** that started with a systematic computer-aided training of residents over 65 years of age. Therefore we have been organising **free computer courses** since 2007. These take place at the premises used by District Authority.

The average age of participants is 68. The youngest participant was 42 and the oldest one 94. The interest and the satisfaction are extraordinary, as already 20,000 students have successfully completed the beginner's course. Intermediate courses are also available.



The average age of participants is 68. The youngest participant was 42 and the oldest one 94.

Free Professional Lectures for Citizens

By providing lectures on dementia and identifying the first signs of dementia as well as how it can be prevented, we de-stigmatise the dementia as a disease and raise awareness of the citizens on early signs of the condition together with the Slovenian Association for Help with Dementia "Spominčica". Within the program, we organise a popular workshop on how to train your memory, attentiveness, focus, and relaxation – "Brain Fitness".

Since 2016, we have also provided free professional lectures on the efficient use of energy in the household.

District Authorities as the Ambassadors of European Green Capital 2016

All district authorities were actively participating in the Green Capital programme, each of them being the Green Ambassador for three weeks. Every one provided something special and all of them focused on the intergenerational cooperation with the emphasis on sustainable mobility and circular economy. During their service as ambassadors, district communities collaborated with **281 various stakeholders** and together, they organised more than **220 events**, significantly enriching the entire project European Green Capital 2016.

Best Apartment Building in Ljubljana Campaign

In 2016, based on the **citizen's initiative**, we organised the **Best Apartment Building in Ljubljana** campaign for the first time. We wanted to encourage all residents who live in **apartment buildings** to contribute to a **clean and tidy appearance of our living environment best they can.** We will continue the campaign also in the future.



Firstly, the award was given to the residents of the 19-storey skyscraper at Topniška 45, for which they also received a plaque, the "Best Apartment Building" flag, and the seedlings of the Ljubljana rose. Public company Energetika Ljubljana also granted them a cheaper price of electricity for common areas.

We Encourage an Active Dialogue Between the City Administration and the District Authorities

Our cooperation with the district authorities is very well organised, transparent, and always in the best interest of the citizens. A special aspect of local democracy in terms of participation of local community residents in the decisionmaking is the relationship between the local self-government and the public. Communication between the elected local authorities and local officials on one side and the residents of local communities (local public) on the other side is crucial for achieving a higher legitimacy in the realisation of the public interest. One of the purposes of the establishing district authorities was to provide for a greater involvement of local community residents in decision-making processes. The competent Deputy Mayor meets the presidents of district authorities every month at the coordination meeting, where different topics for a better functioning of district authorities are discussed. Furthermore, Mayor Zoran Janković joins them at the meetings every three months.



During their terms as ambassadors, the executives of the DAs strengthened their bonds with the residents of their respective district authorities and at the same time also with other district authorities and the officials of the City of Ljubliana.



Headquarters of DA Polje (Polje 12)

Managing the Facilities for the Needs of the Operation of COL District Authorities

In the City of Ljubljana, we provide the spatial and technical conditions for the operation of district authorities and the implementation of their programmes, in which also societies, groups, and other stakeholders participate. The facilities are permanently used by **276 different users (entities)**.

The employees of the Local Self-Government Office and the presidents of the district authorities are available to citizens at 51 different locations across Ljubljana.

Since 2007, we have completely renovated the following facilities:

- Polje 12,
- Cesta II. grupe odredov 43,
- Prušnikova 99.
- Kebetova 1.
- Pot do šole 2a,
- Belokranjska 6,
- Bratovševa ploščad 30.

We also renovated the **business premises at:**

- Štefanova 9 in 11,
- Rozmanova 12,
- Litijska cesta 38,
- Pot k ribniku 20,
- Vojkova 1,
- Tbilisijska 22 a,
- Viška 38,
- Pločanska 8 in
- Prušnikova 106

For the operation of the **District Authority Trnovo, we purchased the business premises** at Devinska cesta 1b in 2008. Some facilities also feature larger halls, where the **ventilation had to be arranged** (Cesta II. grupe odredov 43, Prušnikova 99, Belokranjska 6) and an **induction loop was installed** (Devinska 1b, Zarnikova 3, Polje 12).

We have enabled access to the facilities to people with disabilities by installing mobile or fixed ramps.

Equipment of the District Authorities Headquarters

All the headquarters of district authorities were equipped with projection devices as well as with air conditioners, which applies to offices, halls, and conference rooms. Already in 2008, we arranged e-points with computers and free internet access.

Purchase of Defibrillators and Free Workshops on Their Use

To save as many lives as possible, we installed defibrillators at **28 facilities** of the Local Self-Government Office from 2014 to 2017 and therefore expanded the network of publicly available **defibrillators** in Ljubljana. Together with the Slovenian Medical Students' International Committee and the Red Cross of Slovenia (Ljubljana) we organise **free workshops** on key CPR procedures, demonstrating the correct use of defibrillators. We organise **free measurements** of blood pressure, blood glucose level, and cholesterol level within the workshops of the "Think of Your Heart" project of the Slovenian Medical Students' International Committee.

TOP ACHIEVEMENTS

Regular Meetings and Plan of Small Works

For many years, we have been providing our citizens with the ability to co-create the budget as well as to participate in projects and measures through different activities and programmes. Representatives of district authorities are a part of regular meetings, where they propose the content which they assess as necessary to be included into the budget. We coordinate priority tasks and at the end of the year also check their implementation.

Since 2007, district authorities have drafted an annual plan of small works referring to the upkeep and maintenance of the public utility infrastructure and implemented by the competent bodies of the City Administration. Each district authority must spend at least 20% of assets they are assigned in a given budgetary year for the implementation of the tasks.

From 2007 to 2017, we provided EUR 4.6 million from the budget of COL for implementation of all tasks of the DAs, of which the DAs spent a total of EUR 1.2 million for the implementation of small works from 2007 to 2017.

Within the small works, playground equipment was constructed on playgrounds and new playgrounds were arranged, new benches were provided, access for people with physical disabilities was arranged, green surfaces and children's playgrounds were maintained, new outdoor fitness equipment was installed, footpaths and unpaved roads were repaired, bridges were renovated, plots for safe routes to schools were arranged, etc.

In addition, DAs are implementing certain tasks that could also be considered an implementation of direct proposals and initiatives by residents from a specific DA.



The children's playground at Rusjanov trg was constructed by DA Moste within the small works.

WE NEVER REST

Construction of New District Authority Centres

We are currently implementing activities for the construction of **Šmarna gora Centre, Golovec Centre, Vič Centre, Fužine Centre, and Barje Centre.**



DA Bežigrad has set-up children's playground equipment between the streets Herbersteinova ulica and Dunajska cesta as a part of small works.

Construction of the Business and Administrative Centre Zalog

Within a public-private partnership, we constructed the Business and Administrative Centre Zalog, where the first floor of the newly-built facility is dedicated to numerous public programmes and activities.

The following institutions therefore received their own premises:

- Ljubljana City Library,
- a music school,
- Daily Activity Centre for the Elderly.

In addition, the modern centre also features a **recreation hall, event hall, and a movie theatre,** a shop on the ground floor and also **parking spaces next to the building.**



Zalog Centre

In the period between 2007 and 2017, we independently or in cooperation with other societies as well as individuals from the district authorities implemented more than:



programmes from the fields of agriculture and tourism.

 $\mathbf{280}$

programmes from the fields of social security and healthcare.



for the elderly.



programmes and events featuring sports activities.

programmes from the fields of fire safety.

programmes and events with cultural activities.





social programmes and events for the citizens of district authorities.



programmes for urban planning and cleaning the environment.

DID YOU KNOW?

THE CITY THAT CONNECTS



The View of Ljubljana's Skyscrapers

In Ljubljana, we encourage connections between various stakeholders, who, through their activities, help us achieve a sustainable development of the city and the region.
Together for a Faster Development

The Ljubljana Urban Region combines **26 Central Slovenian municipalities** and is the **region with the most concentrated know-how and** creative potential in Slovenia. The most important state, scientific, research, educational and cultural institutions are concentrated here.

Ljubljana, with its numerous measures and activities, provides the best conditions for the economic growth and sustainable development of the entire Ljubljana Urban Region. Its sustainable development is built on knowledge, innovativeness, creativity, and synergy of key stakeholders and sectors.

The region boosts its competitiveness through maintaining the traffic, environmental, IT and social infrastructure, and by developing human potential. A healthy and attractive living environment is provided through the protection of natural resources, appropriate spatial planning, the renovation of the existing buildings and settlements, as well as with environmentally friendly self-provisioning.

Regional Development Agency of Ljubljana Urban Region (RRA LUR)

One of the characteristics of the region is constant intertwining of the **urban and rural environment,** which often have very different approaches and needs, therefore a constant cooperation, integration and coordination of all 26 municipalities is of utmost importance.

Therefore the Council of the Ljubljana Urban Region, featuring all the mayors of this region, which are – under the patronage of the Regional Development Agency of Ljubljana Urban Region – actively involved in the planning of a harmonious development and in solving various challenges, as well as the Developmental Council of the Ljubljana Urban Region, consisting of 26 municipalities' representatives, 26 representatives of the economy, and 13 representatives of the region's NGOs, play a vital role. The Ljubljana Urban Region Council, composed of 26 mayors of all municipalities, is chaired by Ljubljana's Mayor Zoran Janković.

In the past, the region implemented several successful projects:

- RCERO (Regional Waste Management Centre), the **largest environmental project in the country,** constructed for waste management from one third of Slovenia's population and businesses.
- Introduction of yellow lanes for the public transport on main radial roads and the extension of public transport (public company Ljubljanski potniški promet) lines to municipal centres.
- The P+R system was co-developed with the co-funding of all 26 municipalities of the Central Slovenia Region (Ljubljana Urban Region) and co-funding from two European Funds. Along the city radial roads, there are five P+R parking facilities. In cooperation with neighbouring municipalities, the payment with the Urbana system was also implemented at three further P+R parking facilities.

Regional Destination Organisation (RDO)

In operation since 2011, it is the indicator of integration and successful cooperation in the Central Slovenia Region. The Central Slovenia RDO is the **case study of a well organised, active and integrated organisation** able to position the region as a geographically well defined, well organised area with well integrated products and services. For the Central Slovenia RDO project, Ljubljana Tourism **has been awarded the 2012 Golden Tourist Heart.**

The Council of Founders of Public Holding Ljubljana (PHL)

City of Ljubljana and its suburban municipalities, co-founders of public companies connected within Public Holding Ljubljana, established a common body of municipalities in 2004 for the enforcement of their founders' rights in connected public **enterprises and for the coordination of decisions in relation with the provision of mandatory and optional public utility services.** The Council of Founders consists of **mayors of the municipalities of Ljubljana, Medvode,** Brezovica, Dobrova, Polhov Gradec, Škofljica, Dol pri Ljubljani, and Horjul. Every year since 2007, Mayor of COL, Zoran Janković, has been unanimously elected as the Chairman, who also holds the most voting rights (88%). The decisions, however, are not adopted by voting, but through mutual constructive cooperation. So far, at a total of 70 sessions, more than 649 decisions were adopted unanimously, with the exception of three that were not.

Association of Municipalities and Towns of Slovenia (ZMOS)

By the **initiative of the Mayor of Ljubljana**, the Association of Municipalities and Towns of Slovenia was established. At the founding session in 2010, Zoran Janković, Mayor of the City of Ljubljana, was elected as the first Chairman. The Association of Municipalities and Towns of Slovenia represents 11 city municipalities, which with their scope of operation very successfully represent an important structural share and developmental potential of the **Slovenian urban**, economic and social life with regard to local self-government as well as economy.



In Ljubljana, we are connected via bridges, authentic relationships, and good governance.



Less Money From the State Budget, More Implemented projects



Anna same

Budget and Indebtedness

When Zoran Janković and his team started their mandate in 2006, the Government of the Republic of Slovenia took EUR 57 million of revenue from the city annually by amending the Financing of Municipalities Act. So that we could still pursue an active development for the good of the citizens, we have compensated for the loss with the rationalisation of our operations, by selling the properties we did not need, and through additional indebtedness.

DATE	INCOME	INDEBTEDNESS	INDEBTEDNESS PER RESIDENT IN EUR**	
31/12/2006	224,002,261*	57,000,000 (at the beginning of the mandate of Mayor Zoran Janković)	213	
31/12/2007	217,819,927	62,044,413	232	
31/12/2008	244,601,831	107,924,824	403	
31/12/2009	250,715,864	126,815,433	459	
31/12/2010	373,122,845	132,694,128	474	
31/12/2011	291,233,163	134,449,910	480	
31/12/2012	262,840,478	133,612,212	476	
31/12/2013	251,287,855	123,711,286	437	
31/12/2014	259,669,006	119,613,538	418	
31/12/2015	322,220,537	117,622,794	410	
31/12/2016	272,301,210	115,270,434	399	
31/12/2017	265,652,366	114,108,262	395	

* Conversion from SIT to EUR

** The number of residents is taken after the SURS annual data (2006: 267,760 and 2017: 288,919).

According to the **Capital City of the Republic of Slovenia Act**, state authorities and bodies of municipalities cooperate and coordinate the tasks under their jurisdiction, which provides the conditions for the operation of bodies and organisations as well as representative bodies, especially in the field of environmental protection, spatial planning and usage of space, public safety, traffic safety, and urban transport, the provision of economic and non-economic public services and other fields that the public is interested in.

For the co-funding of the tasks with which the City of Ljubljana in accordance with its powers provides conditions for the operation, the Municipality is for each financial year entitled to a tax share as stipulated in this Act.

Unfortunately, the governments of the RS kept reducing the funds according to the Capital City of the Republic of Slovenia Act, which is evident in the table below.

IN EUR	2010	2011	2012	2013	2014	2015	2016	2017
The calculation of the income tax that the capital city is entitled to according to the Capital City of the Republic of Slovenia Act	15,951,483	15,277,878	14,886,872	11,915,012	7,685,427	6,911,768	7,085,837	7,982,306
Adopted during the mandate of the Government of		Borut Pahor		Janez Janša	Alenka Bratušek		Miro Cerar	



Income and indebtedness of our large city family in EUR (COL and its entities)

The balance of debt of COL and its legal entities as at 31/12/2017 in EUR

INDEBTEDNESS OF COL AND THE LEGAL ENTITIES OF COL	THE BALANCE OF DEBT	OWNERSHIP SHARE OF COL IN %	THE BALANCE OF DEBT WITH OWNERSHIP SHARES OF COL TAKEN INTO CONSIDERATION
COL	114,108,262		114,108,262
Legal entities of COL	66,860,330		61,680,276
Public Housing Fund of COL	24,527,706	100.00	24,527,706
Public Holding Ljubljana, d.o.o.	34,562,992	87.32	31,781,100
Technology Park Ljubljana, d.o.o.	2,286,282	69.49	1,588,781
Ljubljana Exhibition and Convention Centre, d.o.o.	5,483,350	68.99	3,782,689
TOTAL (COL and its entities)	180,968,592		175,788,538

INDEBTEDNESS IS GRADUALLY REDUCED

If we stopped the planned investments, the **debt could be fully settled in one year**, but it is **important to invest in the development of the city** for a higher quality of living of Ljubljana's citizens, therefore we will continue to reduce the debt gradually.

Responsible Public Procurement

In the period from 2007 to 2017, the City Administration made **1,894 public procurements** according to the Public Procurement Act. Of all those, we only received complaints from 48 providers. The National Review Commission only approved 13 review requests.

The City Administration also carries out procurements for public institutions. For many years, we have been managing the collective purchasing of goods, services and construction works for the entire Ljubljana City family, altogether 109 procuring entities.

Our procurements are oriented towards environmental protection, meaning that we demand the highest environmental standards along with the required economical aspects when purchasing goods, services and ordering construction works.

All the public procurements that had to be submitted in accordance with the Decree on Green Public Procurement were executed according to the Decree provisions, therefore taking into consideration environmental aspects.

In the future, we will also be focusing on a greater share of leased goods instead of purchasing as well as on more sharing instead of ownership. Only by doing so, we can provide the same scope of services to our citizens and visitors, whereas the burden on the environment can be lessened. We also encourage other procurement entities in Ljubljana to do the same.

With regard to the legislation, we, as a large procurement entity with a wealth of experience, also very actively participate in the drafting of every new statutory regulation on public procurement.

Our proposals are focused on the greater flexibility in the implementation of public procurement procedures, the elimination of administrative obstacles, and on alerting about legal ambiguities.



Regional Waste Management Centre (RCERO) is the biggest cohesion environmental project in the country. Since 2015, it has managed waste from one third of Slovenia.



Two years after the opening of **Ljubljana Gymnastics Centre,** it is filled to capacity every single day and its users just love it.

With European Funds to an Even Faster Development

In the financial perspective of 2007–2013, we obtained projects in the total amount of more than EUR 251 million and we used more than EUR 121 million of European and EUR 26 million of State resources through successful candidacies of the City Administration, public companies and institutions whose founder is COL.

The largest among the implemented co-funded projects are:

- Regional Waste Management Centre (RCERO)
- Multipurpose sports arena and football stadium in Stožice
- Ljubljana Gymnastics Centre
- Plečnik's House renovation
- Kino Šiška Centre for Urban Culture
- Renewal of the square Trg republike
- Energy retrofit programme of public buildings in Ljubljana (EOL)
- Energy retrofits of kindergartens and primary schools
- Ljubljana for Green Mobility rearrangement of the Gruber Canal with the construction of docks
- Ljubljana Castle Museum and Presentation of Puppets
- Improvement of the hydraulic characteristics of the sewerage system in Ljubljana
- P +R Barje parking facility (first phase) and P+R Dolgi most parking facility
- Civitas Elan (promoting sustainable mobility)
- Renovation of archaeological parks

- Maternal Bridge on the Ljubljanica River
- Sava the river that connects
- Recreation and education on the Sava
- The network of P+R parking facilities in the Ljubljana Urban Region
- Entrepreneurially into the business world
- The regional scholarship scheme for the Ljubljana Urban Region

In the current financial perspective of 2014–2020, we have so far successfully run for projects in the total amount of **EUR 148 million** and have been granted the right to use approximately **EUR 88 million of European** and **EUR 15 million of State funds.**

The largest and most important cohesion project of this financial period for which the European Commission granted funds in 2017 is the **extensive project of Wastewater Drainage and Treatment of the Ljubljansko polje Aquifer Area, worth a total of EUR 111 million** without VAT (EUR 69 million of European and EUR 12 million of State funds). The implementation of the project will increase the number of connected users to the sewerage system to **98 percent** (before 2007, it was only **68 percent.** By the end of 2017, the share was increased to **88 percent**).

With the co-funding from the mechanism of comprehensive territorial investments CTN (EUR 10.8 million of European and EUR 2.7 million of State funds), we are going to implement the **project Cukrarna Gallery**, From Sugar Factory to Culture Factory, worth a total of **EUR 23.2 million**.



The upgrade of the **central wastewater treatment plant** for Ljubljana will provide more efficient cleaning of wastewater for existing and new users.



The Stožice Sports Centre is the heart of sport in Ljubljana and Slovenia. The entire complex encompasses a **football stadium** and a **multifunctional sports arena.** Outdoor football fields will also be available soon.

Ljubljana, the view of the picturesque city centre and the castle hill, which is a recognisable symbol of the capital of Slovenia.

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We Shape the City Together

Ljubljana covers almost 275km² and has almost 290,000 inhabitants, whose number is constantly increasing. **It is the largest city in Slovenia and its most important economic centre.** Ljubljana, one of Europe's capital cities and the regional centre of 26 municipalities, is also a political, business, cultural, and scientific centre of the country.

Spatial development in COL and partly in the Ljubljana Urban Region (LUR) connects multiple fields of expertise, from urban and traffic planning to landscape design, with spatial planning of public areas as one of the key tasks of the City Administration.

A City With a Vision

Strategic Objectives of Spatial Development of Ljubljana

We maintain and boost spatial, natural, and cultural values of the city and also of the wider area since they generate the identity and potentials for a quality development of the city. We also strive for healthy, safe, comfortable, and attractive living and creative environment.

The "Ljubljana 2025" Vision

Ever since Slovenia gained independence in 1991, when the conditions and the concept of local self-government thoroughly changed, the demands for a new spatial plan have been voiced. After a long period without any comprehensive spatial planning – the last comprehensive Long-Term Plan of the Municipalities and City of Ljubljana was adopted in 1986 – we drafted the vision of "Ljubljana 2025" in 2007, emphasising spatial and social values the city has been promoting ever since.

The "Ljubljana 2025" vision points out three guidelines for the development of the city:

- Ljubljana as the ideal city Ljubljana will remain an attractive, people-friendly city full of greenery (75% of the city is covered by green areas);
- Ljubljana as the natural city we will provide direct access to open areas and the connectedness of the landscape system;
- Ljubljana as the all-Slovenian metropolis we will continue to promote safety and tolerance, strengthen diversity, and further improve the already high quality of living.

In addition to development guidelines, the vision also defined **93 tangible development projects.** Many of them have already been implemented, most of the remaining ones are in various stages of implementation.

COL Municipal Spatial Plan (MSP)

By means of the vision that has been drafted and adopted as well as by considering national spatial acts, we were preparing the documents **COL Municipal Spatial Plan – The Strategic Part (COL MSP SP) and COL Municipal Spatial Plan – Implementation Part (MSP COL IP)** between 2007 and 2010 in cooperation with various urban institutions, wider professional public and residents, which were adopted in 2010 and represent **the central spatial planning documents of COL.** In the years between 2013 and 2015, we also introduced smaller amendments of the implementation part of the COL MSP. New, the third amendments of both documents, including the strategic part of the COL MSP, will be ready in spring of 2018.

The fundamental strategic objectives of the spatial development of COL are to maintain and strengthen the spatial, natural and cultural values of the city as well as the wider surroundings of the COL, which mean the identity and potential for high-quality city development and quality of living in it. This also means that we prefer renovation or replacement of obsolete facilities over building new ones, however the construction of new facilities is never completely excluded.

Detailed Plans – COL Detailed Municipal Spatial Plan (DMSP)

Based on the strategic act COL MSP, we are drafting the implementation spatial documents for detailed development of individual areas. Since 2007, we have prepared and completed **87 implementation acts – Detailed Municipal Spatial Plans (DMSP), adopted by the City Council of COL.**



For the Municipal Spatial Plan COL IP, we received the **Golden Pencil Award** in 2011 together with the consultant LUZ d.d., awarded by the Chamber of Architecture and Spatial Planning of Slovenia. In 2013, we also received the **Maks Fabiani Award**, the main national award for spatial planning and urbanism, together with the accompanying consultants (LUZ d.d., UIRS and OIKOS d.o.o.). Prior to that, in 2008, we received the **European Council of Spatial Planners Award** (ECTP) for our Targeted research as the basis for the drafting of the New Spatial Plan of the City of Ljubljana. The Award is given for achievements in urban and regional planning in Europe.



Golden Pencil Award 2011 for COL MSP IP

Maks Fabiani Award 2013 for COL MSP IP



Business and Economic Zones in Ljubljana

Sustainable Urban Strategy of the City of Ljubljana – COL SUS

In 2016, we adopted the document representing the joint urban platform of sectoral development programmes, policies and plans of COL for sustainable development of the city. Above all, it is the strategic basis for medium- and long-term development of Ljubljana. It furthermore includes the implementation of the new urban policy of the European Union and the utilisation of European funds dedicated to urban development, which is implemented through the mechanism of Integrated Territorial Investments – ITI in the Republic of Slovenia. In the COL SUS and the Implementation plan of COL SUS (2017), key projects for the entire programme period are defined. With these, we will apply for EU funding within the set goals of the Operational Programme for the Implementation of the EU Cohesion Policy in the Period 2014–2020. Priority projects are projects that are the most important for the city and meet the conditions for implementation in the 2014–2020 programme period.

The largest of the 46 priority projects in COL SUS IP are: the renovation and construction of cycling infrastructure (total estimated value EUR 8 million), Cukrarna Gallery (total estimated value EUR 23.2 million), and energy rehabilitation of buildings owned by COL (total estimated value EUR 32.3 million).



Cukrarna before the renovation

Visualisation of the new Cukrarna Gallery project, interior

Business and Economic Zones in Liubliana

The municipal spatial plan also defines the development of economic zones in the city, which promote investments intended for development of the economy. We have dedicated more than 550ha of surfaces for business and industrial zones, of which there are more than 120ha of unbuilt surfaces without any construction in the current economic zones, mainly obtained through the reclamation or restoration of degraded areas, which can therefore be rehabilitated and at the same time revitalised. The city is being developed in the spirit of urban renovation while actively maintaining its green system.

Public Transport in the Ljubljana Urban Region (LUR)

Ljubljana is the centre of the Central Slovenia Statistical Region and LUR, which includes 26 municipalities with a population of more than 500,000 in total and creates one third of the Slovenian gross domestic product. Since 90% of all jobs are located in Ljubljana, we are facing massive commuting issues (over 120,000 vehicles enter the city every day). Therefore we have prepared the **project Public Passenger Transport** in the Region in cooperation with the LUR Regional Development Agency, with three key sets of measures:

- Park and Ride network P+R transfer points in LUR: It was one of the most important joint projects of 26 municipalities in LUR in the period between 2007–2013, whereas its implementation in the field is already visible in the form of new P+R centres. In Ljubljana, we have already constructed
 5 P+R parking lots at key locations along the city radial roads, where we enable users to transfer from their personal vehicles to public transport at city's edge. For the P+R location study, the Regional Development Agency of Ljubljana Urban Region, Ljubljanski urbanistični zavod, d. d. and IPOP received the Golden Pencil Award for spatial planning in 2015, awarded by the Chamber of Architecture and Spatial Planning of Slovenia.
- Yellow lanes and express lines: The crucial features of an effective, comfortable and user friendly system are speed and on-time arrivals/departures. Therefore, we have introduced the "yellow lanes" on four radial roads, which means that these lanes are intended exclusively for public passenger transport vehicles.
- The integration of the public passenger transport: The project combines the already implemented and planned measures for several public transport systems, such as the introduction of a single ticket, the implementation of uniform timetables for all transport systems, the integration of planning and management, redevelopment of the public transport co-financing system and parking regulation in urban centres.



A display of the Metropolitan European Growth Area of Ljubljana – MEGA



A display of the $\mathsf{P}\mathsf{+}\mathsf{R}$ transfer point system



Ceremony for the Golden Pencil Award for the P+R location study in 2015

Expert Guidelines for the Navigability of the Ljubljanica River

City of Ljubljana and Municipalities of Vrhnika, Borovnica and Brezovica have jointly prepared the project **Expert Guidelines for the Navigability of the Ljubljanica River**, which is a good foundation for further projects of preparing the Ljubljanica River for everyday traffic and designing its riverbanks, which will contribute to a better offer of tourist activities on and along the river as well as to comprehensive environmental protection. Within the project, a plan for the preparation of the waterways and docks between Vrhnika and the Moste lock, a safety plan and assessment of implementation costs were drafted. We started the project in 2011 and finished it in 2012. The cost of the project was EUR 170,000, of which EUR 120,700 were obtained from ERDF funds. The project is the starting point for setting up a comprehensive system for the management of navigation on the Ljubljanica River.



The visualisation of the project Navigability of the Ljubljanica River



For the Study of the navigability of the Ljubljanica river, the Regional Development Agency of Ljubljana Urban Region, together with the project contractors (Locus d.o.o., in cooperation with Aquarius d.o.o., Medprostor d.o.o., Kopač in otroci d.o.o., and Rečni transport d.o.o.) received **the Golden Pencil Award for spatial planning in 2017,** awarded by the Chamber of Architecture and Spatial Planning of Slovenia.

In autumn of 2017, at the Academy of Urbanism competition in London, we were **ranked among the three finalists** (Bilbao, Vienna, Ljubljana) **for the Urbanism Awards 2018, in the category European City of the Year.** The high ranking was due to the jury members recognising Ljubljana as a city with a green identity, where much attention is dedicated to sustainable development.



The finalists of the Urbanism Awards 2018 in the category European City of the Year

WE ENCOURAGE AND COOPERATE

Ljubljana – My City (LMC)

Ljubljana – My City (LMC) is a programme within which we have been **renovating building shells since 1989,** which belongs among the protection of architectural heritage for the public good. The specificity of this model is that we co-fund **renovation of building shells** (facades and roofs) of privately owned properties, but at the same time we offer expert assistance and simultaneously undertake comprehensive refurbishment of public spaces in the city. So far, over 500 building shells have been renovated. The total value of renovation works during the project is EUR 51 million, of which EUR 22.5 million were provided from the municipal budget. In cooperation with property owners, we renovate from 8 to 10 buildings per year on average, for which we annually spend approximately EUR 500,000.



Building at Prešernova cesta in Ljubljana renovated within the Ljubljana - My City programme

Intermodal Logistics Centre Ljubljana

We have started a new project, which is a huge opportunity for Ljubljana to strengthen its position in the network of European corridors and to become a leading provider of on-land logistics in Southeast Europe. The project encompasses the central railway and road terminal (RRT) in the city centre on the central EU corridor, which is part of the Mediterranean and Baltic-Adriatic TEN-T corridor. The project will simultaneously improve the road infrastructure. This is a partnership project connecting the companies BTC d.d., Slovenske železnice d.d., Mercator d.d., and the City of Ljubljana, as well as other partners. **The investments are valued at EUR 140 million.**



The building at Stari trg renovated within the Ljubljana - My City programme

Šmartinska Partnership Project

Šmartinska Partnership is the largest project of urban regeneration in Slovenia, initiated by the land owners, coordination of which we took over in 2007 by signing the letter of the intent with the property owners. This is the area of the largest former industrial zone, which has thus become a commercial, business, and leisure zone. Within the comprehensive regeneration project in the area, we are establishing a new mixed purpose city zone, the so-called "government city" with various contemporary forms of space usage: business, social activities, housing, shops, etc. Two private-business partnership projects have already been implemented: Crystal Palace (the highest office building in Slovenia) and the Plaza Hotel. The implementation of the IKEA shopping centre project is also in progress, with the initial construction works already being executed.



Urban design of the Šmartinska Partnership area (the winning entry of the 2008 international urban planning competition by Hosoya Schaefer Architects AG, Zürich)

Ljubljana Forum Conference

Ljubljana Forum is an annual conference that combines the skills and know-how of the cities' management, and defines key areas, visions and strategies of future development of the cities in Southeastern Europe. The purpose of the conference is to connect and promote cooperation among different stakeholders (political decision makers, City Administration and economy, civil society and academic entities) which help co-shape the development of cities and regions. The event, which attracts more than 200 visitors and 50 speakers, has been organised since 2011 at Ljubljana Castle in cooperation with the GoForeSight institute. The most deserving project, which will bring progress for urban development based on innovation, also receives the Ljubljana Forum Award.



The opening ceremony of the 7th Ljubljana Forum, whose main topic was: Future of Cities – Cities of Well-Being in 2017.

The MIPIM Real Estate Fair in Cannes

Since 2008, we present ourselves at the largest international investment and real estate fair MIPIM in Cannes. Every time, we also invite our project partners and private investors to join us. At the fair, we present projects that are of a strategic importance for the development and rehabilitation of Ljubljana.

Key Topics for Presentations at the MIPIM Fair by Year

2008: Ljubljana – City Vision 2025
2009: Partnership Šmartinska Re-Development Project: City in Motion
2010: Ljubljana: Sustainable Traffic Investment
2011: City of Ljubljana: On the Crossroads of Europe
2012: Sports: Development Through Sports – Investing in Human
Resources
2013: Slovenian way – Ljubljana Main Street Re-Development
2014: Housing and Jobs
2015: Ljubljana – European Green Capital 2016: Reusing the City
2016: Ljubljana – European Green Capital 2016
2017: Invest Slovenia: Green, Creative, Smart
2018: Procurement Through Competition – 10 Years of MIPIM



At the MIPIM fair in Cannes in 2010



At the MIPIM fair in Cannes in 2014



At the MIPIM fair in Cannes in 2015

The European Green Capital 2016 project ambassador, citizen Tanja Njegovan, in the city park Rakova jelša. 1

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A City With a Green Soul



The quality of living in Ljubljana is also very high due to its preserved nature and numerous public green areas.

Ljubljana features as much as 542m² of public green areas per resident, with every resident being at most 300 metres from them regardless of the part of the city.

The city is surrounded by hills covered with native forests covering as much as **46% the** entire municipality surface.

In the south, the city borders to the biggest green non-forested area in Slovenia, the Ljubljana Moors, where a wealth of meadows, fields, hedges, grassland, and ditches provides a great **biodiversity**.

As much as **20% of the entire city has the** secured or protected nature status.

We Protect the Environment

Caring for the Environment Together With the Public Companies

The green identity of the city is co-created by **Public Holding Ljubljana** and the public companies **Energetika Ljubljana**, **Vodovod-Kanalizacija**, **Snaga**, **Ljubljanski potniški promet**, **Ljubljanska parkirišča in tržnice** and **Žale**. With different awareness-raising activities, they encourage users to be responsible in their daily life and to aim for the development of high-quality, environmentally friendly and sustainably-oriented services that will lead us towards a green environment, urban comfort, and a better society.

Clear Spatial, Economic, and Social Development Orientation

The first environmental protection programme, whose vision was to become the European Green Capital, was adopted in Ljubljana in 2007.

Today, we are implementing the Environmental Action Programme 2014–2020, which is the **central strategic and environmental document of the City of Ljubljana.** It is based on the state of the environment, defines strategic objectives, and necessary measures that are the basis of sustainable management and at the same time indicate a clear orientation of the spatial, economic, and social development of the municipality.

A special attention is given to achieving **four strategic objectives:**

- long-term protection of water sources in the COL,
- to ensure the protection of the natural environment in the COL,
- to use the land of the COL for food production and local self-sufficiency,
- to actively connect and promote sustainable living and working in the municipality.

Leading by Example

The Environmental Protection Department of the City of Ljubljana is a holder of the **ISO 14001:2015 certificate** and is also included in the **EMAS scheme.** Transparent and controlled system is verified by institutions, thus making the working processes and transparency of the environmental data, which are the basis for planning the objectives and measures for improving the quality of the environment, better.



There are **four landscape parks, many tree-lined lanes, parks, gardens and mighty trees** in the City of Ljubljana. Pretty much in the middle of the city we can find protected, endangered, and rare species.



In the **For a More Beautiful Ljubljana campaign,** which traditionally takes place between 22 March, the World Water Day, and 22 April, the World Earth Day, district authorities, tourist and other societies (e.g. diving societies) as well as many citizens participate. Also we, the employees of the City Administration and public companies as well as institutions whose founder is the City of Ljubljana gladly join them.

Replacement of Roofs and Façades Containing Asbestos in Kindergartens and Primary Schools

In 2008, we initiated a two-year project of replacing roofs and façades containing asbestos in kindergartens and primary schools with new, environmentally friendly materials. We have assessed the project to be valued at a little more that **EUR 6.2 million.** We renovated **38 buildings** and removed **664 tons of asbestos.** While planning the replacement of roofs and other elements containing asbestos, we paid special attention to insulation as one of the elements of energetic efficiency.

Removal of Illegally Disposed Asbestos and Construction Waste

In 2009, we started cleaning illegal dumping sites with construction and asbestos waste on land owned by the City of Ljubljana based on the inventories and the interactive database. Since 2009, we have managed to remove **623 tons of asbestos waste** and **86,400 tons of construction waste**, for which we dedicated more than **EUR 1.2 million.** During the waste removal, we also rehabilitated large areas (Tomačevo, Žale, Vrhovci and Rakova jelša) as well as many smaller areas. We are glad to notice that there are fewer illegal dumping sites of the kind year after year.

Decree on Forests with a Special Purpose

In 2010, we drafted the Decree on Forests with a Special Purpose based on the expert proposal by the Slovenia Forest Service. **As forests with a special purpose, forests that have a distinctively pronounced social function were declared, which is a total of 1,153 hectares of forests.** According to the Act on Forests, the functions of forests are: environmental, social, and wood production. The social functions of the forest are recreation, tourism, education, research, and hygiene as well as health, protection of natural resources and cultural heritage, defence and aesthetics.

Removal of Invasive Alien Plant Species from the Land Owned by COL

Ljubljana, like many European cities, is faced with overgrowth of invasive alien plant species. We mostly focus on plants that are harmful to health, such as common ragweed (*Ambrosia artemissifolia*), giant hogweed (*Heracleum mantegazzianum*) and common milkweed (*Asclepias syriaca*). In protected areas, those are also the tree of heaven (*Ailanthus altissima*) and Japanese knotweed (*Fallopia japonica*).

We were the first in Slovenia to print a 3D specimen of common ragweed which we use to improve awareness-raising and educational activities. Furthermore, we established an **outdoor laboratory** in the castle hill area, where we test different methods of Japanese knotweed removal.

For the removal of invasive alien plants species from the land owned by the City of Ljubljana, we have so far spent EUR 163,000. Awareness of the residents about the harmfulness of invasive foreign plants is being raised within the Gloves on! campaign.



Within the Gloves on! - creative competition, we have received 69 different designs. The winning design became the visual image of all the communication activities.



Before the rehabilitation and transformation of the area into the Rakova jelša park, almost no bird singing could be heard there. After the rehabilitation of the area, already 8 bird species from the list of endangered species have been observed in the area.



Illegally disposed waste at Rakova jelša before removal

The Decree on Declaring the Landscape Park Tivoli, Rožnik and Šišenski hrib

In 2015, we thoroughly amended the Decree from 1984 and therefore ensured the protection of the ecosystems, natural resources, and landscape features, prevented the tampering with the nature as well as any activities which could permanently endanger the biodiversity of the protected area, the purpose of visiting the area, and the management of the area. **Based on the Nature Conservation Act, we issued 2,170 declaratory decisions to landowners in 2016 and the management of the area was transferred to public company Snaga.**

Reforestation of Forests Damaged by Sleet

In February 2014, sleet severely damaged the forests in the COL. To accelerate the rehabilitation of forests, which play an important social and environmental role, the employees of our large city family in April 2015 and 2016 performed the reforestation on five locations of the City of Ljubljana within the **For a More Beautiful Ljubljana campaign:** Zajčja dobrava, Rožnik, Golovec, Toško čelo, and Stanežiče, planting **12,089 new trees**, the exact number of employees of our large city family.



Reforestation on Golovec

We were among the first in the world to make paper from Japanese knotweed

Ljubljana, like many European cities, is faced with overgrowth of Japanese knotweed, one of the top 100 most invasive alien plant species in the world.

In order to prevent excessive overgrow of the invasive alien plant species and introducing the reuse principle, the City of Ljubljana and public company Snaga have connected with the collective RE-GENERACIJA, University Botanic Gardens Ljubljana, and the Pulp and Paper Institute.

Within voluntary Japanese knotweed harvesting activities in 2016, we collected more than 1,500kg of dry stems of the plant, ground them, and produced approximately 450kg of paper at semi-industrial level.

From this paper, we then designed and produced useful products – paper bags and notebooks – as well as used it for printing Snagazin, the magazine of public company Snaga. The employees of the City Administration and public companies have been involved in project upgrade in 2017.

We harvested more than 1,600kg of Japanese knotweed, which we also used for handcrafted production of business cards and promotional materials for the landscape park Tivoli, Rožnik and Šišenski hrib (wall calendar for 2018, graphics, postcards, and a memory game).

With this project, we started to solve the issue of alien plant species in an innovative way, following the principle of **circular economy.**



A series of promotional materials, which has been awarded the Brumen award for excellent Slovenian design, is printed on paper made from invasive plant fibres harvested in the park.

SELECTED FOR CO-FINANCING AMONG 206 APPLICATIONS The City of Ljubljana project APPLAUSE (Alien Plant Species) – from harmful to useful alien plant species with citizens' led activities **which was submitted in the circular economy category** was selected for the co-financing at the second call for applications within the Urban Innovative Actions initiative.

Improved Air Quality

The quality of air in Ljubljana is monitored through the measurements by means of our own measuring station that was put in operation in 1996. The station is regularly maintained and upgraded. In 2009, we executed a comprehensive renovation of the monitoring station, giving it a new appearance. At the same time, the station was moved from the platform in front of the Figovec restaurant to the intersection of Tivolska cesta and Vošnjakova ulica and renamed Monitoring Point Ljubljana-Center. At the end of 2016, we marked ten years of continuous measurements of PM10 particles. The results show that air pollution is steadily decreasing and in that in Ljubljana, the air is cleaner every year. However, an excessive amount of PM10 particles is still measured during the heating season, which is the consequence of biomass heating in individual furnaces, not only in Ljubljana but also in the suburban municipalities. Unfavourable weather conditions during the heating season lead to an increased air pollution. Since Ljubljana is located in a basin, it is strongly exposed to poor ventilation, frequent temperature inversions and a high population density in comparison to other Slovenian municipalities.

We are continuously improving the air quality by implementing numerous sustainable mobility measures. By changing the traffic flow on Slovenska cesta, **the black carbon concentration was reduced by 70% during background measurements** (at the same time, air quality in the surrounding streets did not decrease but has remained the same). This proves that the right measures can strongly impact local air quality improvement.



In addition to the measures we are implementing, the air quality is influenced by weather conditions and the level of ventilation of the city. Undoubtedly, the measurements during the past 11 years, i.e. since we began monitoring particle concentration in the city centre, show a trend of a persistent air quality improvement, which is also the result of the implemented measures.

Mobile Portal with Comprehensive Air Quality Information

On **the m.te-tol.si mobile portal**, smartphone users can, in addition to measurements of emissions from the TE-TOL unit, monitor the actual impact of its operation on air quality in Ljubljana. In 2010, the mobile portal received the **World Summit Award Mobile** for being recognised as the best sociallyresponsible mobile content practice in the world.



In 2017, we upgraded the portal with an app for free information on the progress of works on the public company Energetika Ljubljana network by text message.

Introduction of Wooden Biomass for Co-Generation of Heating Energy and Electricity

In 2008, the Thermal Power Plant Ljubljana (today a TE-TOL unit of public company Energetika Ljubljana) introduced a renewable energy source into the heating energy and electricity co-generation process, namely **wood biomass, and thus additionally contributed to the reduction of the environmental burden in Ljubljana.** Public company Energetika Ljubljana annually produces 15% of heating energy and electricity. At the beginning, the consumption of wood chips was 67,000 tons and has risen to today's 110,000 tons. All the electricity produced from wood chips comes from a highly efficient co-generation process and represents the largest share of electricity produced this way in Slovenia. Public company Energetika Ljubljana is the largest consumer of wood biomass for energy production in Slovenia.

Improvement of Energetic and Environmental Efficiency in the TE-TOL Unit

Due to the reduction of specific fuel consumption, 367,520GJ less fuel energy (or 19,000 tons of coal) was used in 2014 compared to the specific fuel consumption in 2000.

Since 2013, we have been ordering electricity from **fully renewable energy sources** in the City of Ljubljana and all public institutions that we founded, which the electricity supplier proves with certificates of origin.

Also Public Company Žale is Energetically Efficient

By installing a heat exchanger into two cremation furnaces, the Žale company has lowered the temperature of flue gasses by approximately one half and redirected excess heat from the furnace into the central heating system at their premises instead of outside. **Therefore, they contribute not only to the reduction of atmospheric heating, but also to a more efficient energy consumption.**

Expansion of Heat and Natural Gas Supply

Public company Energetika Ljubljana provides two fundamental systems for district energy supply to all the citizens, namely district heating and natural gas supply. Both energy supply systems represent an important measure for reducing air pollution with PM10 dust particles. These are mainly caused by emissions from individual furnaces and vehicles, therefore we have been actively participating in the promotion of environmentally friendly vehicles running on compressed natural gas (CNG or methane) as well as trucks running on liquefied natural gas (LNG) for many years in addition to promoting district energy supply. The Ordinance on the Air Quality Plan in the City of Ljubljana therefore states the extension of the hot water pipeline and gas supply network as well as the connection of new buildings among the key measures for improving air quality in the field of energy supply. Today, we provide district heating and natural gas to 74% of homes, yet the objective for 2024 is to supply 80% of homes.



The opening of the first public charging station of Energetika Ljubljana for trucks running on liquefied gas in 2017

Introduction of District Cooling

The construction of a first large district cooling system with a rated capacity of 7MW and the implementation of the usage of heat for cooling in Ljubljana were carried out in 2010. The system has been set-up to supply Sports Park Stožice. In addition to reducing the loads imposed on the power distribution system, it also reduces the burden on the Ljubljanica river due to condensation heat during the summer operation of TE-TOL of public company Energetika Ljubljana, which is a **good example of circular economy.**

The Old Making Way to the New – public company Energetika Ljubljana Updating its Production Resources

The heat used for district heating is mostly produced in the TE-TOL unit, where two of three coal-fired units will be replaced by a gas and steam unit (GSU). The coal-firing unit 3, which was redesigned in 2008 for a simultaneous usage of coal and wood chips – Energetika Ljubljana is the largest consumer of wood biomass for energy production in Slovenia – will remain operational to provide the option of using different primary fuels and renewable energy sources in the TE-TOL unit. Therefore by 2021, the use of coal in Ljubljana will be reduced by 70%.



Visiting public company Energetika Ljubljana



The Energy Heart of Ljubljana



Signing of the concession contract for the energy retrofit of 48 public buildings owned by COL

Energy Retrofit of Buildings and Energy Performance Contracting

Increase of energy efficiency is being achieved by implementing energy retrofits of buildings owned by the City of Ljubljana since 2013. Initially, we were implementing energy retrofits of buildings only through public tenders and exploited all available financial incentives. Since 2015 we have started with first PPP EPC (Public Private Partnership – Energy Performance Contracting) procedures. Today we use the PPP EPC approach (model) on the majority of objects that are being retrofitted.

In 2017, we signed a concession contracts for energy retrofits of **48 public buildings owned by the City of Ljubljana** with the consortium of Petrol and GGE companies. Among them, there are **cultural and healthcare facilities, educational institutions, sports facilities and also City Administration facilities.**

With the retrofits, which will be finished in 2018, we will greatly reduce the energy consumption on certain facilities. With the installation of water/water heat pumps, we will contribute to an increase of the renewable energy sources share and consequently reduce greenhouse gas emissions. This is the largest public-private partnership project in Slovenia in the field of energy contracting. The entire investment is valued at EUR 14.9 million, excluding VAT.

The buildings that are financially not interesting for possible private partners are retrofitted through classical public tenders. With the help of cohesion funds, we have therefore also retrofitted five kindergartens in 2017 with the total value of the investment estimated at EUR 2,040,827, of which EUR 568,692 are co-financed from the EU and Republic of Slovenia funds.



Several drinking fountains have been installed in Ljubljana. Ljubljana's citizens and visitors can find them in the city centre and the green outskirts of the city.

Replacement of Road Lamps and Lighting Fixtures in Urban Settlements

In 2008, we began replacing lamps in Ljubljana according to the Decree on Limit Values due to Light Pollution of Environment. Public Company Javna razsvetljava uses modern light fixtures in Ljubljana, which are energetically efficient and significantly reduce the environmental impact.

In Ljubljana, We Drink Clean and Good Water

In Ljubljana, we drink clean and technologically untreated water. For more than a century, safe drinking water supply in Ljubljana has been coming from water sources that can be found in the immediate vicinity of the city.

Our country is among European countries with the highest share of water reserves, which means that the local water flow is above average. Through precipitation and incoming water, we receive more water than we use. Underground waters feature the biggest global drinking water supplies and that is also the case in Ljubljana. We treat water resources in a good and environmentally friendly manner. Thus we have the option to preserve this treasure for future generations by adequate spatial planning.

Everyone has Access to Water

Water resources of the Ljubljana water supply system have been protected by means of water protection areas since 1955. In Ljubljana, we monitor the **quality of groundwater of the Ljubljana Field** and **Ljubljana Moors,** which are the main sources of drinking water for the city of Ljubljana. We are also carrying out microbiological research of eight watercourses during the swimming and bathing season as well as other parameters once a year when the flow in those watercourses is low.



Cevko is the mascot of Ljubljana's water supply and sewage system. It visits children in kindergartens and lower grades of primary school, who learn about why water is so precious, how drinking and waste water travel through the city, how to treat water correctly and much more by interacting with the mascot.

Recently, we have been noticing an improved quality of groundwater because the limit values were exceeded at none of the measuring spots since the end of 2015.

In 2017, we started monitoring microbiological parameters at three locations on the right bank of the Ljubljanica: at Špica, at the Hradecky Bridge, and on the Cankar Quay. That way, we will obtain information for further planning of measures necessary for improving the water quality. We are also monitoring the Tivoli Pond, where most citizens and visitors of the park love to go to.



Drinking water reaches more than 35 drinking fountains from Ljubljana's central water supply system and its quality is periodically monitored.



Ljubljana received its first modern public water supply system in 1890. Today, the water supply and sewage systems running under the streets of Ljubljana are already so extensive that **we could lay the pipes all the way to Berlin and back – altogether, the system is 2,000 kilometers long.**

European Funds for Waste Water Discharge and Treatment

At the Central Wastewater Treatment Plant in Ljubljana, around **80,000m³ of** wastewater is treated daily. Public company Vodovod-Kanalizacija manages 363km of sewage systems for municipal wastewater, 327km for stormwater, and 434km for combined sewers. To ensure an uninterrupted flow of wastewater, we regularly remove mud, sand and other sediments from the sewage system using modern cleaning systems.

In August 2017, the European Commission approved applications for cohesion funds and therefore gave the green light for the implementation of this large and complex environmental project. This is the largest cohesion project in Slovenia at the time. **The project is valuated at EUR 111 million (without VAT)** and the European Commission will contribute EUR 69.1 million, the Republic of Slovenia will co-finance EUR 12.4 million, and the remaining funds will be provided by the municipalities. This major project aims at well-organised discharge and treatment of wastewater in the entire City of Ljubljana and the two neighbouring municipalities, Medvode and Vodice.

Within the project, we are also going to **upgrade the central wastewater treatment plant of Ljubljana with the tertiary treatment and increase the capacity in accordance with long-term plans.** We are going to construct a sewage system for the discharge of municipal wastewater in 39 areas in the City of Ljubljana within agglomerations exceeding 2,000 PU.

By extending the C0 collector all the way to the central wastewater treatment plant of Ljubljana, we will arrange the discharge of wastewater from the northwestern part of Ljubljana.

CLEAN FOR YOU PROJECT

Prior to 2007, only **68%** of premises were connected to the sewage system, however the number increased to **88%** by the end of 2017. With the CLEAN FOR YOU project, we will additionally connect households with **more than 17,500 residents** in total to the sewage system, thus **increasing the share of connected households to 98%**.

Within the COL, we will construct **88.3km of sewage, 3 vacuum** stations, 13 pumping stations, a retention basin, and a sewage collector with a total length of 12.1km.

The value of the project, which will be financed from European Union funds, national and municipal budgets, is estimated at around EUR 135 million with VAT.

Boldness for Less Waste and Better Quality of Living

In Ljubljana, the first European "zero waste" capital, we boast of **the best waste** management system among the 28 capital cities, which clearly sets an example for other European countries. We are also achieving the highest share of sorted household waste – in 2017, **the share was 67%**.



Also citizens experienced the financial benefits of separate waste collection. Due to an increased share of separately collected waste and consequently a lower amount of disposed waste, the public company Snaga credited them the amount of the December bill for waste management at the end of 2014. In December 2015, the citizens received part of their money back, thus reducing the average bill by 60 percent for exactly the same reason.

Get Used to Reuse

In Ljubljana, we are promoting a sustainable attitude towards objects, rational shopping habits, and valuing what money cannot buy at Povšetova ulica with the Get Used To Reuse campaign and through the Reuse Centre. Through workshops and urban interventions we are breaking the myth that new is better than old or already used. We are also introducing ways to live our everyday lives according to the principle of reusing and how this can change our attitude towards things in the long-term. Reselling and exchanging things have already become the new forms of recycling, but sharing is also becoming popular. There are numerous cases when the residents of one or more apartment buildings share bicycles and even cars.



According to the company Snaga's research of 2014, more than 35% of Ljubljana's citizens buy second hand things. More than 140 items in the Reuse Centre get a new owner every day.

Raise Your Voice Against Food Waste

In Ljubljana, also waste bins are very active – public company Snaga has placed the bins in the focus of its campaign Raise your voice against food waste. Through this campaign, we try to raise awareness about the issue of food waste and we redirect attention to **our attitude towards food in today's society of abundance and excessive consumption.** The focal point of the campaign is the bins at various events in district authorities carrying banners saying "If we are on the street, it doesn't mean that we are hungry!" and "Raise your voice against food waste", thus warning about the (wrong) attitude towards food and invite us to change.



Visitors of events receive a bin for storing food with the intention of encouraging them to take the food they do not eat in the restaurant home with them and at the same time learn how to properly store food.

l'm not lasting, but therefore less annoying. l'm a biodegradable bag.

In the City of Ljubljana, we have, along with public companies Ljubljanska parkirišča in tržnice and Snaga, started a campaign against plastic bags with the slogan "I'm not lasting, but therefore less annoying. I'm a biodegradable bag" under our European Green Capital 2016 title. The campaign aims to reduce the use of plastic bags, which greatly burden our environment. The tenants at Ljubljana's markets will be allowed to only use environmentally friendly packagings from 2019 on.



This campaign wants to point out a responsible attitude towards the environment while also encouraging customers to use their own bags or baskets for purchases, which would additionally reduce the use of plastic bags and other packaging.

The Ground at the Playgrounds of Public Kindergartens and Primary Schools in Ljubljana is Unpolluted

In previous years, we tested the soil quality at 95 playgrounds of public kindergartens in the COL and 32 playgrounds of public primary schools. At the latter, no exceeded critical immission values of dangerous substances were established, however at 4 playgrounds of public kindergartens, we established exceeded values. Of course the ground was immediately properly rehabilitated. At these locations, the reason for the pollution was the filling of already polluted soil transported from elsewhere in the past.

Strategic Noise Map

In accordance with the Environmental Noise Directive, we drafted the strategic noise map for the City of Ljubljana in 2008 and updated it in 2014 with a new map taking into consideration local roads where the traffic exceeds one million vehicles a year. This way, we assessed the actual burden on the environment and the citizens of Ljubljana due to noise and obtained necessary expert opinions for the drafting of an operational noise protection programme, which is being drafted in cooperation with the Ministry of the Republic of Slovenia for the Environment and Spatial Planning. When preventing vehicles from entering the city centre, we reduced noise levels by 6dB. The noise map furthermore shows that on average, the citizens of the European cities. We are already drafting a new noise map for COL for 2017.

New Footbridges on the Path of Remembrance and Comradeship

For even nicer walks and more pleasant leisure times, we have also installed new footbridges on the Path of Remembrance and Comradeship – over the Glinščica river, Pržanec brook and Mali graben canal, which with its 42m of length is one of the longest footbridges made of laminated wood in Europe.



Footbridge over Mali graben



Northern City Park with a children's playground (surface: 18,925m²). In 2017, the survey in the Dnevnik newspaper named it the most beautiful children's playground in Ljubljana.

More than 90 Acres of New Green Surfaces

Degraded, overlooked and unused areas of the city are being changed into **new** green surfaces, which contributes to easing the climate change and to a quality leisure time of citizens and visitors of Ljubljana (parks, gardens, playgrounds, urban orchards, etc).



Šmartinski park; once a degraded and illegal area, now a green and peaceful place with the most modern playground in Europe (surface: 63,984m²).



Hrvatski trg has been redesigned according to the plans of architect Jože Plečnik, which made the project very challenging (surface: 1,636m²).



 $\mbox{Argentina Park}$ or today named the Slovenian Reformation Park (surface: 7,177m²)



The Sava River Path; recreational and educational areas along the Sava, run from Tomačevo to Sneberje (for 8 kilometers) and are intended for children, persons with disabilities, and other residents of the region, visitors and tourists (surface: 144,618m²).





City Park Rakova jelša with picnic areas and connecting paths to the landscape park Ljubljana Moors as well as a children's playground, footbridge across the Lahov graben, made of burnt wooden beams, also featuring gardens and public orchards (surface: 120,000m²).

ALWAYS GETTING BETTER





In 2017, the construction pit was redesigned into the Toman's Park (surface: 1,100m²).

Paper from Recycled Milk and Juice Packaging

In 2015, Public Holding Ljubljana, public companies and some public institutions started using the most sustainable hygiene paper on the market (paper towels and toilet paper) made of the recycled milk and juice packaging. Separately collected packaging is handed over to the packaging company, which properly processes it and submits it to the paper manufacturer and thus creates a closed loop. That way, material flows are closed into a loop, which provides for environmental and financial savings.

Creating Reality

In 2017, Public Holding Ljubljana and public companies released a new virtual reality video entitled "Creating reality", which provides the viewers a never-before-seen and unique experience. A video with a 360 degree view provides the viewer a special and very unique experience on the streets of real-world and imaginary Ljubljana. Looking through virtual reality glasses, the viewer virtually experiences a quality living environment, of which the employees of our big city family as well as everyone living, working, or visiting the city takes care of. The video also brings the experience of an imaginary, unregulated environment, as it might come to be if no one took care of it. The purpose of this video is to point out that the quality of the living environment is a joint responsibility requiring everyone's cooperation in the care for it. With a 360 degree video and added post production elements we are raising awareness, mostly of young people who immerse themselves in the virtual experience.



Kodeljevo Park has been transformed into a big playground in a former castle park. We also installed new state-of-the-art playground equipment for children during the renovation, as well as other park equipment (surface: 10,000m²).

Handbook for Organising Events According to Sustainable Development Principles

In the City of Ljubljana, our goals are ambitious – to organise all events in accordance with the principles of sustainable development. We focus on areas that can reduce the adverse impacts on the environment and the amount of generated waste, and which can be implemented with the available financial and human resources and allow for a broad awareness and communication. For an easier implementation of the goal, we have prepared a **Handbook for organising events according to sustainable development principles,** which includes many aspects of sustainability, from an efficient use of resources and prevention of food waste, to promoting innovations and care for the wellbeing of the society.

In 2015, at events such as **Škis Market**, **Open Kitchen**, **Beer & Burger Fest**, **Ljubljana Marathon (signing of the Zero Waste Commitment)**, **the 60th March Along the Barbed Wire**, and **Prima Toboggan**, we began actively and consistently sorting waste at the source. We will continue with the successful practice and upgrade the concept of waste management in order to reduce waste and actively raise awareness of organizers as well as participants in the future. In the area within the ring road (70km²), we have recorded more than **1,000 species of vascular plants and seed plants** as well as gathered more than 38,000 pieces of data. This makes the Ljubljana area floristically the most thoroughly recorded area of Slovenia. From 2007 and to the end of 2017, the company **Energetika Ljubljana** extended the **main gas pipeline in COL** by



In Ljubljana, **by closing the city centre** for all motorised vehicles, the noise

level was reduced by as much as



The citizens are on average to a lesser extent (14%) exposed to strong noise due to traffic (exceeding 65dB) than other Europeans (20%). A share of Ljubljana citizens burdened due to nighttime noise caused by traffic is 14%, whereas the share of other European cities' residents is 30%.

The Central Wastewater Treatment Plant Ljubljana is the largest in Slovenia, on average treating

80,000m³ of wastewater.



in a row, we have béen the recipients of the Planet Earth-Friendly Municipality Award. From 2007 and to the end of 2017, public company Vodovod-Kanalizacija extended the main gas pipeline system in COL by almost

37km

... and the public water supply system

of asbestos containing waste and

of construction waste, for which

we spent a total of more than

by almost

Since 2015, we have made it possible to submit Japanese knotweed (Fallopia japonica) free of charge at the collection centre Barje and at the temporary collection centre Povšetova.

Since 2009, we have removed

In Ljubljana and its surroundings, we have **systematically recorded bird populations.** In the city and its surrounding, there are 104 nesting bird species, of which 97 spend the winter here. This proves that we are able to actively preserve the high biodiversity in the city.

1.2 million.

The System of Underground Collection Points in the City Centre

Ljubljana is the first and only zero waste capital in Europe.

Four types of waste is collected in Ljubljana through the door-to-door system. In the city centre, we have also provided efficient and more appealing underground waste collection points. Underground bins for paper, glass and packaging are accessible to everyone, however the bins for biological and other waste are intended for households and shops, catering facilities and companies. Users open them with special cards that record the entry, which determines the monthly charge.

Every week, we empty **2,300 street bins**, **105,547 waste bins**, **2,318 collecting points**, **and 65 underground collecting points**.



In Ljubljana, there are more than **65 underground collecting points, which replaced approximately 9,000 ordinary waste bins.** We will continue with the installation of underground collecting points also in the future.

Vodnikova Park

Before the renovation, the park area was an overgrown meadow with a diverse relief, which was often the gathering point of drug addicts. Through its revitalisation, we arranged the access to Vodnikova cesta, installed the playground equipment, arranged the footpaths, and provided access to the playing areas. We spent EUR 57,000 for the park revitalisation.



In an area of the park approximately half a hectare in size, we arranged a playing path with ten stations following the principles of forest pedagogics.

The Revitalisation of the Tivoli Pond

The revitalisation and thus the increase of the biodiversity comprised the arrangement of the east bank of the pond planted with common reed and the construction of the two moor beds next to the concrete barrier. We also redesigned the inlet and outlet of the pond as well as constructed two wooden platforms where visitors of the pond like to sit down.

City Park Rakova jelša

Approximately 12 hectares of the former gardens at Rakova jelša that became an illegal waste deposit site after the illegal gardens and their sheds were removed in 2010 were completely redesigned and given a new life. The new design includes a **park area with picnic spots,** which is also the entry point into the Nature Park Ljubljana Moors, a **public orchard with nearly 100 different fruit trees,** and a new gardening area with **over 300 small gardens.** In addition to the gardens, we also provided the infrastructure that is connected to the existing system of paths and ditches. For the project, which was divided into two phases, we spent slightly more than one million euros.



The park area was cleaned, footpaths and a cycling track were constructed connecting the park with the Nature Park Ljubljana Moors, and an allée was planted.

Forest Classroom for the Blind and Visually Impaired in Park Tivoli

In Park Tivoli, a forest classroom for the blind and visually impaired has been arranged. The classroom features an access path, a sand platform and a wooden terrace, and is enclosed by a wooden fence on three sides. The design of the classroom allows us to get to know its elements by moving along its perimeter. The goal of the forest classroom is to learn the differences between natural parks and natural monuments as well as landscaped nature (city parks), and to familiarize ourselves with the most common deciduous trees growing in our forests.

Koseze Pond Park

In 2015, the brownfield area next to the Koseze Pond has been transformed into a **multigenerational park** (0.15 hectares) **with a playground for toddlers and children with playground equipment** suitable also **for people with disabilities.** Also exercise equipment was installed and can be **used by elderly citizens** for recreation. The revitalisation encompassed the **removal of construction waste, purchase and construction of the playground equipment, construction of new footpaths, arrangement of access to the playing areas, as well as planting of trees (a birch groove) and protection shrubs in front of the Draga street. We dedicated EUR 55,000 for the arrangement of the park.**



On the World Environment Day in 2014, **we set-up an educational path next to the Koseze Pond**, where visitors can learn about wetlands, freshwater swamp forests, indigenous animal species, and invasive alien species present in this area.

Urban Orchard an<mark>d the Renovation</mark> of the Playground <mark>in the</mark> Neighbourhood Savsko naselje

The arrangement of the urban orchard (100m²) and the renovation of the children's playground between the streets Linhartova, Savska and Mislejeva ulica are all part of a more extensive project to revive the neighbourhood Savsko naselje. The renovation and revival of the area around Savski hrib, including a basketball court and a children's playground, the hill above the bomb shelter, and some lawns were redesigned upon a citizen's initiative. During the renovation, we preserved the original playground equipment, repainted them to give them a uniform look, and upgraded the ground with a few additions. A real urban orchard was also created in the Savsko naselje neighbourhood.



In the playground and on the hill between the Linhartova, Savska and Mislejeva ulica streets, we planted **old local Slovenian varieties of apple and pear trees.**



A key part of Regional Waste Management Centre are three facilities where mechanical-biological processing of waste takes place. In these facilities, two types of waste are processed: separately collected biological waste and the remaining mixed municipal waste. We also accept and sort bulky waste.

Regional Waste Management Centre (RCERO)

The Ljubljana Waste Management Centre is the largest environmental project in the country, constructed for waste management from one third of Slovenia. A key part of Regional Centre are three facilities for the mechanical-biological waste processing. The crucial task of the Regional Centre is to extract as many still usable materials from the mixed waste and to produce compost from separately collected biological waste. The latter is of premium quality.

The waste processing factory, which is the unofficial name for the centre, uses the most advanced and sustainable waste management technology according to the European criteria. It also provides green jobs. With a special educational path, public company Snaga showcases waste management according to the principles of circular economy in a creative way.

The project already involves **50 municipalities.** We expect that **10 more municipalities** will soon join us.

The entire project, for which the European Commission issued a decision in April 2009, is managed by **public company Snaga** under the authority of the City of Ljubljana and other municipalities.

The entire investment in RCERO Ljubljana is valued at EUR 155 million. For the project, the European Commission approved EUR 77.6 million (65.88%) from the EU Cohesion Fund. The remaining funds were provided from the national and municipal budgets as well as environmental levies for the environmental pollution due to waste disposal.



Many are interested in visiting the Regional Centre. From its opening to the end of 2017, RCERO Ljubljana was visited by more than 3,000 Slovenian and foreign visitors.

TOP ACHIEVEMENTS



On city-owned land that we are arranging and leasing for gardening, we only allow the use of substances used in organic farming. Chemical pesticides also must not be used in forests owned by the city. Herbicides with the active substance glyphosate are no longer used because we now focus on environmentally friendlier ways of weed control. We use a weed control machine that operates with water steam, vegetable oils (coconut, palm, rape), and glucose (potatoes, corn, wheat).

Arrangement of Gardening Areas

The City of Ljubljana strives for an increased level of self-sufficiency since food production on smaller areas is also an extremely important social activity with a strong potential for intergenerational cooperation, increased social inclusion, and a welcome alternative for underprivileged citizens.

So far, we have arranged a total of **707 small gardens**, starting with the **model gardens in Dravlje** (5,600m²) and Štepanja vas (2,400m²) and continuing with the gardening areas in Ježica (19,600m²), in the City Park Rakova jelša (37,100m²) and **along Vojkova cesta** (5,700m²). So far, the arrangement of gardening areas has cost us over EUR 1.5 million.

Public Orchard Along Vojkova cesta

During the arrangement of gardening areas along Vojkova cesta we planted a new public orchard of 600m² between the Path of Remembrance and Comradeship and gardening area, which features approximately 90 apple trees, pear trees and cherry trees. We have also set-up a beehive for wild bees and bumblebees.

IN AUTUMN 2017, WE DISTRIBUTED 764 TONS OF FREE COMPOST TO THE CITIZENS

The compost was offered to the citizens as a token of our appreciation for their diligent sorting of biological waste and to promote compost, obtained from biological waste.

Ljubljana Shelter for Abandoned Animals

Ljubljana Shelter for Abandoned Animals is the largest shelter in Slovenia and was among one of the first shelters in the country. A quarter of abandoned animals in Slovenia has found safety here. We pride ourselves on our enormous professional progress: animals are taken care of in accordance with the highest professional protocols for animal shelters in Slovenia, which are among the most advanced in the world. Furthermore, we do not put animals down when they require a longer stay. The biggest improvement in recent years has, among others, been the beginning of professional socialisation and rehabilitation of unwanted behaviour of dogs and professional training of the shelter's volunteers – dog walkers. We first and foremost give dogs an opportunity to be re-homed and additionally promote the general trend of schooling and training dogs. We also aim to increase the owners' responsibility towards animals.

WE ENCOURAGE AND COOPERATE

Co-Financing of Programmes and Activities

The first call for tenders for the co-financing of programmes and activities of NGOs and non-profit organisations was executed in 2009. Through 2017, we co-financed as many as **93 environmental protection projects** with a total value of **EUR 325,000.**

By Implementing Environmental Protection Measures, we Preserve Many Plant and Animal Species

Since 2009, we help **carry amphibians across the road** along Večna pot in spring time in collaboration with Societas Herpetologica Slovenica.

In 2013, while cutting down the trees along the Jakopič Promenade in Park Tivoli, we found out that a strictly protected species, **a hermit beetle** (Osmoderma eremita), was inhabiting many trees. It is an extremely rare beetle in Europe and is in some areas considered extinct. The trunks populated with the beetle were moved to a different location and the campaign proved to be highly successful, as the larvae still inhabit the trunks and also adult specimen have been recorded. The implemented measure represents an example of a good practice in the field of biodiversity preservation.

Main purpose of the project **"Caution! Moor Frog in the Spawning Area"**, which was introduced in 2013, is to provide a better protection of the moor frog

(Rana arvalis) in the Ljubljana Moors by means of raising the awareness of the issue of disturbing the spawning areas of moor frogs.

The project **Chapman's Blue – neglected pearl of gravel soils of the Sava river,** introduced in 2013, is aimed at improving the conservation status of the rare and endangered species Chapman's blue (Polyommatus thersites) and its habitat with the cooperation of the Society for the Conservation and Study of Butterflies of Slovenia.

Free-living Cats in the City Project

A special place belongs to the project **free-living Cats in the City,** which is managed by the Ljubljana Shelter for Abandoned Animals and is **the first in Slovenia to have systematically started solving this issue** and created a **dedicated web portal MuceLj** for users taking part in the project, as well as for monitoring the population of free-living cats and its statistical data.

Participation at the Nature-Health Fair

Together with Public Holding Ljubljana and public companies we have been participating at the Nature-Health Fair for many years. Within the Green Coexistence initiative, we present joint green solutions for a higher quality of living at the fair. The visitors of the fair are provided with awareness-raising content, through which the citizens can contribute to a plethora of activities for a healthier and friendlier environment.

Muste Family Park

The new park is a part of the extensive Muste Park, which links Nove Fužine and Štepanjsko naselje on the opposite banks of the Ljubljanica. Within the project, a gardening area with a so-called edible park and walking paths are planned among others. A new experience bridge will link both parts. The conceptual design, which was drafted in 2015, covers the area along both banks of the Ljubljanica and the south part towards Litijska cesta.

We started with the construction of the Muste Family Park with its playground equipment for children of all ages, children with disabilities, and with the devices for the elderly in 2017. We planted a public orchard with 64 fruit trees and created a tree-lined lane next to the children's playground, supplemented the missing hedge, and prepared the areas for parking spaces for people with physical disabilities.

Gardening Areas

We are planning to arrange small gardens in Grba, which will also be accessible to physically disabled people. We are also already remodeling an existing garden area along the street Ulica Iga Grudna.

Sava Beach

The project encompasses the restoration of the river bank, access to the water, and the construction of concrete platforms for sunbathing. For restoring the bank and the access to the water, a terraced wooden retaining wall made of pine wood is planned.

Construction of a New Shelter for Abandoned Animals in Ljubljana (Gmajnice)

An important accomplishment is the drafting of the project for the construction of a new shelter, which is shortly before its implementation and is valued at **around EUR 6.1 million**. The facilities of a former cattle farm of Ljubljanske mlekarne, which were redesigned into a systematic care shelter for abandoned dogs and cats in 2002, will therefore be replaced by the biggest and most up-to-date premises in Slovenia. In addition to its basic mission, it will also enable the development of the centre for the broader issue of responsible care for and welfare of pets, as well as provide education and training of young experts and also of the interested public.



The construction of the Muste Family Park will be implemented in stages through 2022. The entire arrangement of the area is valued at approximately EUR 3.5 million.



With the construction of the new shelter, the existing facilities will be demolished. At the same spot, six new facilities with a rectangular footprint will be constructed: the admission office and veterinary clinic, shelter for dogs, shelter for cats, administration building, warehouse and service facility.



Within the European Green Capital 2016 project, we set-up the Cyanometer, a 3.3-meter-high **monolith measuring the blueness of the sky and displaying the air quality** in the city at the Ajdovščina square. It was designed by Martin Bricelj Baraga from the Museum of Transitory Art. Public company Energetika Ljubljana and Environmental Agency of the Republic of Slovenia cooperated in the implementation of the air quality data collection technology.



In the year when Ljubljana was the proud holder of the title **European Green Capital 2016**, we captured a special story about water in a **bottle under the name Museum Water**. It carries a message about the preciousness of this natural source to everyone among us, our society and humanity.



The land of birds Tičistan (Birdville) is a little piece of nature in Park Tivoli in Ljubljana, between the Tivoli and Cekin Castles. Many birds nest there, but we can also observe squirrels.





Snagazin – magazine for a better lifestyle, featuring articles on somewhat less convenient, however more sustainable and better practices for the entire society.

The public company Snaga cleans the paved surfaces in the city with machines that recycle the water and use a biodegradable detergent. The machine uses five hoovering brushes that vacuum all the cleaning water left behind and used for wet cleaning. Snaga mainly uses rainwater collected from roofs of the Snaga building in the Barje district for irrigation.


One of the innovative ideas developed for the EUROCITIES conference, which was held in 2017 in Ljubljana, was the **project CHAIRity – Give it a Second Chance**, which was centered around old chairs. We invited the citizens to donate old or disused chairs, which we then renovated together with three primary schools at the workshops organised together with the **cultural-ecological society Smetumet.** Refurbished chairs were also part of the scene at the conference.

Kabiné Šerinjon is the first Slovenian clothing e-library with ethnic designer items and accessories: through an online application, you can borrow quality clothing and fashion accessories of Slovenian fashion designers free of charge.

> Within the activities of the **European Green Capital 2016** project, we unveiled an **interactive sound installation** focusing on noise and sound in Ljubljana. The installation, placed in the City Hall, raises awareness on the issue of noise and noise pollution in a fun and educational way. The sound station will be upgraded in 2018.



Co-living of dogs, their owners and other citizens is on a very high level, also thanks to four **dog parks**, where dogs can roam and play freely without leashes. These parks are primarily intended for urban dogs so that they can move freely in a safe environment and socialise with other dogs as well as their owners.



In **Repair Cafe**, which has since the autumn of 2016 been operating within the Reuse Centre, you can find experts from different fields (electricians, tailors, carpenters, etc.). They are volunteers and are available to help citizens with repairs and remodeling of multi-use objects.







Green Threshold of the City

The countryside areas, which are mainly characterised by **agricultural and forest surfaces,** represent the 78.6% of the entire surface of the City of Ljubljana: in a total area of 275km², there is 109km² of agricultural land and 107km² of forested areas.

The agricultural hinterland supplies the capital with **quality**, **locally produced food**, which is certainly unique and must be preserved as something special.

The agricultural surfaces are getting redefined due to significant changes in the environment and society.

Quality of Living in the Countryside

The Three Strategic Objectives of Rural Development

Today, we are implementing the strategy of the Rural Development Programme of the City of Ljubljana for the period between 2014 and 2020.

Three strategic objectives were set within the strategy:

- to ensure a high-quality agricultural and forestry produce from the preserved environment with the purpose of the self-sufficiency of Ljubljana by improving the supply of quality food to citizens, through a close-to-nature management of forests and their protection, preservation and development of functional capacities of farms,
- to increase the number of diverse activities in rural areas with a continuous development of supplementary activities on farms, through raising awareness and creating a comprehensive approach to the marketing of rural goods,
- to ensure the development of the social capital and maintain the identity of the countryside by promoting the operation of various stakeholders and maintaining as well as developing the existing internal options of the rural areas of Ljubljana.



Pasture at Ljubljana Moors



Ljubljana's countryside offers the option of meeting one's needs in a beautiful surrounding and a well preserved environment with its recognisable identity to everyone through the development of agriculture, forestry and other economic activities.

Socialising and Raising Awareness

Apple Week in Ljubljana

In the eastern part of the City of Ljubljana, at the foot of the Posavje Hills below Janče, there are areas that are highly suitable for fruit production. Therefore, we have arranged 28 hectares of modern orchards in the area, where apple production is predominant. Every year within the Apple Week in Ljubljana, we introduce apple dishes recorded in cooperation with ethnologist Dr. Janez Bogataj in cooperation with the restaurant Druga violina, local apple growers and expert societies.



During the Apple Week, apple dishes are offered in restaurants that participate in the Taste Ljubljana programme.

Ljubljana Countryside Festival

Ljubljana can proudly say that as many as two thirds of our city are covered by the so-called green belt with 826 farms, which preserve the cultural landscape and supply the entire city with locally produced vegetables and fruit.



At the traditional Ljubljana Countryside Festival, we introduce various activities to the citizens as well as promote them.

Honey Day and Honey Desserts Week

Honey Day takes place every year in the first week of October, when Bee Path members introduce themselves with their offerings of bee products. This day has been extended to a whole week of honey desserts, where providers (from hotels to restaurants) offer innovative desserts made of honey produced in Ljubljana.



We organise both activities promoting beekeeping and the importance of honey in the diet ourselves.



The presentation of the Plant Flowers in the City 2016 project in front of the City Hall. In the photo (from left to right): Franc Petrovčič (urban beekeeper), Jože Mermal (president of the management board of BTC, d.d.), Nataša Jazbinšek Seršen (the head of the Environmental Protection Department of COL), and Tjaša Ficko (Deputy Mayor of COL).

Monitoring Soil Fertility and Content of Hazardous Substances in the Soil in Water Protection Areas

In water protection areas of the COL and **in the** vicinity of the water station Brest, we systematically monitor the quality of the agricultural soil. No presence of active substances prohibited in water protection areas has been found in soil samples. Furthermore, also the content of nutrients in the soil, especially in case of fertilisation in greenhouses, is improving. Through recommendations regarding the fertilisation and the use of plant-protection products, we encourage farmers to pursue an environmentally friendly operation and thereby reduce the negative impact of agriculture on the quality of drinking water sources.

Maintenance of Field Roads

Maintained field roads are important for the utilisation of agricultural land since they allow for an undisrupted access to agricultural areas, for the use of appropriate agricultural machinery for soil treatment, crop harvesting etc., which affects the economical aspect of agricultural production. Annually, we maintain almost **22.5 kilometers of field roads.** The maintenance covers the purchase and distribution of gravel, road surface compression with vibrating road rollers, road profiling, embankment cleaning, etc.

Podgrad Yesterday, Today and Tomorrow

By the initiative of the locals in the area of Podgrad in Ljubljana, we developed the programme Podgrad Yesterday, Today, and Tomorrow, within which we placed a village memorial, marked the homesteads with locally used names and flags, recorded 20 stories of the life of Podgrad locals, arranged six resting areas with lookouts, conducted five courses for local tourist guides, created tourist packages for various target groups, issued a brochure "Kdo so bili Ostrovrharji" (Who were the Ostrovrhars), created a model of a water mill as a learning accessory, and issued the monograph Podgrad 1000. By developing the programme, we have additionally developed contents with offers for the visitors of Ljubljana, researched the ethnological heritage of the area, and offered additional development options for the area.

Janče Rural Learning Point

We finalised the Janče rural educational trail, which has become a gathering point and a spot for sharing knowledge. With the upgrade of the subsidiary elementary school in Janče, the residents of the area below Janče now have room for various workshops, rehearsals and socialising.





Beehive Within the Bee Path



Famous architect Jože Plečnik lived in Trnovo, where he set-up a bee house with five beehives in the garden behind his house. By opening Plečnik's House after 24 years, the bee house has been put to life once again.

School Orchard in Janče



Promotional honey produced during the Ljubljana, the European Green Capital 2016, project period.



Also the public institutions of the City of Ljubljana have joined the Bee Path. The photograph shows a beehive of Ljubljana Pharmacies.



An interesting beehive of the beekeeping company Brenča, a partner of the Bee Path.

Bee Path

The Bee Path was designed within the activities of European Green Capital 2016. It has been designed as an educational path where visitors learn about the beekeeping heritage in Ljubljana and the importance of bees for our survival. The innovative approach introduces a huge tourist potential, increases the recognition of local providers and products in the field of beekeeping, and introduces Ljubljana honey as a recognisable independent product.

So far, it already **unites 32 partners,** from cultural and educational institutions to economic societies, NGOs and beekeepers, as well as features tourist and educational programmes.

In 2017, our Bee Path project was recognised as an example of good practice at the URBACT call for tenders to which almost 300 cities applied.

Honey Garden at Grba

Honey garden at Grba has been designed with residents, passersby, volunteers, preschool children, families, and educational organisations in mind. In eight flower beds shaped as honeycombs, more than 100 plants suitable for the apitherapy and human consumption grow. They are pollinated by bumblebees and other wild pollinators.

Shortening the Distance Between the Farmer and the Consumer

The Green Supply Chains project encourages an organic and integrated production and processing of domestic and domesticated species as well as their seasonal consumption. In cooperation with district authorities Črnuče, Posavje, Polje, Sostro, Golovec, Moste, Rudnik, Šentvid, and Šmarna gora, we established market spaces for selling local agricultural products in 2015.



In the City of Ljubljana, we keep **increasing the share of locally produced food in meals provided to children by educational institutions in the area**. Themed events are organised with the help of famous chefs and caterers for the cooks in kindergartens and schools as well as everyone responsible for ordering food. Local food producers also actively participate by contributing the ingredients for the dishes prepared at the workshops. The photograph depicts chef Primož Dolničar, who introduced his dishes at one of the workshops.

Ljubljana Basket features locally grown agricultural crops and produce that are produced or processed in the City of Ljubljana or crops that are produced according to the principles of integrated and organic farming. We are also designing a catalogue of all providers whose crops and produce meet the criteria for the inclusion in the Ljubljana Basket system and preparing a gift range featuring products from Ljubljana's countryside.

This way, we reduce the consumption of fertilizers and plant protection agents. By promoting direct sales at the farms and farmers markets in district authorities, we shorten the journey from the field to the consumer.

Urban Bee Dwellings

Based on the demand for beekeeping in urban areas and the tendency to harmonise the equipment placed in the environment, we have designed urban bee dwellings in cooperation with the Faculty of Architecture in Ljubljana. Within the seminar organised by Prof. Mihael Dešman, students made **recommendations for the layout of bee stands on the land owned by the City of Ljubljana and other areas. They also prepared the proposals for urban beehives and bee stands.**

In the University Botanic Gardens Ljubljana, an Educational beehive was constructed based on the recommendations and plans in 2017. It was designed by the students of the Faculty of Architecture. It provides educational contents for children of different age groups, but it is also an interesting tourist spot. Visitors can observe beekeepers through a glass wall and learn about the life of bees from up close. This way, we raise awareness of the citizens about the importance of coexistence of bees and people, as well as about the importance of preserving the biodiversity and establishing self-sufficiency in the city.



Model of a bee dwelling



Bee dwelling in the Botanic Garden



All the proposals for bee dwellings and stands are available free of charge for the citizens to use, draw from their tradition, and follow all the necessary statutory provisions of beekeeping.

Public Orchards

Within the European Green Capital 2016 project, we opened the first **public orchard at Grba.** We planted 108 fruit tree saplings and 30 saplings of decorative apple trees. The public orchard was designed as an open space intended for education and leisure. Later on, we also designed public orchards next to the **gardens at Rakova jelša, along Vojkova cesta, in the Savsko naselje neighbourhood,** and **along the Muste Family Park.**



The first public orchard at Grba. We will continue to plant more and more orchards.

LET US PREVENT VANDALISM AGAINST TREES

In the recent years, we have witnessed unacceptable behaviour of individuals who direct their vandalism at young trees in public orchards and intentionally damage or destroy them.

Such behaviour must be condemned. In Ljubljana, we wish to preserve as many green surfaces in the city as possible since trees are extremely valuable because they produce oxygen, suppress noise, provide shade, filter, cool and moisturize the air and consequently increase the quality of living.

Therefore, members of our big city family have, within the campaign For a More Beautiful Ljubljana, planted over 12,000 trees and thus accomplished their goal of every member of the big city family planting their own tree.

Man, Take Care of Your City!

Educational Garden at Rakova jelša

Equally important as arranging the gardens is also the training of gardeners for the production of vegetables in the areas where gardening is executed in an organic way. Therefore, in 2017, we are arranging an educational vegetable garden **in the area of small gardens at Rakova jelša**. It is is gradually being arranged **on the area of 300 square metres and in accordance with the gardeners' methods,** so that they can learn from practical examples. The educational garden is well visited, the gardeners are making friends with one another and they exchange experiences as well as help each other.



All activities in the educational garden are carried out **under the leadership of a mentor and at regular weekly meetings.** When the weather is suitable, we organise different activities coordinated with the annual gardening calendar.

The First Solitary Bee House in Ljubljana

The first solitary bee house or nesting place for wild bees and bumblebees was constructed in Park Tivoli, next to the greenhouse. Wild bees are very important pollinators since one wild bee performs the work of one hundred Carniolan honey bees. Bumble bees are also very effective since they also pollinate in rain, cold and wind, and are indispensable pollinators of fruit trees and some vegetables. The second apiary was placed in a newly arranged gardening area next to Vojkova cesta.



Solitary bee house in Tivol

Land Consolidations

The plots of land in the area where agricultural land was consolidated had nonfunctional shapes before the consolidation (merging), there were no borders between them, or were very poorly marked. Through land consolidation, we **rationalised and optimised agricultural production.** By forming large regularly shaped agricultural plots of land, we also **reduced production costs**.

In the City of Ljubljana, the greatest **land consolidation or merging of agricultural areas** in history was performed between 2009 and 2015. In the Zadobrova area, we merged and re-divided 393 plots owned by 134 owners on 188 hectares. The financial support in the form of state aid allowed us to implement numerous projects:

Installment of hail nets on more that

10ha of fruit plantations.



Implementation of **more than 20 different investments,** such as new constructions, reconstructions or equipment purchases for various facilities as well as the development of supplementary activities on the farm (farm tourism, processing and sale of primary agricultural products, etc.).

Renovation of the stables for free range animal breeding as well as auxiliary livestock facilities at 18 farms, which was a total of 36 different investments.

The extension of areas with for a permanent fruit plantations by more than

Planting more than



Reconstruction of more than 50 units **of immovable heritage** (hayracks, mills, granaries, outbuildings, etc.), which belong to agricultural cultural heritage.

Expansion of integrated or organic vegetable production in greenhouses by more than 14,0000 M³.



Helping Farmers

By investment support in the form of state aid, we encourage:

- investments in farms for the primary production and for the preservation of cultural heritage at farms,
- investments into processing and marketing at farms,
- investments into non-agricultural activities at farms.

Investments supported by COL funds are environmentally friendly, allow for additional revenue and employment at farms, and significantly improve the quality of living in rural areas.

Co-financing the operation of societies and the implementation of professional contents at events

There are 16 professional societies in the City of Ljubljana with a total of 2,000 members. Their operation is important for the preservation and promotion of rural areas. Since 2007, societies have organised over 2,000 different lectures, presentations and professional excursions, 220 various small events, and more than 10 major events every year by using the financial resources granted by us, including the Strawberry and Chestnut Sundays, Posavsko štehvanje (traditional quintain event), Equestrian Day in Podmolnik (former Zajčja dobrava), Autumn Festival, March under Pugled and March along the Ostrovrhar Path.

Autumn Market in Barje

Events such as Posavsko štehvanje are a good opportunity to introduce and trade many goods of the countryside.

Strawberry Sundays in Janče are very well visited







The Avsec family has renovated the more than 200-year-old mill and upgraded it with a room for various activities, from educational courses to bread making workshops.

Knowledge Transfer and Education in Agriculture and Forestry

People working at farms, groups of vegetable and fruit growers, animal breeders, forest owners, farms with supplementary activity and gardeners are provided with several educational courses and trainings in the form of workshops, lectures, demonstrations, courses, farm visits and presentations of good practice. So far, we have implemented almost 12,000 hours of educational courses with more than 9,200 participants.

Local action group Sožitje med mestom in podeželjem (Coexistence of the City and the Countryside)

In the area of the Municipalities of Ljubljana, Grosuplje, Ig, Ivančna Gorica and Škofijica, we established a local action group Sožitje med mestom in podeželjem in 2008 that drafted the local development strategy of the areas, based on which we were able to acquire funds from the European Agricultural Fund for Rural Development, dedicated for the implementation of the LEADER approach. In the area of the City of Ljubljana, the LEADER fund co-financed 10 projects (Subsidiary School – Development Momentum, Meeting of Villages Gabrje – Gaberje, Sculpture in the Village – sculpturing workshop Volartis, The Sound of Music, Ljubljana and Slovenia at Hand, Educational Centre Dolenčev mlin, Moors as a Classroom, The More you Know the More you're Worth, Farming for the Park and common projects of all five municipalities – Woman from A to Z and EPP – Uniform Promotion of Rural Areas).

WE NEVER REST

Land Consolidation Kašelj

We are going to perform land consolidation in the Kašelj area on a surface of 16.4 hectares.

Construction of a Third Solitary Bee House

In 2018, we will arrange a third nesting place for wild bees and bumble bees, this time at Ljubljana Castle.

Arrangement of Field Paths

During the land consolidation in Zadobrova, we will arrange field paths for access to farmlands.

Gaia's Model Organic Garden

In the City of Ljubljana, we will allot a part of the gardening area Ježica for Gaia's model organic garden. The garden will serve educational purposes and for the exchange of knowledge on organic gardening.



Urban Beekeeper

Let Yourself be Taken Away

Ljubljana, as the capital city of the Republic of Slovenia, the largest Slovenian city, regional, cultural, political, academic, scientific and the largest employment centre of the country, faces a large number of commuters and increased motorised traffic, therefore we pay a lot of attention to a comprehensive traffic regulation and sustainable mobility by drafting and adopting key documents as well as by implementing planned measures.

A citizen on a bicycle from the BicikeLJ bike-sharing system

BE TAKEN AWAY

+ LET YOURSEL

Sustainable Mobility

Key Documents on Sustainable Mobility

- With the vision "Ljubljana 2025", adopted in 2007, we drafted a comprehensive approach to sustainable development of the city.
- In the Environmental Protection Programme for the period from 2007 to 2013, we defined a strategic objective of implementing a sustainable mobility system.
- In 2010, for the first time in 25 years, we drafted a Municipal spatial plan (MSP) Implementation Part (IP) and Strategic Part (SP) for the period of 2011–2027, which is a key document for the city development.
- In 2010, we drafted the Expert Guidelines for the Regulation of Public Transport in LUR in cooperation with the Regional Development Agency of Ljubljana Urban Region (RDA LUR).
- In 2012, we adopted the Sustainable Urban Mobility Plan of the City of Ljubljana, whose emphasis is the limitation of personal motor vehicle traffic and the change of people's travelling habits to more sustainable ways on foot, by bicycle or by public passenger transport and the distribution of mobility in such a way that one third of journeys will be made by public transport, one third on foot or by bicycle, and one third by a private vehicle.
- Electromobility Strategy in the City of Ljubljana (2013) discusses the part of sustainable mobility that relates to choosing transportation modes which are environmentally friendly, such as electricity.
- The Sustainable Urban Strategy, both the strategic part (2016) and the implementation plan (2017), contains measures for the promotion of sustainable mobility.
- In 2017 we upgraded the Sustainable Urban Mobility Plan from 2012. We redefined the objective for an even better quality of living in Ljubljana in cooperation with different stakeholders and according to our achievements so far. We have committed ourselves that by 2027, two thirds of journeys are going to be completed in a sustainable way on foot, by bicycle and by public passenger transport.



In the drafting of the Sustainable Urban Mobility Plan (2017), citizens of Ljubljana have been actively involved through public discussions.

The success of implemented measures is confirmed by numerous awards and recognitions



European Mobility Week 2013 Award

- The title European Green Capital 2016 the highest recognition for sustainable urban development.
- **The European Mobility Week Award,** with Ljubljana being the only city that has received it twice (for the years 2003 and 2013).
- The annual award of the Eurocities Conference 2013 for the project Ensuring Safety and Equal Opportunities in Traffic for Children and Persons with Disabilities in the Smart Living category.
- For its open-minded approach to providing accessibility for persons with disabilities, Ljubljana won a silver medal at the European Commission contest Access City Award 2018. This is the third award at the contest (in 2012, we received a special commendation and in 2015, we received a bronze medal).
- Due to improvements of the cycling infrastructure, Ljubljana was ranked among the 20 most bicycle friendly cities in the world for the first time in 2015, coming 13th. In 2017, our ranking was even better, taking the **very good 8th place of the "Copenhagenize Bicycle Friendly Cities Index 2017"**.

Changing Travelling Habits



Drawings of children from Ljubljana's primary schools adorn the image of the Let Yourself be Taken Away campaign.

Let Yourself be Taken Away

During the European Mobility Week 2017, we introduced **a new communication platform with the headline slogan "Let Yourself be Taken Away"**, whose purpose is to promote and raise awareness on sustainable mobility. Citizens and visitors of Ljubljana are being asked to move about the city on foot, by bike, by public transport, or use any other environmentally friendly mode of transport.

PROMinfo Portal

Within the European Mobility Week 2017, we also established **the PROMinfo portal with up-to-date data on current traffic conditions in the area of Ljubljana.** The PROMinfo portal provides information on traffic density in the area of COL roadblocks, bus arrival times at bus stops, status at BicikeLJ terminals, availability of parking spaces managed by public company Ljubljanska parkirišča in tržnice, locations and the availability of charging stations for electric vehicles, the vehicles in the electric car sharing system. etc. Sustainable mobility is in this way also promoted through an easier access to information for rational route planning.

City Living Room

Pedestrian-Friendly City Centre

Can you still remember how Plečnik's Triple Bridge used to tremble under the weight of buses and cars crossing it every day? In 2007, with the renovation of the Wolfova cesta street and the Prešernov trg square, we began redesigning the city centre, not only with the renovation of the municipal infrastructure and a pedestrian-friendlier pavement, but also with the gradual **closure of the city centre for all motorised vehicles**, where only delivery vehicles are allowed between 6am and 10am (for vehicles with permits). We have redesigned former parking spaces into the **central event and social areas** – Kongresni trg square (with underground parking garage), Trg republike, Novi trg, Breg. Today, **pedestrians and cyclists** can enjoy more than **10 hectares of surfaces** in the city centre dedicated especially to them, which also results in **less emissions and noise** caused by traffic.



Wolfova ulica



Tromostovje (Triple Bridge)

One of the main event and social areas is currently Kongresni trg, which was renovated in 2011 and is now free of vehicles.

It has undergone extensive archaeological research. The park and the paved areas have been redesigned according to the requirements of the Institute for the Protection of Cultural Heritage (Monument of national importance – Plečnik's heritage). We opened a parking garage under Kongresni trg in July 2011, offering 720 parking spaces on five underground floors. 334 parking spaces are available to the residents of the city centre who live in the restricted traffic areas. The cost of the entire project, including the construction of the parking garage, the implementation of access from Šubičeva cesta, arrangement of perimeter roads, redesign of the pavement and the park, and the rearrangement of the entire municipal infrastructure was **19.7 million euros**.



Kongresni trg



Ciril - Metodov trg



Breg



Petkovšek Embankment



Novi trg



Trg republike

Shortening Distances with Bridges and Footbridges

Through the construction or renovation of thirteen bridges across the Ljubljanica River (Špica Bridge, Hradecky Bridge, Butcher's Bridge, Grain Bridge, Fabiani Bridge, Maternal Bridge, Lipičeva brv on Potočnikova ulica, Karlovški Bridge, Ribja brv footbridge, footbridge over the Gruber Canal – Streliška, pedestrian footbridge in Moste, footbridge over the Gruber Canal – Povšetova, footbridge over the Gruber Canal – Snaga), we linked the banks and shortened the distances. At the same time, we created new social public spaces along the river, just as Plečnik had envisioned.

The **Gallus Embankment** was renovated last at the end of 2017, nicely rounding up the renovations of the Ljubljanica embankments from the Dragon Bridge to the Šentjakob Bridge, which directs pedestrians and cyclists along the promenade to Špica along one of Plečnik's urban axes – the water axis.

For the Rearrangement of the Ljubljanica Embankments and Bridges project, we received the European Prize for Urban Public Space (2012) among 347 submitted projects from 36 European countries.



Ribja brv



Hradecky Bridge



Butcher's Bridge



Špica Bridge

Karlovški Bridge





Lipičeva brv on Potočnikova ulica

093 ----- LET YOURSELF BE TAKEN AWAY



Maternal Bridge



Fabiani Bridge



Grain Bridge



The footbridge over the Gruber Canal – Streliška ulica



Gruden Embankment



Gallus Embankment





Trnovo Quay

Špica



Petkovšek Embankment



Cankar Embankment

Breg





Kavalir Electric Vehicles

In the pedestrian zone in the city centre, residents and visitors alike can use the "Kavalir" electric vehicles for free throughout the year. The public company Ljubljanski potniški promet introduced the first two vehicles in 2009, when we took part in the European initiative CIVITAS ELAN and thus implemented the "demand-responsive transport service", initially as a test. In 2017, the Ljublianski potniški promet fleet already featured a total of six such vehicles - three of them were open and three closed. The purchase value of all vehicles was 213,777 euros. Due to the vehicles' low speed, they will easily stop when hailed by potential riders. The friendly drivers will also gladly respond to requests for a ride by phone. Up to five passengers at once can use a free ride. The vehicles do not follow pre-defined routes and stops, but rather operate on-demand according to the passengers' request.

In the eight years of operation, the Kavalir vehicles have transported more than 1.2 million passengers.



Kavalir



Fabiani Bridge

Inner Ring Road Completed

The Fabiani Bridge between the two former Cukrarna sugar factory buildings was constructed in 2012, connecting the streets Njegoševa cesta and Roška cesta, thus **completing the inner ring road**. This allowed for further restricted access for private motor vehicles to the inner city centre. The completion of the bridge and the inner ring road brought the idea of architect and urban planner Max Fabiani to life. Fabiani designed this concept in his urban development plan more than a hundred years ago. One of the key elements of his plan was also a ring road around the city centre. The upper level of the bridge is used by motor vehicles, whereas the lower level serves pedestrians and cyclists. The project was valued at **16.5 million euros**.



The new layout of the Eipprova ulica street complements the historic heritage of the area as well as the heritage of the famous Slovenian architect Jože Plečnik. Since 2016, Eipprova ulica has been a one-way street, giving more space to pedestrians and cyclists. Along the river bank, also a sandy promenade has been constructed. Upon opening of the re-designed street, also a statue called Profile 16: Jože Plečnik by academic sculptor Polona Demšar was unveiled.



Slovenska cesta

Traffic Flow Change on Rearranged Slovenska cesta

One of the most visible measures for introducing a high-quality public space in the city centre is the **rearrangement of a part of the main traffic axis** – Slovenska cesta – into an area dedicated to pedestrians, cyclists and city bus users. **By terminating access for personal motor vehicles to its middle part** in 2015, we reduced black carbon concentrations by 70% during background measurements (at the same time, air quality in the surrounding streets did not decrease but has remained the same). This proves that the right measures can strongly impact local air quality improvement. Furthermore, the noise previously caused by private vehicles has been reduced by around 6dB.

We have also conducted archaeological research and renovated inner street layers (replacement of the sewage pipes, installations, etc). Later on, we partially opened the area to non-motorised traffic to test the functionality of the new space. A special pavement and a 400-metre-long tree allée with 63 small ashes planted along the eastern edge of the street are the most distinctive elements of the Slovenska cesta redesign. The **arrangement of the middle part of the road** was valued at **3.4 million euros.**

By renovating Cankarjeva cesta, more space was dedicated to pedestrians and cyclists. It was also the last missing part to revive the idea of the promenade between the Robba Fountain and the Tivoli Castle, which once already was a major draw of the area.

The rearrangement of Slovenska cesta is supported by 88% of respondents in the survey conducted during the drafting of the Sustainable Urban Mobility Plan in 2017.



The pavestones on the renovated Slovenska cesta are laid out in an interesting geometric pattern, which makes it a popular place for the citizens of Ljubljana to take photos. For that purpose, we have developed a project on Instagram called #LJfootie.

Modernised Public Passenger Transport

Renewed City Bus Fleet

With a methodical fleet modernisation, we replaced as many as **166 buses** between 2007 and the end of 2017. Among them, there are **70 city buses powered by compressed natural gas or methane** meeting the EURO VI standards, representing one third of the Ljubljanski potniški promet fleet in the city. Almost 60% of the fleet meets the high EURO IV standards or more.

All city buses are low floor buses equipped with air-conditioning, most of them also equipped with ramps for the disabled. Their standard equipment is audio announcements of stops. 125 buses are equipped with screens providing video announcements of upcoming stops and transfers. In 2014, we introduced the option of bringing folding bicycles on the bus and in autumn 2017, we began installing bicycle holders on some intercity coaches as a trial.



City bus on Slovenska cesta

Sustainable Development of the Ljubljanski potniški promet Line Network in Ljubljana and its Surroundings

In the past decade, we have been actively **listening to our citizens** and their wishes and thus implemented **more than 60 changes to bus lines** – **by extending the lines, adapting them and introducing new lines, we have optimised the Ljubljanski potniški promet line network.** The most successful change was the adaptation of line 18 in 2014, with the passenger increase of 467%. It runs from Ljubljana Railway and Bus Station, past the Ljubljana Zoo to the Stožice P+R Centre.

Urbana – Smart City Card

In 2009, we introduced the Urbana, a contactless card for **the payment of fares** on Ljubljanski potniški promet buses that allows riding and transfers within a 90-minute period for only 1.20 euros. The Urbana project, implemented in 2009, was valued at 3.5 million euros. Urbana was first introduced on lines within the city and later also on integrated and intercity lines.

With Urbana, users can now also pay for on-demand rides with EURBAN, the funicular to Ljubljana Castle, parking fees at public parking spaces and P+R facilities, Ljubljana City Library services, as well as use it for renting bicycles in the BicikeLJ bike-sharing system. Urbana is used for public transport by an average of 550,000 users annually.

Already in 2009, paying with the Moneta technology was introduced on buses (for rides without changing buses), however from 2014 on, users with smart phones with Android 4.4 or higher can install the **mobile app Urbana, offering everything that the Urbana card offers.**



Urbana – Smart City Card

Since 2015, users of parking spaces next to roads have been able to pay parking fees with the **Urbana SMS parking system.** Therefore users who decide to pay parking fees by sending SMS texts (topping up their balance at Urbanomat machines or Urbana selling points), no longer have to pay the fees at parking machines.

- The Urbana Smart City Card has, together with the bike-sharing system BicikeLJ, received the Information Strawberry Award
 2012, i.e. the award for the best information society achievement.
- The mobile app Urbana being truly user friendly and efficient is confirmed by the first prize at the MasterCard Transport Ticketing Awards competition in the category Most Successful Mobile Ticketing Programme, which we received in 2014 in London.
- In 2017, the Virgin international portal placed Ljubljana on the **list** of seven green technologies from all over the world, which may in the future put a green stamp on the way we live, work and travel, since we made a leap towards environmental protection in the field of traffic with the introduction of the Urbana Smart City Card.

The Integration of Intercity Bus Lines from the Suburban Municipalities with City Bus Lines

By harmonising the Urbana payment system and by introducing regional zones, we enabled the integration of intercity lines from the suburban municipalities of Škofijica, Brezovica, Dobrova-Polhov Gradec, Medvode, Grosuplje, Ig and Vodice with the Ljubljana city lines. **By a half lower prices of integrated lines, better connections through the entire network, well coordinated timetables, and connections to P+R facilities for an easier access to the city centre have contributed to a significant improvement in numbers of transported passengers in the aforementioned areas.**

The achievements of teams of public company Ljubljanski potniški promet at the world championships of professional drivers:

- 2004, Croatia, team 2nd place
- 2010, Austria, team 3rd place
- 2014, Poland, team 1st place
- 2016, Finland, team 2nd place

Informing Passengers

Since 2007, we have significantly improved the provision of **information to our passengers on bus arrivals** with LED displays, with audio, visual (LED) and video announcements of upcoming bus stops and the arrivals of buses in most of the vehicles, with online timetables and Google Transit services for route planning and the adaptation of the Ljubljanski potniški promet website for smartphones.



Electronic paperless timetable displays on Slovenska cesta, which feature a minimal power consumption and have been used since 2015, are a very important acquisition.

Vehicle Tracking

Twelve years ago, we implemented the system that reports the exact location of a certain vehicle, including its delay or if it is ahead of schedule. Since 2017, all city buses are equipped with the updated tracking system and the AVL technology (automatic vehicle location), which provides an even greater functionality. In addition to bus tracking and announcing bus arrivals, we can also monitor fuel consumption for individual vehicles, automatically transfer data on vehicles and drivers to the default Ljubljanski potniški promet systems, and transfer traffic information to other systems (PROMinfo or Google Transit and other apps for the announcement of bus arrivals).

Subsidised Tickets

Subsidised city public transport tickets are available for the elderly, unemployed and people with disabilities. Every year, we allow students, who are the biggest group of city bus users, to travel free of charge in July and August by purchasing the monthly ticket for June.

In September 2016, the IJPP project of the Ministry of Infrastructure introduced **integrated student tickets in the entire Slovenia**, so users can use the same ticket to travel on city, intercity and railway lines. In 2018, daily and period tickets for citizens will also be integrated.

Demand-Responsive Transport Service

The **demand-responsive transport service for people with disabilities,** which we introduced in 2012, provided the accessibility of the public passenger transport to everyone. For a faster communication between the driver and the passenger, we have introduced identification cards for persons with disabilities that allow the bus driver to quickly recognise the passenger's disability and help him accordingly.

Yellow Lanes

In 2013, we introduced yellow lanes on Celovška and Dunajska cesta, and prior to that also on Barjanska cesta and in 2016 on Slovenska cesta. After the introduction of yellow lanes, the bus travel times on lines that run along the aforementioned roads have been reduced by 3 to 5 minutes and the average bus speed has increased from 14km/h to 18km/h. Since the lane the bus is travelling on is always free, bus arrivals are more consistent with the timetables.

P+R Facilities

The P+R system (P+R stands for park and ride) is a combination of private and public transportation, which allows users to reach the main points on the city outskirts or the radial roads with their cars and continue their journey to the city by bus or a bicycle from the BicikeLJ bike-sharing system. By paying a parking fee of 1.20 euros, the P+R system users are entitled to two bus rides until 11:59 pm of the same day. This way, the number of cars in the city centre is reduced.

In Ljubljana, there are five P+R facilities that operate within the P+R system:

- P+R Dolgi most (the extension and redesign of the existing parking spaces cost: 1.3 million euros, the project was co-financed by the EU),
- P+R Barje (construction cost: 4.2 million euros, the project was co-financed by the EU),
- P+R ŠRC Stožice (a part of the Stožice Sports Centre construction project),
- P+R Studenec (construction cost: 796,400 euros),
- P+R Ježica (construction cost: 50,795 euros).

In cooperation with the neighbouring municipalities, Urbana payments are also possible at three other P+R facilities. Public company Ljubljanska parkirišča in tržnice manages public parking at 22 car parks (including the P+R facilities), parking garages (Kongresni trg, Kozolec II), and truck parking areas.

Already in 2007, the public company Ljubljanska parkirišča in tržnice website launched an app which provides users of parking spaces managed by the company with the information about their occupancy.

In 2015, the app was upgraded with the option of renting parking spaces and with the information on any waiting times.



At the end of 2017, there were 439 active parking payment machines at time-limited parking areas in Ljubljana.

Free Parking and Transportation with City Buses During Major Events

Visitors of major events can use city buses free of charge for three hours before and after the event by submitting the event ticket featuring the Ljubljanski potniški promet logo. In the vicinity of the Stožice Sport Centre, visitors can use COL car parks free of charge two hours before and one hour after the event.



P+R Dolgi most

Growing Number of Cyclists

Cycling Infrastructure

Ljubljana features **approximately 230km of well-maintained cycling routes**. We are continuously improving and expanding the cycling infrastructure when renovating roads or when constructing new roads. Every year, we introduce many cyclist-friendly innovations, for example the so-called sharrow – a traffic lane for mixed traffic, **bike boxes that allow cyclists to move in front of motor vehicles at intersections**, cycling counters, right-of-way for cyclists in intersections, and a regular removal of the so-called "black cycling spots".

As additional incentive for multimodality are new bicycle stands that we are installing, especially in redesigned public areas and at Ljubljanski potniški promet final bus stops. Ljubljana features approximately 5,000 stands, which means that there is room for approximately 10,000 bicycles. Two bicycle service stations for minor bicycle repairs and for inflating tires are set-up in front of the Tourism Ljubljana information point at Krekov trg and at KoloPark in Šiška.

In 2015, we installed **four cycling counters** measuring cyclists going to the city centre (Tržaška, Šmartinska, Roška, Celovška), which **display the number of cyclists** passing them. The measure has turned out to have a positive effect on the **promotion of urban cycling.**

We also carry out regular cycling measurements with automatic traffic counters at four locations (in both directions): along Drenikova, Celovška, Dunajska and Kajuhova cesta. **More than 3 million cyclists ride past these points every year.**



Many goals set in the Sustainable Urban Mobility Plan (2012) and in the Sustainable Urban Mobility Plan (2017) have already been achieved or even exceeded: between 2003 and 2013, the share of journeys completed on foot or by bicycle significantly increased (to approximately 46 percent), and the share of journeys completed by car decreased from 58 percent to 41 percent.



Cycling route along the Dolenjska railway

Thematic Cycling Paths

The aim of thematic cycling paths is to establish **attractive cycling links** between various parts of Ljubljana along less busy streets for daily commutes by bicycle. Since 2014, we have marked **four thematic cycling paths:** Waterside path (12km), Plečnik's path (14km), Forest path (7km), and the path around Ljubljana along the Path of Remembrance and Comradeship (32km).

Cycling counter





Bicycle with a Ljubljana.Zate. bell

The cycling route through Park Tivoli



BicikeLJ bike-sharing system

BicikeLJ

In addition to numerous infrastructure innovations that have contributed to the safety of cyclists, we have significantly contributed to the growth of cycling by introducing the BicikeLJ bike-sharing system in May 2011 (the value of the private-public partnership project: 1.8 million euros). The bicycles in the BicikeLJ system complement the public transport system in Ljubljana and are an environmentally friendly form of mobility. The first hour of use is free of charge, which has been very well received among users since 98 percent of all journeys are free. Initially, there was 300 bicycles at 30 stations available to users. The popularity of the system has exceeded all expectations, therefore the station and bicycle network are consistently growing. At the end of 2017, there were already 580 bicycles at 58 stations available to users.

Since 12 May 2011, when the BicikeLJ system was introduced, through 31 December 2017, the number of bicycle rentals reached 4,720,391. The average rental time was 15 minutes.

Environmentally Friendly Vehicles

Methane Fuelled Vehicles

Methane fuelled vehicles or compressed natural gas powered vehicles (CNG) are environmentally friendly as they produce less harmful emissions, do not produce particles, and cause less noise. The costs and fuel consumption are lower, and the engine and the catalyser have a longer life span. By the end of 2017, the public companies and institutions as well as the City Administration of the City of Ljubljana introduced more than 200 CNG company vehicles. This is helping us implement the vision of responsible attitude towards the environment and contribute to a greater air stations for methane-fuelled vehicles: at Cesta Ljubljanske brigade 1 (since 2011) and at the P+R Dolgi most (since 2016).

At the end of 2017, the first public charging station for trucks running on liquefied natural gas (LNG) in Slovenia was opened in Ljubljana as a result of the European project of introducing LNG fuel in the entire Slovenia – the Connecting Europe Facility for 2015. Introducing LNG as fuel in freight traffic is an important step towards the reduction of the carbon footprint and emissions from traffic and is a way of decarbonising transport.

Electromobility

Electric power is more environmentally friendly than fossil fuels, therefore we adopted the **Electromobility Strategy in the City of Ljubljana** in May 2013 in order to upgrade the already adopted sustainability-oriented strategies and measures. By changing the existing decrees, we are also promoting electromobility.

Methane fuelled vehicles

At the end of 2017, the public companies and institutions as well as the City Administration of the City of Ljubljana were already using **50 electric vehicles,** including **six "Kavalir" electric vehicles,** which are available to the visitors of the city centre free of charge.

In accordance with the Electromobility Strategy in the COL, we are actively participating in the introduction of charging stations for electric vehicles. At the end of 2017, Ljubljana featured **approximately 100 charging stations for electric vehicles**, including the **25 charging stations that were set-up in cooperation with Elektro Ljubljana** as a part of the sustainable green measures of the European Mobility Week 2016. By expanding the network of charging stations, whose use is **free of charge on public surfaces**, we encourage drivers to use electric vehicles and thus contribute to a cleaner air and less noise in the city.

Electric Vehicles EURBAN

On-demand rides with electric vehicles EURBAN were implemented in its test phase in 2016 on the line 26 (Tuji Grm-Mali Lipoglav), later introduced as a regular Ljubljanski potniški promet line due to the increased passengers demand. Outside the rush hour, the same transport option is available on line 23 in Podutik. In 2016 at the festival of electric vehicles ECO MEET, we were awarded the title **"Best Eco Transport in Ljubljana"** for electric personal vehicles EURBAN and the on-demand ride service. At the event EKO RELI 2016 and 2017, the employees of public company Ljubljanski potniški promet ranked first for the **most economical drive with zero emissions.**



Electric vehicles charging station



Car journeys are nowadays difficult to be completely avoided, however we can make sure that they are environmentally friendly, and we can encourage car sharing and car pooling. A photo of Avant2Go sharing electric vehicles.

Electric Train Urban

With the electric train Urban, we introduced an attractive tourist circular route connecting the main attractions of Ljubljana in 2016. In the first year of its operation, 17,000 passengers were transported around Ljubljana with the train.

Electric Car Sharing

In July 2016, **a 100% electric car sharing project** was introduced in Ljubljana. The system for which the entire service (booking, unlocking the vehicle, engine start, final payment) is performed via the mobile app Avant2Go, was developed by the company Avantcar. Vehicle users save 100 grams of CO₂ emissions with each kilometre and by renting it instead of owning a vehicle the costs of mobility are lower, users can travel without harmful emissions and cause no noise. At the end of 2017, the fleet encompassed over 100 completely electric vehicles. Users completed more than one **million emission-free kilometres** in total with the vehicles. Each vehicle is under optimal conditions on average shared by 25 users and replaces 10–20 owned vehicles.

Boat Trips on the Ljubljanica River

Embankment Renovation has Revitalised the Ljubljanica River

By renovating the Ljubljanica River embankments and constructing new bridges, we have additionally revitalised the Ljubljanica where it flows through the city centre. That way, the navigation with tourist boats has become very popular. You are able to board the boats at the river quays under the Butcher's Bridge, at Ribji trg, at Dvorni trg, at Špica, and at the Gallus Embankment.

In 2015, we redesigned the **banks of the Gruber Canal** and set-up **2,500m² of new quay surfaces with twelve new docking spots** for river boats, two municipal docks for firefighters and the police, and a facility for watercraft service and maintenance. The project was valued at **2.7 million euros** and was co-financed by the European Regional Development Fund.



Gruber Canal

Urbana is used for public transport by an average of **550,000 users annually.**

In Ljubljana, there are approximately **2330** km of well-maintained cycling routes.

Ljubljana features **1,043 kilometres** of well-maintained municipal roads. We concluded a contract with the concessionaire for road maintenance in the value of **12 million euros annually.** In the 2007–2017 period, we **renovated 114 kilometres of roads** in the COL area. In the period between 2007 and 2017, the public company Ljubljanski potniški promet purchased 166 new buses, of which 70 are powered by compressed natural gas or methane.



bridges over the Ljubljanica, we linked the embankments and shortened the distances. By building the new Fabiani Bridge in 2012, we completed the inner ring road. We gradually completely renovated the city centre and redesigned it into a pedestrian area with a size of more than

10ha
From the beginning of the **BicikeLJ bike-sharing system** operation, i.e. from May 2011 until the end of 2017, fimes the bicycles were rented.

The BicikeLJ bike-sharing system is gradually being expanded: at the introduction in May 2011, there were **30 stations with 300 bicycles**, however at the end of December 2017, there were already **58 stations** with **580 bicycles** available to users.

In the eight years of their **operation**, the **Kavalir vehicles** have transported more than



In Ljubljana, there are **P+R facilities** (P+R standing for park and ride).

CIVITAS Forum

CIVITAS is a network of cities encompassing 250 European cities whose policies and projects follow the guidelines of sustainable mobility. Ljubljana, which has been a member since 2005, was included in two CIVITAS initiatives (ELAN and MOBILIS) and implemented 24 measures contributing to the development of sustainable mobility and to the changes of travelling habits. Every year, the CIVITAS association organises the most important European conference in the field of sustainable mobility. After its successful candidacy, Ljubljana was a proud host of the conference in 2015. The three-day event, which was attended by a record number of participants around 560 from 48 countries and as many as three European commissioners, took place under the motto "Sharing the city".

CIVITAS ELAN

Between 2008 and 2012, Ljubljana was a leading partner and the coordinator of European project for

quality mobility in cities called CIVITAS ELAN with partner cities Ghent, Zagreb, Brno, and Porto. In Ljubljana, also ten local partners participated. With the help of 5.5 million euros of European funds, we implemented 17 local and 4 joint measures as well as many activities that have contributed to a cleaner environment and sustainable transport development. We also carried out over 100 events for the promotion of sustainable mobility.

TIMON Project

Public company Ljubljanska parkirišča in tržnice is a partner of the TIMON project financed by the European Union. The project's goals are to increase traffic safety and promote sustainable development, flexibility and efficiency of road transport systems using smart transport solutions and technologies. The project took place from June 2015 to November 2018.

URBAN-E project

In cooperation with the company Petrol, we are

going to set-up 47 new charging stations for electric vehicles and introduce an online platform of sustainable mobility in cooperation with Bratislava and Zagreb within the URBAN-E project. Within the project, the introduction of taxi services with electric vehicles is also planned. The project, co-financed by the European Union, is taking place from 1 March 2017 to 31 December 2020.

European Mobility Week

Every year since 2002, we have participated in the European Mobility Week (EMW), which takes place between 16 and 22 September connecting thousands of European cities in their efforts directed towards peopleand environmentally-friendly ways of mobility. Every year during the Mobility Week, which is one of the key projects promoting sustainable mobility in Ljubljana, **we introduce many permanent measures** which represent a long-term contribution to a better quality of living. Ljubljana is the only city that has received the EMW award twice, namely for a significant progress in the relevant field in the years 2003 and 2013.



Within the European Mobility Week activities at Kongresni trg, dance school Kazina every year organises a mass dance event called "I Breathe Dance", in which children from Ljubljana primary schools and secondary school students participate.

WE NEVER REST

We will continue expanding pedestrian areas and redesigning areas in line with the shared space on Slovenska cesta also in other district authorities of COL. We will continue to expand the network of P+R facilities and the network of the BicikeLJ bike-sharing system, introduce new charging stations for methane-fuelled vehicles, actively cooperate with the companies that provide new charging stations for electric vehicles, expand cycling routes, and eliminate black cycling spots, make additional purchases of buses powered by alternative fuels and thus update the public transport fleet. For example in 2018, we are going to expand the Ljubljanski potniški promet fleet with 13 methane-fueled buses. We will strengthen electromobility, monitor the development of autonomous vehicles industry, and continue to promote sustainable forms of mobility.



Krakovo Embankment with exhibition grounds



The Detective and the Dragon theatre show organised by public company Ljubljanski potniški promet for the children of Ljubljana kindergartens and schools.



Concert at Kongresni trg



Streets and Roads of Our City

The City of Ljubljana maintains and renovates 1,626 streets and roads. Since 2007, we have performed small (road reconstruction, traffic flow changes) or large (construction or renovation of the municipal infrastructure) works on 788 streets or roads.

With the implemented maintenance and restoration works, the **underground infrastructure** (water supply system, gas pipeline system, hot water pipeline) is more up-to-date and the **traffic surfaces** are more appealing and safer.

Prenavljamo. Za vas.

Prosimo za razumevanje in upoštevanje prometne signalizacije.

> To keep our citizens well informed, information boards with data on renovations and work progress are set up when larger renovations are taking place.

The streets where small works (road reconstructions, traffic flow changes) were taking part in the period from 1 January 2007 to 31 December 2017 The streets where large works (where excavation works were taking place due to the construction or renovation of municipal infrastructure) were taking place in the period from 1 January 2007 to 31 December 2017 The streets where a smaller project was taking part in the period from 1 January 2007 to 31 December 2017 and a new project is planned in 2018 The streets where a larger project was taking part in the period from 1 January 2007 to 31 December 2017 and a new project is planned in 2018 The streets where larger projects are planned in 2018 Abramova ulica · Adamičeva ulica · Adamiče-Lundrovo nabrežje · Agrokombinatska cesta · Ajdovščina · Aleševa ulica · Alešovčeva ulica · Aličeva ulica · Aljaževa ulica · Ambrožev trg · Ameriška ulica · Andreaševa ulica · Andrićeva ulica · Anžurjeva ulica · Apihova ulica · Archinetova ulica · Argentinska 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111 ----- STREETS AND ROADS OF OUR CITY

Nusdorferjeva ulica · Ob daljnovodu · Ob dolenjski železnici · Ob Farjevcu · Ob kamniški progi · Ob Ljubljanici · Ob Mejašu · Ob potoku · Ob pristanu · Ob Savi · Ob sotočju · Ob studencu Ob zdravstvenem domu - Ob zeleni jami - Ob zelenici - Ob železnici - Ob žici - Obirska ulica - Obrežna steza - Obrije - Obvozna cesta - Ocvirkova ulica - Očetovska ulica - Ogrinčeva ulica Okiškega ulica Okrogarjeva ulica Omahnova ulica Omejčeva ulica Omersova ulica Opekarska cesta Oražnova ulica Orlova ulica Osenjakova ulica Oslavijska ulica Osojna pot Osojna steza · Osterčeva ulica · Ovčakova ulica · Ovinki · Pahorjeva ulica · Palmejeva ulica · Pance · Papirniška pot · Papirniški trg · Park Ajdovščina · Park Arturo Toscanini · Park slovenske reformacije · Parmova ulica · Parmska cesta · Partizanska ulica · Pasterkova pot · Pavlovčeva ulica · Pavšičeva ulica · Pečarjeva ulica · Pečinska ulica · Pečnik · Pečnikova ulica · Pegamova ulica · Perčeva ulica · Peričeva ulica · Periška cesta · Perkova ulica · 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vrh · Pot na Fužine · Pot na Golovec · Pot na goro · Pot na Gradišče · Pot na Grič · Pot na Hreše · Pot na Labar · Pot na mah · Pot na most · Pot na Orle · Pot na Rakovo jelšo · Pot na Visoko · Pot na Zduše · Pot Rdečega križa · Pot Roberta Blinca · Pot sodarjev · Pot v boršt · Pot v Čeželj · Pot v dolino · Pot v Goričico · Pot v Hrastovec · Pot v hribec · Pot v mejah · Pot v Mlake · Pot v Podgorje · Pot v Smrečje · Pot v Zeleni gaj ulica · Pred Savljami · Predjamska cesta · Predor pod Gradom · Pregljeva ulica · Preglov trg · Prekmurska ulica · Prelčeva ulica · Preloge · Prelovčeva ulica · Premrlova ulica · Preradovićeva ulica · Preserska ulica · Prešetnikova ulica · Prešernov trg · Prešernova cesta · Pretnarjeva ulica · Prežinova ulica · Prežihova ulica · Pri borštu · Pri brvi · Pri malem kamnu · Pri mostiščarjih · Pri velikem kamnu · Pribinova ulica · Prijateljeva ulica · Primorska ulica · Primožičeva ulica · Prinčičeva ulica · Prisojna ulica · Prištinska ulica · Privškova ulica · 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- Tiranova ulica - Tischlerjeva ulica - Tisnikarjeva ulica - Tivolska cesta - Tkalska ulica - Tobačna ulica - Tolminska ulica - Tolstojeva ulica · Tomačevo · Tomačevska cesta · Tomažičeva ulica · Tomčeva ulica · Tometova ulica · Tominškova ulica · Tomišeljska ulica · Tomščeva ulica · Toplarniška ulica · Topniška ulica · Torkarjeva ulica - Toško Čelo - Tovarniška ulica - Tratnikova ulica - Travniška ulica - Trbeže - Trdinova ulica - Trebiniska ulica - Trebušakova ulica - Trg 9. maja - Trg francoske revolucije - Trg komandanta Staneta · Trg mladih · Trg mladinskih delov. brigad · Trg narodnih herojev · Trg Osvobodilne fronte · Trg prekomorskih brigad · Trg republike · Triglavska ulica · Trinkova ulica · Trnovčeva ulica - Trnovska ulica • Trnovski pristan • Trpinčeva ulica • Trstenjakova ulica • Trtnikova ulica • Trubarjeva cesta • Tržaška cesta • Tržaš ulica • Tugomerjeva ulica • Tuji Grm • Turjaška ulica • Turnerjeva ulica - Turnsko nabrežje · Udvančeva ulica · Ukmarjeva ulica · Ulica 15. aprila · Ulica 15. maja · Ulica 24. avgusta · Ulica 28. maja · Ulica 4. julija · Ulica 7. septembra · Ulica 9. brigade · Ulica 9. junija 🛛 Ulica aktivistov 🖓 Ulica Alme Sodnik 🗸 Ulica Andreja Kumarja 🗸 Ulica Ane Ziherlove 🗸 Ulica Angelee Ocepkove 🗸 Ulica Angele Ljubičeve 🗸 Ulica Angele Vode 🗸 Ulica Bena Zupančiča 🗸 Ulica borca Petra 🛛 Ulica borcev za severno mejo 🖓 Ulica bratov Babnik 🗸 Ulica bratov Bezlajev 🖓 Ulica bratov Blanč + Ulica bratov Jančar + Ulica bratov Knapič + Ulica bratov Komel · Ulica bratov Martinec · Ulica bratov Miklič · Ulica bratov Novak · Ulica bratov Rozmanov · Ulica bratov Škofov · Ulica bratov Tuma · Ulica bratov Učakar · Ulica bratov Židan · Ulica Carla Benza 🛛 Ulica Dušana Kraigherja 🖓 Ulica Ernesta Kramerja 🖓 Ulica Ferda Kozaka 🖉 Ulica Franca Mlakarja 🖓 Ulica Franca Nebca 🖓 Ulica France Jerasove 🖓 Ulica Franja Novaka 🖓 Ulica Franje Koširjeve · Ulica gledališča BTC · Ulica Goce Delčeva · Ulica Gradnikove brigade · Ulica Gubčeve brigade · Ulica Hermana Potočnika · Ulica Iga Grudna · Ulica Ivana Roba · Ulica Ivane Kobilce · Ulica Ivanke Kožuh 🛛 Ulica Ivice Pirjevčeve 🔹 Ulica Jana Husa 🗸 Ulica Janeza Pavla II. 🗸 Ulica Janeza Rožiča 🗸 Ulica Josipine Turnograjske 🗸 Ulica Jožeta Jame 🗸 Ulica Jožeta Japlja 🗸 Ulica Jožeta Mirtiča 🗸 Ulica Jožeta Štruklja 🛛 Ulica Juša Kozaka 🗸 Ulica Konrada Babnika 🗸 Ulica Koroškega bataljona 🖓 Ulica Lili Novy 🗸 Ulica Lizike Jančarjeve 🗸 Ulica Lojzeta Spacala 🗸 Ulica Lojzke Štebijeve 🗸 Ulica Lovre Klemenčiča · Ulica Malči Beličeve · Ulica Manice Komanove · Ulica Marije Drakslerjeve · Ulica Marije Hvaličeve · Ulica Marije Mlinar · Ulica Marje Boršnikove · Ulica Marka Šlajmerja · Ulica Metoda Mikuža 🛛 Ulica Milana Majcna 🕤 Ulica Mile Kerinove 🗉 Ulica Minke Bobnar 🗸 Ulica Mire Miheličeve 🕤 Ulica Mirka Jurce 🕤 Ulica Mirka Tomšiča 🖓 Ulica Miroslava Turka 🗸 Ulica miru 🖓 Ulica Molniške čete 🗸 Ulica na Grad 🗸 Ulica Nade Čamernikove 🗸 Ulica nadgoriških borcev 🦂 Ulica Olge Mohorjeve 🖓 Ulica padlih borcev 🗸 Ulica Pariške komune 🗸 Ulica Pavle Jeromnove 🗸 Ulica Pohorskega bataljona 🛛 Ulica Polonce Čude 🕔 Ulica pregnancev 🕔 Ulica prvoborcev 🕔 Ulica Rezke Dragarjeve 🖓 Ulica Rezke Klopčič 🕤 Ulica Rozke Usenik 🖓 Ulica Rudolfa Janežiča 🗸 Ulica Staneta Severja - Ulica stare pravde - Ulica Štefke Zbašnikove - Ulica talcev - Ulica Tomšičeve brigade - Ulica Tončke Čečeve - Ulica v Kokovšek - Ulica Vide Janežičeve - Ulica Vide Pregarčeve - Ulica Vladimirja Trampuža 🛛 Ulica za travniki 🗤 Ulica Zore Majcnove 🗸 Ulica Zore Ragancinove 🗸 Ulica Žanke Erjavec 🖓 Češnjico · V dolini · V Dovjež · V Karlovce · V Karlovce · V Kladeh · V Murglah · V Sige · V Toplice · V Varde · V Zalar · Vagajeva ulica · Valjavčeva ulica · Valjhunova ulica · Valvasorjeva ulica · Vandotova ulica · Vaška pot · Vavpotičeva ulica · Večna pot · Vegova ulica · Velebitska ulica · Velika čolnarska ulica · Veliki Lipoglav · Veliki štradon · Veliko Trebeljevo · Velikovška ulica · Velnarjeva ulica · Verdnikova ulica · Verovškova ulica · Veršičeva 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A City that Educates and Evolves

In the field of education, we aim to provide a system that offers **a healthy, safe, stimulating and encouraging environment.** A right to education is one of the fundamental human and children's rights recorded in many international and national documents. In accordance with regulations, we provide a network of organisations and programmes for implementing a quality lifelong learning.

The achievements since 2007 in the field confirm that we have implemented **excellent conditions for the optimal development of generations,** so that they will be able to successfully cope with challenges of the present and the future, which was also one of the goals of our Education Development Strategy of the City of Ljubljana for the period 2009–2019. In 2015, we designed and adopted the Strategy of City of Ljubljana for the Youth 2016–2025 with the quite obvious subtitle "Ljubljana – City of Young for Young", in which we emphasise that young people are an important part of a creative, tolerant and friendly city.

EDUCATION AND TRAINING THE YOUNG DESIGN OUR CITY

EDUCATION AND TRAINING



The 29th meeting of young researchers and their mentors "Let's trust in our own creativity" in 2016

We ensure a high-quality preschool and later education of all children as well as assistance to their families with raising and educating their children, we intensively update the network of public kindergartens and schools, and ensure varied and diverse programmes and activities corresponding to different needs of children and their parents. We strive to provide equal opportunities for education, in particular for children from socially less encouraging environments as well as for children, adolescents and adults with special needs. **Our goal is upbringing focused on creativity, dialogue and tolerance.**

Enough Places for Everyone

For preschool and primary school education, we provide **enough places for families** to enroll their children in public kindergartens and of course enough places in primary schools near their home.

Primarily, efforts are directed towards a quality public network of kindergartens and schools. In addition, more and more resources are used for the operation of private kindergartens, primary schools and music schools, whose number has been increasing over last few years. That way, we provide a **free choice** in the educational system.

SATISFIED WITH THE EDUCATION

The research Eurobarometer EU 2014 showed that **87% of citizens** of Ljubljana are satisfied with schools and other educational institutions, which ranked Ljubljana first among European capitals.

Improving the Infrastructure

In the City of Ljubljana, we responded to an increased number of births after 2006 with an intensive investment plan and provided enough space in kindergartens and schools, whereby we constantly perform demographic studies and assessments of the necessary capacities. When planning and building kindergartens and schools, we do not only follow the minimum standards for the space and equipment. With the help of creative architecture, we pursue the goal to make kindergartens and schools engaging for everyone and to represent an encouraging learning environment. Active inclusion of different stakeholders in the planning process ensures the optimum programme and usage, which is programme- and cost-effective. For new constructions and adaptations of kindergarten and school facilities, we are known for the diversity, variety and innovativeness of our investment achievements. Furthermore, different solutions are without a doubt linked by high environmental and energy standards, which are, without exception, considered in the implementation of over 450 large projects.

When it comes to education, we have finalised many investment projects – we have **implemented 96 new groups in kindergartens and 101 new classes in primary schools** as well as executed many adaptations and reconstructions of existing facilities and outdoor surfaces.

Kindergartens

In the past years, Ljubljana has been facing increasing requirements for free places in kindergartens. We have responded to the issue with extensive investments.

In the years between 2007 and 2017, the number of all children in kindergartens increased by more than **23.5%** and the number of children residing permanently in the COL by **38.5%**.

With new constructions, reconstructions and adaptations in the years between 2007 and 2017, we introduced 2,588 additional free places or provided for 96 new kindergarten groups. In the last two years, 4 additional classes in two locations were introduced in schools. That increased the inclusion of children in kindergartens by **91%**, which is high above the national average (78%) and also very high among European cities. At the end of 2017, 23 public kindergartens were operating in 104 facilities with 779 groups for 13,529 children in total.

These data reflect that childcare is provided for all children in Ljubljana whose parents have a permanent residence in the city under consideration that some parents choose not to enrol their children in the kindergarten or arrange for their care differently.

Results of a survey (from 2013) conducted among parents whose children are enrolled in public kindergartens in Ljubljana show that more than 90% of parents are fully satisfied with childcare services.

No. of 23 23 23 23 23 23 23 23 23 23 23 kindergartens PUBLIC KINDERGARTENS No. of enrolled 10,941 11,639 11,967 12,186 12,708 12,775 13,369 13,421 13,475 13,427 13,529 children No. of children 10,699 9,192 10,082 11,202 11,891 12,173 12,663 12,704 12,715 12,694 12,790 from COL No. of children 817 706 717 from other 1,749 1,557 1,268 984 602 760 733 739 municipalities 725 735 768 770 776 779 No. of groups 687 758 771 773 778 No. of **KINDERGA** 7 PRIVATE 7 5 8 11 12 17 23 24 25 26 kindergartens No. of children 136 144 167 189 252 344 396 500 599 695 750 from COI

The number of kindergartens, children and kindergarten groups in the period 2007–2017

Mala ulica – Unique Family Centre in Slovenia Has Been Opened

In 2013, we opened a unique family centre in Slovenia, located in Ljubljana and designed as a mini city with a street, café, pond, maze, multipurpose room for lectures and events, city park with a tower, and a library under the sky. Children of different ages are provided with a lot of entertainment as well as options to discover Ljubljana and its attractions. It also features a worldwide first – a sustainably designed vertical garden with a green wall. It already has 29,000 visitors per year. The investment in the facility construction and in the arrangement of the outdoor playground was almost 900,000 euros, while the operation of the centre annually costs **320,000 euros**.

Kindergartens with a Premium Standard

For a higher quality of preschool education, we provide a premium standard in kindergartens: in the last year before entering primary school (short camps, winter holidays, summer holidays and other activities), in the amount of 75 euros per child, we co-finance winter/summer holidays in holiday homes of COL for children with

a permanent residence in the COL in the amount of 2.5 euros per night. We also finance their escorts and specialised pedagogues for children with special needs.

We also offer additional subsidies of kindergarten fees, which are city discounts for kindergarten fees, discounted housing loans and the option of using health or holiday provisions, the latter during the summer break. In the years between 2007 and 2017, we spent a total of 28.3 million euros to provide a premium standard in kindergartens.

A Higher Standard for the Care of Children with Special Needs

Children with special needs receive additional professional help in our regular kindergarten programmes or are included in kindergartens' developmental groups with an adapted preschool programme. In public kindergartens, there are **9 developmental groups** for children with special needs. Furthermore, a new kindergarten in Kašelj, which is being constructed, will have a special group for children with the autism spectrum disorder.



2013 / Family Centre Mala ulica



2014 / Family Centre Mala ulica, vertical garden and outdoor playground

Children's Primary Education

Public primary education in Ljubljana boasts an extensive network of public primary schools with their districts, meaning that all **children attend the primary school near their home.** The number of students in public primary schools in Ljubljana has been increasing since 2008. We responded to the increased needs for additional premises in schools with extensive infrastructural projects, the arrangement of new classrooms, as well as many adaptations and reconstructions of the interiors, playgrounds and other outdoor spaces.

By constructing extensions to the existing premises, renovations, reconstructions and adaptations in primary schools, capacities have been increased by 101 classes in total. In collaboration with the Municipality of Domžale, we also built a new primary school in Dragomelj.

Therefore, at the end of 2017, 47 public schools were operating with 1,045 classes, which included 23,459 students. Special Education Centre Janez Levec had 217 students in 28 classes.

		2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
PUBLIC PRIMARY SCHOOLS	Classes	944	935	948	956	955	965	974	990	1,019	1,045
	Students	19,815	19,624	19,672	19,886	20,278	20,775	21,416	21,993	22,798	23,459
PRIVATE PRIMARY SCHOOLS	Classes	14	14	20	23	26	24	31	39	42	44
	Students	312	312	426	517	597	663	742	882	963	1,031
ALL PRIMARY SCHOOLS IN COL	Classes	958	949	968	979	981	989	1,005	1,029	1,061	1,089
	Students	20,127	19,936	20,098	20,403	20,875	21,438	22,158	22,875	23,761	24,490

The number of students and classes in primary schools in the period 2008-2017

WEB APP OF SAFE ROUTES

We received the prestigious Eurocities 2013 award in the "Smart Living" category for the "Ensuring safety and equal opportunities in traffic to children and persons with disabilities" project, whose main part is the web app of safe school routes for Ljubljana primary schools.



Web app of safe school routes of COL

Premium Standard in Primary Schools

For an even higher quality of education in Ljubljana primary schools, we are cofinancing organised morning childcare for 2nd and 3rd grade students. Depending on the needs of schools, we also co-finance the second 1st grade teacher in nine-year primary schools, counsellors, librarians, teachers in after-school classes, and escorts of physically disabled children as well as children with long-term illnesses. In the period between 2007–2017, we spent 25.5 million euros to ensure a premium standard in primary schools.

Educating Children with Special Needs

- Education is also carefully adapted for young people with less opportunities. **Special Education Centre Janez Levec Ljubljana** offers primary education programmes for children and adolescents with special needs. The Employment Centre "Janez dela", operating since 2014, provides integrated development, from schooling to permanent employment. With new approaches, we are stepping away from the traditional and strict school and are becoming a modern professional centre. In the period between 2007 and 2017, we spent **3.6 million euros** for the operation of the centre.
- In 2013, we also established the state-of-the-art Educational Centre Pika within the Janez Levec Centre for the special educational training of professional teaching staff as well as for counselling parents of children with disabilities, which we also provide with financial resources for providing a premium standard. Since the centre's establishment, the amount of financial resources has reached 450,000 euros.
- The Counselling Centre for Children, Adolescents and Parents Ljubljana is a specialised, multidisciplinary public institution where comprehensive professional help has been provided to children, adolescents and their parents for already more than 60 years. In the period of 2007–2017, we dedicated **5.3 million euros** for the centre's operation.



Educational Centre Pika in the renovated premises of Poljane Primary School

Financial Aid for Children and Adolescents

We provide financial help in the form of a partial coverage of the costs at the beginning of a new school year for children in primary and secondary schools (10,594 aids), summer school cost coverage, summer/winter holidays for primary school children (10,140 aids), children's lunch cost coverage for children in primary and secondary schools where meals are provided (123 aids), and financial help at childbirth (1,572 aids).



2013 / Tone Čufar Primary School, new relaxation and calming room

Multiculturality

Ljubljana's kindergartens and primary schools are attended by children from different countries and cultural as well as language backgrounds. **Livada Primary School is attended by more than 300 children from more than 30 different countries** and is an excellent example of a school for different nationalities since innovative teaching ways and also many support mechanisms for a successful inclusion of children of immigrants in our society have been developed.

Youth Research Activities

The main objectives of youth research activities are the inclusion of as many participants as possible and a high quality of research assignments, with which our researchers attend national and international meetings where they achieve exceptional results. The biggest annual meeting is **"Let's trust in our own creativity"**, which is attended by approximately 500 talented young researchers from Ljubljana's primary and secondary schools. In the period 2007–2017, we spent **660,000 euros** for the project and the awards.

Eight Holiday Homes for Children

In Slovenia and Croatia, there are 8 holiday homes for children owned by COL, used during summer and winter holidays for pre-school children, primary school children and socially disadvantaged children. Holiday camps are by the Slovenian Association of Friends of Youth Ljubljana Moste-Polje and Vič-Rudnik as well as the Organization for Holiday and Recreation Programmes for Children (ZLRO). In 2017, we completely renovated the holiday home in Umag, with the project exceeding 600,000 euros. In the years 2007–2017, we spent **500,000 euros** for the co-financing of summer and winter holidays of children of Ljubljana in our holiday homes.



2017 / Renovated holiday home in Umag

WE ENCOURAGE AND COOPERATE

We Co-Finance the Programmes and Projects of NGOs and Institutions

With annual public calls for tenders in the field of preschool education, we cofinance many programmes and projects of NGOs and public institutions.

- Since 2010, we have been co-financing projects that have become a sign of top quality and are a part of the implementing curriculum with an approximate value of 63,000 euros annually (in the period between 2010 and 2017 a total of 504,000 euros) with the public call for tenders Enrichment activities in kindergartens.
- Every year, we spend nearly 380,000 euros (in the period between 2007 and 2017 a total of **4.2 million euros**) for youth research projects, projects for primary school students in the field of leisure and preventive activities, occasional home childcare, complementary activities and contents from the field of technology, and experimentations as well as municipal events for children and students. The programmes of childcare during school breaks are very well attended, i.e. by over 2,000 children every year. Additional 171,000 euros a year (in the period between 2007 and 2017 a total of **1.9 million euros**) go to primary schools for the implementation of various projects for students.



Lifelong Learning

Cene Štupar Institute – Ljubljana Public Education Centre is the largest centre for lifelong learning in Slovenia, attracting more than 9,500 participants every year. A wide range of educational and training programmes allows everyone to find something for themselves, from primary and secondary school programmes, different vocational trainings, lifelong learning programmes to foreign language courses and various study groups as well workshops. Among the newer ones are "Startup – Entrepreneurship Weekends", where everyone looking for information about entrepreneurship can improve their know-how. They follow the vision to become the key educational organisation for the development and implementation of programmes for the needs of the economy and intercultural as well as intergenerational connectivity.



Activities in the Cene Štupar Institute

• We annually co-finance preventive programmes in the field of addiction prevention in the approximate value of 270,000 euros (in the period between 2007 and 2017 a total of **2.7 million euros**).



The traditional Dragon Carnival, which is held on the streets and squares of Ljubljana every year.

Ljubljana, a UNICEF-supported "Child Friendly City"

In 2007, we joined the network of UNICEF-supported **"Child Friendly Cities"** and thus committed ourselves to promote the development of programmes that will help us become a kind and safe city for children and adolescents. Ljubljana has over **140 Safe Spots** (a total of 600 in Slovenia). We have set them up in many of our kindergartens, schools, libraries, youth centres, and other institutions and companies of COL. Throughout the city, they can also be found at several different shops, banks, insurance companies, and other public places. **The qualified persons at these spots provide the children protection, help, or simply advice.**

Unicef Safe Spot logo

In the period of 2007–2017, we provided a total of **781** million euros for preschool education in the budget of COL, of which **157** million euros were spent for investments.

We have renovated the kitchens in 17 kindergartens and 14 Schools.

In the period between 2007 and 2017, we constructed **6 new kindergarten units,** and executed extensive renovations, reconstructions and adaptations **in all 23 kindergartens** and **48 primary schools.**

In the period between 2008 and 2010, we replaced all asbestos-containing roofs on kindergartens and schools.



We currently maintain all **192 buildings** used for preschool education and **224 children's playgrounds.**

In 2013, we launched the **project of the energy retrofit of kindergarten and school facilities.** By 2017, we had successfully finished works on 24 facilities, whereas works on 53 facilities are still in progress. For that, we also obtained European funds.

We renovated the playgrounds of

27 schools and 37 kindergartens.

Extensive Investments in the Infrastructure of Kindergartens and Schools

In the period between 2007 and 2017, we implemented over 450 extensive and complex projects in the field of education, valued at 157 million euros:

- We built new facilities, which increased the capacities and provided a healthier environment for children and employees.
- We have renovated the kitchens, dining halls, multipurpose halls for children to socialise in, libraries, specialised classrooms for science classes, computer classes and technology classes.
- We have built or renovated children's and school playgrounds, dilapidated gyms, and other outdoor surfaces of schools and kindergartens.
- We have replaced all asbestos-containing roofs, windows, installations, heating systems, sewage systems, toilets, improved the lighting and reduced noise with insulating works, etc.

Six newly built kindergarten units:

- Vrhovci Kindergarten, unit Tehnološki park
- Šentvid Kindergarten, unit Mravljinček
- Miškolin Kindergarten, unit Zajčja dobrava II
- Oton Župančič Kindergarten, unit Čebelica
- Galjevica Kindergarten, unit Jurček
- Pedenjped Kindergarten, unit Zgornji Kašelj



2014 / Šentvid Kindergarten, unit Mravljinček



2015 / Vrhovci Kindergarten, unit Tehnološki park



2012 / Miškolin Kindergarten, unit Z<mark>ajčja dobrava II</mark>

We have executed renovations, reconstructions and adaptations in all 23 kindergartens. The largest completed investments:

- Jarše Kindergarten, units Kekec and Rožle
- Ledina Kindergarten
- Črnuče Kindergarten, unit Sonček
- Zelena jama Kindergarten, units Vrba and Zmajček
- Ciciban Kindergarten, unit Žabice
- Vič Kindergartens, unit Hiša pri ladji
- Pedenjped Kindergarten, units Kašelj and Vevče
- Šentvid Kindergarten, unit Sapramiška
- Mojca Kindergarten, unit Mojca



2009 / Ledina Kindergarten – renovation of the playground

2010 / Črnuče Kindergarten, unit Sonček – comprehensive renovation of premises and extension construction



2014 / Oton Župančič Kindergarten, unit Čebelica – replacement kindergarten premises



2014 / Jarše Kindergarten, unit Kekec – construction of the extension (2010), renovation and energy retrofit of the facility

2015 / Vič Kindergartens, unit Hiša pri ladji – rehabilitation of the outdoor playground

Newly built primary school in Dragomelj, founded by COL and the Municipality of Domžale. All 48 schools have been either renovated, reconstructed and adapted. The largest completed investments:

- Vižmarje Brod Primary School
- Zadobrova Primary School
- Kolezija Primary School
- Koseze Primary School
- Kašelį Primary School
- Majda Vrhovnik Primary School
- Vida Pregarc Primary School
- Zalog Primary School
- Franc Rozman Stane Primary School
- Trnovo Primary School
- Livada Primary School



2011 / Vižmarje Brod Primary School – renovation of the central kitchen, construction of extra classrooms, playground redesign



2014 / Kolezija Primary School – construction of additional classrooms, arrangement of washrooms, locker rooms and the lobby



2014 / Rihard Jakopič Primary School – comprehensive redesign of the playground



2014 / France Bevk Primary School – renovation of the gym and accompanying facilities



2014 / Jarše Kindergarten, unit Rožle – redesign, interior renovation and energy retrofit of the building



2015 / Galjevica Kindergarten, unit Orlova - kitchen renovation



2015 / Vida Pregarc Primary School – extension with additional classrooms and a gym, earthquake proofing and energy retrofit of the building

- We have renovated gyms in 17 schools.
- We have renovated playgrounds of 27 schools and 37 kindergartens.
- We have renovated kitchens of 17 kindergartens and 14 schools.
- From 2013 to 2017, we finished the energy retrofit of 24 kindergarten and school facilities, however works on 53 facilities are still in progress.



2017/ Majda Vrhovnik Primary School – renovation of the lobby, the distribution kitchen and dining room

Numerous Awards and Recognitions

The quality of Ljubljana kindergartens, music and primary schools is additionally confirmed through the outstanding successes of students, scholarship recipients and also of employees, who have all received more than 30 awards at the national and international level. For their excellence in education, outstanding achievements and life's work, Ljubljana's teachers, headteachers and school staff have been awarded with 15 top awards in the field of education in Slovenia.

Awards of the Republic of Slovenia in the Field of Education

- Marta Korošec, headteacher of the Vodmat Kindergarten, award of the RS for life's work in the field of kindergarten education in 2017
- Special Education Centre Janez Levec Ljubljana, the award of the RS for outstanding achievements in the field of education of children with special needs in 2015
- Ksenija Trotovšek Brlek, Music School Moste-Polje, the award of the RS for life's work in the field of music education in 2014
- House of Experiments, the award of the RS for outstanding achievements in the field of primary school education in 2014
- Vodmat Ljubljana Kindergarten, the award of the RS for outstanding achievements in the field of preschool education in 2013
- Jožica Pantar, headteacher of Šentvid Kindergarten, the award of the RS for life's work in the field of preschool education in 2012
- Marjana Zupančič, headteacher of Pedenjped Kindergarten, the award of the RS for life's work in the field of preschool education in 2011
- Suzana Antič, MA, headteacher of Trnovo Kindergarten, the award of the RS for extraordinary achievements for her pedagogical-educational, innovative and organisational work in preschool education in 2010
- Aleksandra Pirkmajer Slokan, Prežihov Voranc Primary School, the award of the RS for extraordinary achievements for her pedagogical-educational, innovative and organisational work in primary school education in 2009
- Nada Verbič, headteacher of Jelka Kindergarten, the award of the RS for extraordinary achievements for her pedagogical-educational, innovative and organisational work in preschool education in 2006

The Blaž Kumerdej Award by the National Education Institute Slovenia

- Mirsad Skorupan, teacher at Ledina Primary School, for outstanding achievements in the development and implementation of innovations in the pedagogical-educational practice in partnership with the National Education Institute Slovenia in 2013
- Special Education Centre Janez Levec Ljubljana for outstanding achievements in the development and implementation of innovations in the field of education of children with special needs in 2012
- Tatjana Prešern, headteacher of Hans Christian Andersen Kindergarten, for outstanding achievements in the development and implementation of innovations in the pedagogical-educational practice in preschool education in partnership with the National Education Institute Slovenia in 2010

The national recognition Apple of Quality of the Centre of the Republic of Slovenia for Mobility and European Educational and Training Programmes as well as the Ministry of Education, Science and Sport for outstanding achievements for extraordinary implemented projects in European educational and training programmes.



Najdihojca Kindergarten, the national recognition Apple of Quality 2017 in the category Erasmus+ in the field of school education



Livada Primary School, the national recognition Apple of Quality 2016 in the category European Language Label for the priority field of multilingual schools and classes – embracing diversity in schools

Infrastructure Projects in Progress



Pedenjped Kindergarten, new unit Zgornji Kašelj with 8 new groups (in progress, completed in 2018, investment value **5.1 million euros**)



Franc Rozman Stane Primary School – reconstruction, extension for the necessary school facilities, static and energy retrofit of the large gym (completed in 2018, investment value **4.1** million euros)



Maks Pečar Primary School – construction of the multipurpose gym for the needs of the school and the district authority with outdoor landscaping and a car park as well as the provision of the necessary school premises (in progress, completed in 2018, investment value **5.2 million euros**)



Vižmarje Brod Primary School – gym construction (the gym demolition was implemented in 2017, completed in 2018, investment value **5.5 million euros**)

Other investments in progress:

- Zadobrova Primary School reconstruction of the school facility in order to provide additional classrooms (in progress, completed in 2018, investment value 2.5 million euros).
- Conservatory of Music and Ballet Ljubljana implementation of the concert hall with a static rehabilitation of the facility at Vegova 7 (planned start in 2018, investment value **2.7 million euros**).
- Jože Moškrič Primary School static and energy retrofit of the facility with the relocation of the kitchen (planned start in 2018).
- Oskar Kovačič Primary School construction of the extension and a reorganisation of the existing premises as well as the renovation of the kitchen (planned start in 2018).
- Milan Šuštaršič Primary School construction of a tract with three classrooms, expansion of the dining room, and assessment of an investment in the gym (planned start in 2018).

THE YOUNG DESIGN OUR CITY



Planning Activities at Young Dragons

Ljubljana is a city with a young soul with over 58,000 young people between 15 and 29 years of age, which represents 18.8% of all residents. If we also consider the young people who live in the city temporarily, go to school in Ljubljana, or work in the city, the number of young people in the city increases significantly.

Ljubljana supports courageous, creative and determined young people, who give the city its youthful energy and fresh ideas. At the same time, we care for young people with fewer opportunities. Therefore, we are strongly promoting the youth policy, which ensures the city's development and progress in cooperation with young people.

YOUTH-FRIENDLY MUNICIPALITY CERTIFICATE

The City of Ljubljana has received the Youth-Friendly Municipality Certificate for the period between 2012 and 2016, which was extended for the period between 2016 and 2020 **for our comprehensive policy, which is successfully being implemented for the benefit of young people.** The Certificate is awarded by the Institute for Youth Policy and the Association of Municipalities and Towns of Slovenia.

We Develop Modern Measures and Projects for Adolescents

To make future education and life of the young in the city easier, we implement the **Strategy of Municipality of Ljubljana for the Young 2016–2025** with the selfexplanatory subtitle **"Ljubljana – City of Young for Young"**, in which we point out that young people are an important element of a creative, tolerant and friendly city.

With the strategy, we implement the policy for the young in all areas of COL operations, whereby we point out three measures: quality work of the young, employment and housing issues.

Strengthening the Dialogue with Young People

Within the Culture Department of COL, the Youth Office coordinates the activities in the field of working with young people, promotes the implementation of the local policy for the young, and supports projects of public institutions and NGOs for the young.

In the last few years, we have noticed the need for an additional strengthening of the dialogue between the individuals in the youth sector and for creating a political body that would be represented by young people in order to identify the key issues associated with young people. Therefore in 2016, **we established the Youth Council** as the Mayor's consulting body, which participates in decision-making about the young people and youth sector matters.

Cool job! Project

The Cool job! project is a new project introduced in 2016. The long-term objectives of the project are directed towards raising the awareness of employers regarding the importance of employing young people and maximising the number of the permanent employment of young people aged up to 30 years. In 2016 and 2017, we implemented two sets of the Cool job! project and provided 27 young persons a hands-on and quality experience through work at public institutions and companies of COL within the workplace training programme of the Employment Service of Slovenia.

Cool apartment! Project

We strive to provide the best possible conditions for young people and their development as well as life in the capital, therefore our activities are steadily upgraded with additional programmes. Therefore, in 2017, we published the first public call for tenders to assign 30 rental apartments of COL PHF to young individuals, young couples and young families between 18 and 29 years of age.

Cool Season Tickets! Project

It is the city's seasonal ticket for young people from 15 to 25 years of age. It combines the shows of various public cultural institutions in Ljubljana and art events, from theatre through film to music and visual programmes. The purpose of the season ticket is to allow young people to visit the most diverse art productions at a lower price.

Talent Scholarships

We provide scholarships for students with outstanding skills and creativity, who stand out from the average through their achievements and successes in school and areas of interest already during their education, and achieve outstanding results on the regional, national and international level.

Over the 19 years, we have granted 1,360 scholarships and spent 7 million euros for scholarships for talented young people. Between 2007 and 2017, we granted 916 scholarships amounting to 5.6 million euros.



Number of scholarships in the period 1998–2017

Number of granted scholarships

Pionirski dom - Youth Cultural Centre

It has been operating since 1963 and is the biggest centre that develops, promotes and represents creativity of young people in the culturally-artistic and linguistically-cultural field in Ljubljana and in Slovenia. All programmes for children and young people have a common goal: stimulating young people's creativity, innovativeness and criticality through various professional activities.

The centre organises numerous activities as well as encourages children and young people to get involved in different programmes with which they represent themselves at local and international festivals (theatre, music, film, literal, art, dance, research) where they always receive many awards. In 2017, the centre Pionirski dom was chosen at the international call for tenders Creative Europe to be the leading authority of the project and to present its rich knowledge in the field of theatre to partners from Poland, Serbia and Romania.

The number of users of all-year-long activities of the Pionirski dom centre increased by 21% in the period from 2007 to 2017, and the interest for vacation schools is also growing year after year. It operates in the Festival Hall, in the Jenko Dance Centre and since 2008 also in the Art Centre, which was completely renovated in 2017.

Public Institution Young Dragons -Centre for a Quality Leisure Time for Young People

The public institution Young Dragons was established in 2009, however the district youth centre Zalog started operating already in 2007 and the youth centres of Bežigrad and Šiška in 2008. With district youth centres Bežigrad, Črnuče and Zalog, as well as organised leisure youth activities in other district authorities, the public institution Young Dragons is methodically developing into a network of premises and programmes where young people can spend their leisure time in a quality manner, actively, creatively and safely, either participating in organised activities in different areas according to their own interests.

The most important activities of Young Dragons are: operations of day centres, organisation and execution of events for young people, holiday programmes for young people, providing help to local youth initiatives, youth street work, and international cooperation.

In 2017, Young Dragons took over another important task, which is the coordination of the Youth Centre network of Ljubljana. The number of visits and activities within the public institution Young Dragons is increasing from year to year. Since 2007, they have executed more than 5,000 various activities for the

Young Dragons, Global Learning young, in and out of the centres. Day centres are

annually visited by approximately **22,000** visitors. Since 2007, organised activities have recorded more than **112,000** visitors in total and more than 700 volunteers and interns, also from abroad. have participated in the organisation of events and activities.





Active Young Dragons



Pionirski dom, Youth Programmes

Ljubljana Youth Centres Network

Ljubljana Youth Centres Network was founded in 2017. Upon its establishment, it incorporated four district youth centres operating within the framework of the public institution Young Dragons, six youth centres managed by non-governmental organisations, and a youth centre operating within the Social Work Centre Moste-Polje. At the beginning of 2018, the Legebitra Youth Centre joined the network, which already makes 12 youth centres today. The first joint activity of the network was the organisation of a youth event within the framework of the European Mobility Week 2017. They first introduced themselves to the wider public in a joint appearance at the 2018 Youth Arena.

Youth Street Work

Youth street work is developed and operates within **MLADA ULICA network.** It coordinates youth work organisations with a common vision of learning about the issues, needs and desires of young people, promoting a respectful attitude towards the environment, and reducing all forms of violations. The group of youth street workers spends time with young people at weekends on various public surfaces in Ljubljana. Communication with young people is established through sharing dustbins and offering free pancakes. Therefore, together with young people, we are creating a common space for new solutions, which allows for a better quality of our coexistence.



ČLOVEKinje in the campaign Man, Take Care of Your City

ČLOVEKinje

Within the COL vandalism-prevention framework of the campaign Man, Take Care of Your City, also an allfemale professional group called ČLOVEKinje (which means female humans) was formed. It cooperates with young people in the activities whose purpose is to strengthen the community's role to solve topical issues in the local environment. Through field work, they try to resolve the causes that contribute to vandalism and other problematic behaviour.

Youth Arena

Many municipal organisations that operate within the Public Holding Ljubljana have since 2013 introduced themselves to young people and somewhat less young visitors of the Student Arena, later renamed into **Youth Arena.** Participants can enjoy a varied programme and learn about various activities of working with young people, incentives for an active and creative participation, green and (sub)cultural contents, varied sports, and other current topics.



Mlada ulica Network, Street Work Festival, Streetstival



Renovations of District Youth Centres in the Years 2007–2017

District Youth Centre Zalog

It operated at smaller premises from 2007 on. In 2017, it was relocated into much larger facilities, which had also been thoroughly renovated, including the entrance with locker rooms, office, learning kitchen, restrooms, living room (with its internet and creative as well as relaxation corners), pantry/hallway, classroom and training area, and a fitness room. Also all necessary technical works were implemented.



District Youth Centre Bežigrad

We renovated and redesigned the facility in 2015. We renovated the vestibule, locker rooms, restrooms, pantry, learning kitchen, room for socialising and sports, office and computer room. We also redesigned the electrical, plumbing, heating and ventilation systems.



The premises of the Bežigrad District Youth Centre

The premises of the Zalog District Youth Centre

District Youth Centre Črnuče

We renovated the premises and newly furnished them in 2010. At the existing premises, where there was a dance club before the renovations, we renovated the restrooms, flooring, installed ramps and arranged the access for persons with disabilities, partly modernised walls and ceilings, as well as replaced the technical installations and purchased new furniture.

For 2018, another renovation of the District Youth Centre Črnuče is planned. We want to upgrade the centre's operation with the new Youth Cultural Centre (YCC), which will be used for music, theatre, shows, and other activities for young people. With respect to the wishes and needs of young people, we want to establish a training area and a music studio in the centre, which will provide young people an option to rehears, study and record music.



District Youth Centre Šiška

In 2008, we took over the premises of the former administration of Šiška Library. The facilities and equipment were renovated in 2015: a new pantry was constructed, the electrical, plumbing and heating systems were renovated.



The premises of the Šiška District Youth Centre

The premises of the Črnuče District Youth Centre

Mayor's Receptions for Young People

Every year, the Mayor of COL hosts top high school graduates of Ljubljana secondary schools, COL scholarship recipients, primary school students with exceptional achievements on the national and international level, and the most successful ninth-grade students of Ljubljana who have achieved outstanding results in sports, culture, science and research, who are socially active, responsible and have a sense of helping those in need.



The reception for COL scholarship recipients in 2015



The reception for ninth-grade students in 2015



The reception for top high school graduates in 2017



133 — A HEALTHY CITY

A Healthy City

EIES

In Ljubljana, we keep improving the accessibility as well as provide a quality and comprehensive healthcare system at the primary level through continuous improvements.

For the healthcare and the supply of medications to our citizens, we are carefully monitoring the needs, plan the measures, and establish a network of public institutions as well as concessionaires providing basic healthcare and pharmacy services in Ljubljana.

The care for a better health of people is also integrated in our daily operations in other areas, where we aim to improve the city services and infrastructure that directly or indirectly improve the quality of the physical and social environment, which in the long-term contributes to a better health of all, from the youngest to the oldest citizens.

HEALTHCARE PHARMACY SERVICES

For Everyone's Better Health

Our Key Healthcare Tasks

- **Providing public healthcare services** (general healthcare and healthcare in schools, paediatrics, gynaecology, dental care, orthodontia, physiotherapy) and establishing the network of public healthcare services in units of the Community Health Centre Ljubljana as well as with concessionaires.
- Providing pharmacy services in the units of Ljubljana Pharmacies and with concessionaires.
- Payment of the compulsory health insurance for the citizens who were granted this right by social work centres.
- Arranging and paying the contribution for health insurance of minors residing in the city who cannot be insured through their parents or guardians.

For healthcare, we provided 41 million euros from COL's budget in the period between 2007 and 2017. The majority of assets was dedicated for the payment of compulsory health insurance for the statutory eligible citizens (especially unemployed citizens), which amounted to 28.9 million euros.

COL's Health Profile Research

The research executed by the Faculty of Social Work (in 2016) analysed the healthcare status of the residents, as well as the impact of public services and infrastructure.

- Most residents of Ljubljana believe that the quality of their lives is good and are satisfied with their health.
- Despite the prevailing belief that people who live in urban areas are not tightly connected, Ljubljana is known for citizens with **strong, close and deep social networks,** which is especially important when people need help.
- **79.3% of all respondents eat breakfast and follow a healthy diet,** which is above the Slovenian average.
- 75.2% of all the research respondents are physically active every day or a few times per week.

Defibrillators in Ljubljana

At the facilities of COL, in the units of the Community Health Centre Ljubljana and the units of Ljubljana Pharmacies, we have installed **over 100 automated external defibrillators** – portable electronic devices for resuscitation in the event of cardiac arrest. Numerous buses of the public passenger transport, the vehicles of the City Administration and Municipal Police Department are equipped with defibrillators. Furthermore, all the officers of the Municipal Police Department are trained for their use and to provide first aid. We have also installed defibrillators in other places accessible by the public in Ljubljana.



Defibrillator



Public presentation of a defibrillator's operation

Ljubljana – a Healthy City Programme

The Healthy Cities Programme, which is developed under the auspices of the World Health Organisation (WHO), connects more than 70 European cities and implements the activities for promoting and maintaining health in urban environments.

We have participated in the programme since its very beginning in 1989. The programme connects different operational fields of the City Administration with other institutions.

We have successfully completed our previous five phases of the programme and in 2014, we entered the **6th phase of the WHO European Network, which lasts from 2014 through 2018.** The main emphasis of the sixth phase of the operation of the Healthy Cities Network follows the guidelines recorded in the document "Zdravje 2020" (English: Health 2020), which strives to include health topics in all policies.

Co-Financing of Numerous Projects and Programmes

In addition to the statutory duties and in accordance with the strategic development policies of COL, each year we dedicate budgetary funds for the cofinancing of several healthcare projects and programmes implemented by NGOs and public institutions by means of public calls for tenders, with the objective of additionally contributing to a better health of people. In the period from 2007 to 2017, we spent **2.6 million euros** for this cause.

Nursing Hospital

Although hospital care falls within the jurisdiction of the Ministry of Health, the **first unit for intermediate care – the Nursing Hospital** was opened in 2011 in Ljubljana as a result of the efforts of Mayor Zoran Janković. At the same time, the commitment of the competent Ministry to provide additional capacities was given.



HEALTHCARE



Community Health Centre Ljubljana, unit Center

We provide healthcare in the units of the Community Health Centre Ljubljana (Bežigrad, Center, Moste-Polje, Šiška, Šentvid, Vič-Rudnik), operating at 11 main locations in the city. The public service of the basic healthcare is complemented by 100 concessionaires.

Community Health Centre Ljubljana

The Community Health Centre Ljubljana (CHC Ljubljana) is the largest primary level public health institution in the country, which celebrated its 80th anniversary of operation in 2017 and its 50th anniversary of merging several health centres into one institution. All the programmes of basic healthcare and some secondary level programmes are provided in it. At the end of 2017, the CHC Ljubljana had 1,533 employees and recorded more than 2.7 million of visitors in that year.

Access to Healthcare Services

The Community Health Centre Ljubljana ensures a high-quality and optimum access to healthcare services since all its units are evenly dispersed throughout the city and accessible with public passenger traffic in accordance with professional guidelines and in consideration of the ethical principles of the employees.

Healthcare Improvement

The content and the organisation of the healthcare have been significantly improved in recent years and have been awarded quality certificates ISO 9001:2008 and 9001:2015, the international accreditation DIAS (2013), the "Family-Friendly Organization" certificate (2014), and the "LGBT-Friendly" certificate (2014).

Reference Clinics

In 2011, the Community Health Centre Ljubljana inaugurated the first reference clinics, which today complement the work of family healthcare teams throughout the city.



Employees of the reference clinic

Simulation and Mediation Centre

In 2014, the Simulation Centre of the Community Health Centre Ljubljana was founded. It is the first primary level medical centre of its kind in Slovenia, with its state-of-the-art equipment providing learning activities by means of practical demonstrations of threatening medical conditions. In 2015, we established the Mediation Center for Conflict Resolution.



Learning in the CHC Ljubljana Simulation Centre



The opening of the Mediation Centre in 2015

Night Dental Clinic

COL ensures the operation of **emergency dental care at night.** The services are provided by the Community Health Centre Ljubljana, however the city has been co-financing its operation the entire time. In the period between 2007 and 2017, we dedicated a total of **1.4 million euros** for the clinic's operation. When utilising the clinic's services, citizens only pay a symbolic contribution.

Clinic for People Without Health Insurance

The clinic offers people without health insurance (homeless, foreigners without assets) healthcare services, which they would not be able to receive otherwise since healthcare services are not systematically regulated for them. From the beginning of its operation in 2002, the project has been under the authority of the Community Health Centre Ljubljana, and the services have been provided by volunteering doctors. Also social care within an NGO is provided at the facility. From the very beginning, the clinic has been managed by the experienced doctor Aleksander Doplihar, who has received numerous awards for his selfless work, including the Order of Merit of the Republic of Slovenia in 2015. Between 2007 and 2017, the City of Ljubljana spent approximately one million euros for co-financing the operation of the clinic.

Implementation of National and International Projects

The Community Health Centre Ljubljana implements national and international projects in order to control and prevent illnesses related to lifestyle, and to reduce healthcare inequalities, among which we would like to point out the biggest projects that were implemented in between 2007 and 2017.

• Upgraded Comprehensive Patient Care - CPC+

The international project CPC+ established new clinical methods, team approach and included visiting nurses into the teams of family physicians. It also introduced a systematic evaluation of quality and safety of patients and medical personnel.



Improved healthcare

• Programme "Let's Enjoy Health"

The intervention programme of non-drug obesity treatment of children and adolescents has been developed and implemented. The programme allowed for an effective change and adjustment of behavioural patterns that cause obesity and sustainably supports a healthy lifestyle. The programme is co-financed with European funds.

• Upright Posture Project

The project aims at raising awareness of students about the necessary and mandatory minimum of daily activity.

• X-Ray Imaging - Consultations with a Radiology Specialist

With the planned implementation of consultations on the necessary changes of physical activity habits of patients with spinal problems, the X-ray imaging rate has been reduced by more than 30%.



Community Health Centre Ljubljana, unit Center, new X-ray device

Integration with Institutions

The Community Health Centre Ljubljana is integrating with domestic and foreign medical institutions, as well as the institutions that form the primary level healthcare system in order to implement common projects with them.

Mentoring and Training

The Community Health Centre Ljubljana is implementing the **mentoring for specialisation interns and clinical internship for students of higher education programmes.** An important area is also internal professional trainings provided by the Community Health Centre Ljubljana.

Spreading Best Practices

The Community Health Centre Ljubljana's references are further substantiated by the visits of different delegations from abroad, to which it demonstrates its good practices, organisation and management of the institution, methods and the contents of individual activities.



Delegation from Kazakhstan in the Community Health Centre Ljubljana



Delegation from Sweden in the Community Health Centre Ljubljana

ON TOP

NUMEROUS AWARDS AND RECOGNITIONS

The quality of its work can also be seen in many awards and recognitions awarded to the employees, of which the most prominent one is the **European Doctor of the Year Award, received by Tonka Poplas Susič, MD, in 2014.**



Tonka Poplas Susič, MD, European Doctor of the Year 2014

Renovated Units of the Community Health Centre

All the facilities of the Community Health Centre Ljubljana feature a state-ofthe-art equipment, which is admired by many experts in the field of medicine and healthcare from abroad.

The total value of investments in the renovation of facilities and equipment between 2007 and 2017 was **32.2 million euros.**

The renovations of the Community Health Centre Ljubljana units between 2007 and 2017:

- 2007, 2010, 2014 and 2016 / CHC Ljubljana, unit Center the 5th floor laboratory redesign, redesign of the 4th floor for X-ray imaging of lungs and the skeleton, inauguration of the Simulation Centre and redesign of the premises for paediatric healthcare and school medicine on the ground floor, purchase of new equipment.
- 2008 and 2009 / CHC Ljubljana, unit Šiška complete renovation of the 2nd and 3rd floor, and purchase of new equipment.
- 2009 / CHC Ljubljana, unit Polje ground floor renovation and purchase of new equipment.
- 2010 / CHC Ljubljana, unit Rudnik outdoor landscaping of the facility with the arrangement and extension of the parking area, arrangement of accesses for people with disabilities, arrangement of the driveway for vehicles, asphalting and paving.
- 2012 / CHC Ljubljana, unit Šentvid arrangement of the dental clinic and additional general departments, renovation of the water supply system and purchase of new equipment.
- 2012 / CHC Ljubljana, unit Vič redesign of the diagnostic laboratory and reception in the children's clinic, arrangement of a new parking lot and redesign of outdoor areas, purchase of new equipment.
- 2012 / CHC Ljubljana, unit Fužine redesign of all facilities and purchase of new equipment.
- 2013 / CHC Ljubljana, unit Moste renovation of the school clinic and lab, purchase of new equipment.

- 2013 / CHC Ljubljana, unit Črnuče addition of the 2nd floor and elevator, redesign of the basement and a part of the 1st floor, partial renovation of the ground floor and purchase of new equipment.
- 2015 / CHC Ljubljana, unit Bežigrad static rehabilitation of walls and pillars on the 1st and 2nd floors, renovation of the premises and window replacement on the 2nd floor, facade renovation with the implementation of a suitable energy retrofit, purchase of new equipment.



Community Health Centre Ljubljana, unit Šiška



Community Health Centre Ljubljana, unit Vič-Rudnik, pre-school children's clinic



Community Health Centre Ljubljana, unit Polje


Community Health Centre Ljubljana, unit Bežigrad



Community Health Centre Ljubljana, unit Črnuče

WE NEVER REST

Community Health Centre Ljubljana, unit Bežigrad

The construction of a new extension (beginning of the project in 2017), total investment value provided by COL is 8 million euros.

In addition, we are also planning the construction of an **Educational Centre at Metelkova** and the renovation of the **Jarše and Rudnik units**.



Visualization of the new extension in the Bežigrad unit

PHARMACY SERVICES



Consulting at Ljubljana Pharmacies

Pharmacy services in Ljubljana are provided in 28 units of Ljubljana Pharmacies and by 6 self-service automatic machines Lekarna24. The public pharmacy service network is complemented by 14 concessionaires.

Ljubljana Pharmacies

Ljubljana Pharmacies is the largest public pharmacy provider in Slovenia. It operates in Ljubljana and other places around the country and has been operating for more than 68 years. Public supply of medicines as well as other products and medical devices is performed by a very extensive network, which at the end of 2017 consisted of a total of 50 branches in Slovenia with 340 employees. Ljubljana Pharmacies features 28 branches in Ljubljana, six selfservice machines Lekarna24, and an online pharmacy.

Own Wholesale Pharmacy and Publishing Company

Ljubljana Pharmacies founded their **own wholesale pharmacy LL Grosist** (2009) with the intension of a better organisation and supply of medicines. Today, it is one of the largest medicine wholesalers in Slovenia. In 2016, it expanded its operations to the publishing field by founding **Publishing House Pharmacy Ljubljana**.

Ljubhospic Institute

In 2009, COL PHF constructed the hospic house, which after all the COL's efforts to start its operation was revived by Ljubljana Pharmacies through the inauguration of the Ljubhospic institute in 2015. **The Ljubhospic House** is the only hospice house of its kind in Slovenia, where terminally ill people receive free 24-hour complete palliative care at the very end of their lives. In the past, the today's location of the Ljubhospic house was the location of a building which had been donated to COL by a citizen.



Improved Quality of Operations

Since 2007, Ljubljana Pharmacies have significantly strengthened the quality of their operations and increased the accessibility of medicines and other products. They have been awarded the ISO 9001-2008 (2013) certificate and the "Family Friendly Enterprise" certificate (2014).

Modern Marketing Approaches and Technologies

While updating the existing units and opening new ones, Ljubljana Pharmacies are implementing new marketing approaches and new technologies that are consistent with the modern concept of pharmacies, with the emphasis on the self-service part. They also continuously upgrade and continue the tradition of developing galenic products and products under their own brand.



User-friendly premises

Galenic Laboratory of Ljubljana Pharmacies

The Galenic Laboratory is a production unit for galenic products, which boosts its production by approximately 20 new products every year and today offers over **300 products under its own brand.**

Online Pharmacy Lekarna24ur

The online pharmacy, in addition to the ability to purchase products, provides a large selection of professional articles, as well as operates as an information centre with advice on health and wellness.

Professional Pharmacy Services

In the recent years, Ljubljana Pharmacies have been focusing on designing new professional pharmacy services with the intension to raise awareness about the correct and safe use of medicines, healthy lifestyle, prevention and early detection of diseases. Today, their employees with a rich know-how perform preventive measurements as well as provide advice on healthy lifestyle, assess the use of medication, create personal medication cards, advise on the appropriate care, etc. **These services are free-of-charge in the units of Ljubljana Pharmacies.**

Loyalty Programme – Ljubljana Pharmacies Loyalty Card

The card is used by almost 169,800 users. Along with the catalogue ZDRAVO, it offers information on discounts available with the card and other practical tips for maintaining health and wellbeing.



Ljubljana Pharmacies Loyalty Card

Rowa Robot

The Rowa robot is the largest automated pharmaceutical system in Slovenia for accepting delivered medicines, their storage and issuing.

Self-Service Vending Machine Lekarna24

The automated machine Lekarna24 all year long, around the clock, allows for simple purchases of products that everyone needs for a carefree leisure time and pain relief. In 2017, there were already 6 such machines throughout the city.

Personal Medication Card

The personal medication card is an overview of prescription and non-prescription drugs. It is an important source of information for patients, patients' families, pharmacists, physicians, and other healthcare professionals.

Assessment of the Use of Medication

Assessment of the use of medication is a personalised and private consultation with the pharmacist about the patient's therapy aiming at ensuring the most effective treatment with medications.

Advice on a Healthy Lifestyle

Advice on a healthy lifestyle is a service for providing comprehensive information and encouraging people to maintain their health and wellbeing. Well trained professionals provide preventive measurements, advise on a healthy lifestyle and proper care, and develop other comprehensive programmes, such as "Let's Quit Smoking".

The number of Ljubljana Pharmacies Loyalty Card holders in the period between 2009 and 2017





Self-Service Vending Machine Lekarna24

Health Festival

Since 2014, Ljubljana Pharmacies have been organising the **Health Festival in Ljubljana** in cooperation with their business partners, communities and institutes, as well as other organisations with the aim of raising awareness of people about preventive activities for maintaining their health and wellbeing. Each year, it attracts approximately 4,000 visitors.



Health Festival

TOP ACHIEVEMENTS

Investments in Units of Ljubljana Pharmacies Between 2007 and 2017

Ljubljana Pharmacies provided 1.5 million euros between 2007 and 2017 for investments and the establishment of 8 new units and 6 automated machines Lekarna24 in Ljubljana as well as 700,000 euros for equipment.

New units of Ljubljana Pharmacies in the period between 2007 and 2017:

- Citypark Pharmacy (2008)
- Pharmacy at Šiška Library (2008)
- Supernova Pharmacy (2008)
- Trnovo Pharmacy (2009)
- Tehnološki park Pharmacy (2015)
- WTC Pharmacy (2015)
- Savska Pharmacy (2016)
- Vila Urbana Pharmacy (2017)



Tehnološki park Pharmacy, Ljubljana

Vila Urbana Pharmacy, Ljubljana

New Acquisitions in 2018

- New Sončni log Pharmacy in Logatec (2018)
- New pharmacy at the Health Centre Grosuplje (2018)
- First specialised shop LL Viva Prisojna in Ljubljana (2018)



Opening of the specialised shop LL Viva Prisojna in Ljubljana

WE NEVER REST

Infrastructure Projects in Progress

- Renovation of the Mirje Pharmacy in Ljubljana (2018)
- Renovation of the pharmacy in Cerknica (2018)
- Renovation of the pharmacy in Zagradec (2018)
- New pharmacy at Vilharjeva cesta in Ljubljana

An Open and Accessible City

The equality of all citizens as well as social justice are for us extremely important values, therefore we thoroughly plan our operations and face the growing social challenges. In our city, we promote an open an equal social environment where **we live in unity and respect diversity**.

Through numerous social security measures, services and activities, we strive for social equality and an open approach to accessibility for all citizens while dedicating special attention to vulnerable groups as a city that welcomes volunteering activities.

Since 2007, the European Commission has honoured us with the prestigious Access City Award several times for our systematic planning and implementation of accessibility measures in the city.

ELDERLY-FRIENDLY CITY PUBLIC HOUSING



The Ljubljanica embankment in the Breg area was comprehensively redesigned in 2010 to ensure for unlimited access to the river.

A City Accessible to Everyone

Contributing to a Better Life

The crucial tasks in this field are dealing with the social status of the most vulnerable social groups, non-profit housing policies, adapting the infrastructure to people with disabilities, financial aid for the provision of care in retirement homes as well as social security institutions for adults, financing of household assistants for families, provision of social security aid to families at their home, as well as co-financing of various programmes of public institutions and non-governmental organisations providing other activities via public calls for tenders, through which we jointly contribute to a better life of vulnerable groups and ensure gender equality.

Strategies and Action Plans

Activities are carried out in accordance with the adopted strategies (Strategy for the Development of Social Assistance in COL 2007–2011 and the Strategy for the Development of Social Assistance in COL 2013–2020) as well as action plans that have been drafted since 2008 for a period of 2 to 4 years, the most recent ones being:

- Action plan Ljubljana for People with Disabilities 2017-2018,
- Action plan Gender Equality in the City of Ljubljana for the period 2017–2018,
- Action plan Age-Friendly Ljubljana for the period 2016–2020.

Since 2008, we have released 11 publications

- Healthy Ageing a Challenge for the City of Ljubljana
- Sport and Physical Activity in Ljubljana

- Ljubljana for People with Disabilities Breaking Down the Barriers
- 365-Day Fight Against Violence Against Women in Ljubljana
- Voluntary Ljubljana a Friendlier Ljubljana
- Ljubljana a Healthy City, a guide for the social care and health protection programmes
- Rainbow Ljubljana
- Social Ljubljana
- For Mental Health in Ljubljana
- COL Health Profile
- Challenges with Addictions in Ljubljana

These publications are also available at the COL website.



Ljubljana for Everyone – a Suitable Approach to Everyone is our motto when trying to improve the issues that people with disabilities face every day.

Improving Accessibility

A city that is accessible to all, especially people with disabilities, is among our key priorities that are part of every city development policy. Since 2007, the **Council for the Removal of Architectural and Communication Barriers of COL** as a counselling body of the Mayor has been dedicating a lot of attention to the issue.

Removing Architectural and Communication Barriers

Through numerous activities and measures, also from action plans, we keep improving accessibility – we remove architectural barriers by lowering sidewalks on public surfaces, we arrange for dedicated parking spots, we are installing buttons for the visually impaired on traffic lights, some facilities have been equipped with locks for Euro-standard keys, many city buildings have been equipped with systems for persons with hearing impairments, etc.



The Butcher's Bridge allows for an unlimited crossing of the Ljubljanica. The public washrooms under the bridge can be accessed by a lift and are Euro-key equipped for persons with disabilities.

In the period of 2007–2017, we provided a total of 167 million euros for social security and health protection in the budget of COL.

Funds are dedicated to numerous health protection and social security programmes.

For more than 61,000 beneficiaries, we have provided a total of more than 11 million euros of financial aid (for the lack of resources, school lunches, summer camps, school utensils, lunches for persons older than 65, as well as financial aid at childbirth). In 2007, the total financial aid amounted to 790,000 euros and as much as 1.16 million in 2017.

For the co-financing of supplementary social security and health protection programmes, we have dedicated 28 million euros. On average, we have co-financed 114 of such supplementary programmes annually. Since 2007, we have provided jobs within public works programmes to 670 people.

Textured Ground Surface Indicator

In 2012, we drafted a comprehensive plan for a **system of textured ground surface indicators**, which plans for the arrangement of safe routes for the blind and visually impaired linked to city bus stops. In accordance with the plan, we are systematically and progressively installing textured ground surface indicators on public surfaces in the city centre, but also on other locations not covered by the plan during renovations.



We began installing textured ground surface indicators that allow for a better orientation of the blind and visually impaired as well as mobility on public surfaces in COL in the Breg district. Since the renovation in 2013, also the famous street Čopova ulica is friendlier and more accessible to the blind and visually impaired.

Numerous Programmes and Projects

We Have Adapted the Accessibility of Many City-Owned Buildings and Recreational Surfaces

People with disabilities can access more than 200 COL public buildings – primary schools, sports facilities, cultural institutions, Community Health Centre units, pharmacies, and administration facilities. The more prominent of those are: the City Hall, Stožice Sports Centre, Ljubljana Gymnastics Centre, the swimming pool complex Kolezija, Ljubljana Castle, Ljubljana City Museum, Ljubljana City Theatre, Kino Šiška Centre for Urban Culture, city libraries, etc. Also an increasing number of outdoor recreational surfaces is being adapted (Tivoli, children's playgrounds in the North Park, Bloudek Park, and Šmartinski Park).



Removing architectural barriers in buildings in the Old Town poses a specific challenge. One of such challenges was also the installation of a lift in the inner courtyard of the City Hall in 2009.



Since 2012, the Archaeological Park Emona features tactile maps and models for people with visual impairments, the physical accessibility for a closer look at the findings has been improved, and the height of panels has been adapted. Shown is the information panel in the Emona House.



Tactile panel in braille for the blind and visually impaired for access to the Kino Šiška Centre for Urban Culture from the nearby city bus stop.



External lift for access to the facilities of Ljubljana Puppet Theatre has been available at Krekov trg since 2011



Recently, we have arranged several open-air gyms. A special gym adapted to the elderly has been available in Kodeljevo, near one of the day centres for elderly citizens, since 2014.



In Šmartinski park, we arranged a new children's playground that is also suitable for children with special needs in 2016. The playground features inscriptions for the blind and visually impaired as well as playground equipment adapted to children with physical disabilities.

Adapted Official Website

We have taken the needs of the elderly and users with sensory limitations into consideration and made our official website www.ljubljana.si more accessible in 2017 (standard of the World Wide Web Consortium meeting the AA accessibility standard).

Accessibility of Services, Information and Programmes

Access to public services is implemented through the installation of devices for an adapted transfer of information (audio guides, induction loops, tactile cards, video displays), through the enforcement of the right to an interpreter for the deaf when visiting a doctor or during administrative procedures, with a prioritised granting of non-adapted nonprofit rental housing to people with disabilities, through customised programmes and accessories in kindergartens and primary schools, by providing special voting facilities equipped with audio devices for sound-assisted voting, by providing adapted cultural events in our cultural institutions, with individually organised guided tours through the city, through the co-financing of numerous other organisations that provide programmes and projects for people with disabilities.



Audio – induction loops for an easier communication with people with hearing impairments are installed in some Ljubljana Pharmacies branches

Accessibility of Public Transport

Since 2007, we have been gradually developing a comprehensive **project for mobility for persons with disabilities in Ljubljana.** For a better mobility of the elderly and people who have difficulty walking, we implemented the electric "Kavalir" vehicles in 2008 providing free transportation to all important destinations in the city's pedestrian zone. Rides with the vehicles can be prebooked via phone. Since 2012, we have also been providing **on-demand rides** for Ljubljanski potniški promet public buses so that persons with disabilities can pre-book special assistance on the bus and an adapted vehicle. So far, most of the city buses have been upgraded. They are now all low-floor buses, many featuring audio and video announcements of upcoming stops as well as entry ramps for wheelchairs. Minors and adults with physical disabilities as well as their escorts can obtain a free Ljubljanski potniški promet bus ticket in accordance with the regulations applying to the placement of children with special needs, as well as the regulations applying to the pension and invalidity insurance.





Ljubljana city buses featuring an entry ramp for wheelchairs.

Seats in Ljubljana city buses adapted to people with disabilities.

At the 2013 Eurocities conference in Gent, we received the annual award for the project Ensuring Safety and Equal Opportunities in Traffic for Children and Persons with Disabilities in the Eurocities Smart Living category.



Eurocities Award 2013, Smart Living

Tactile Model of Ljubljana Castle

In 2013, Ljubljana Castle constructed a tactile model placed in the castle's courtyard. On the model, the most important or significant points on the castle are marked in braille, thus making the castle more accessible and therefore friendlier to the blind and visually impaired.



Tactile model of Ljubljana Castle

OVIRANtion Festival

Together with the non-governmental organisations Association of Blind and Vision Impaired of Slovenia, Association of Paraplegics of Ljubljana Region, the Open House Slovenia festival and Ljubljanski potniški promet, we organise the annual **OVIRANtion Festival** where we raise awareness on the obstacles people with disabilities have to face, and try to point out how important universal accessibility is nowadays.



OVIRANtion Festival

Awards and Recognitions

For our great progress in the creation of an increasingly accessible city that is also increasingly friendly to people with disabilities, we received the plaque Disabilities-Friendly Municipality awarded by the Slovenian Association of Disabled Workers in 2009.

The European Commission awarded us for our systematic planning and implementation of measures in the city for improving the accessibility of the urban environment to people with disabilities a special recognition for 2012 as well as the bronze Access City Award for 2015. For an open approach to accessibility encompassing the entire population, we received the prestigious silver Access City Award for 2018.



The silver Access City Award for 2018 was handed to the Head of Department for Health and Social Security Tilka Klančar.

"LGBT-Friendly" Certificate

Ljubljana is a city where we respect diversity. Therefore a range of activities is directed towards raising awareness and providing equal conditions to all citizens. In cooperation with non-governmental organisations we established the "LGBT-Friendly" certificate in 2014 whose primary aim is to raise awareness and is granted to organisations that create and maintain a positive-for-all environment in their work environment as well as towards customers regardless of their sexual orientation and identity. We strongly focus on the support for and empowerment of homosexuals and persons of different sexual identities. Therefore in 2015, we received the best local practice certificate within the European Public Sector Award (EPSA 2015). Ljubljana is also a member of the international network of rainbow cities.



LGBT-Friendly certificate recipients



In 2015, COL as the only Slovenian municipality received the European recognition for best practices in the public sector (EPSA 2015) for its successful work in the LGBT field.

Programmes Against Violence Against Women and Safe House

With our zero-tolerance policy, we respond to violence against women as well as co-finance programmes for helping women and children who are or have been victims of violence. We also provide them with accommodation that allows for an immediate escape from a violent environment (a crisis centre, safe houses, and shelters). In addition to accommodation, we also provide female violence victims personal, telephone, and online counselling as well as self-help and support groups. In 2010, the first and only safe house in Slovenia for users of illicit drugs who are also violence victims started operating under our initiative. We actively implement and in cooperation with non-governmental organisations also organise awareness-raising campaigns, especially during the 16-day international campaign against violence against women, which starts on 25 November every year. We also implement awarenessraising activities for violators.



Every year, COL takes part in awareness-raising and preventive actions fighting against violence against women. So Mayor Zoran Janković was the first one to sign the book vowing to fight against violence in 2008.

Anti-Human Trafficking Programme

Our support in this field is of utmost importance. In 2007, we were the first to support the reintegration programme that does not require cooperation with law enforcement authorities for entering the programme. For many years, we have also been **co-financing programmes and actively cooperating in various awareness-raising anti-human trafficking activities.** Among the more prominent ones are also the programmes of the society Ključ – anti-human trafficking centre, which provides comprehensive professional assistance, from prevention to treatment, to human trafficking victims.

Mitigating Homelessness Consequences

We take care of our socially weakest citizens with non-profit housing and financial aid from the COL's budget. In addition, we regularly co-finance numerous help and support programmes for the prevention and mitigation of the consequences of homelessness, for which we dedicated a total of 4 million euros in the period from 2007 to 2017 from the COL's **budget.** Those are day centres, shelters for homeless people and accommodation support in apartments, hygiene support programmes and programmes for the provision of utilities, counselling programmes offered by various providers, among the most renown being Kralji ulice and the local Red Cross society. In addition, we also granted one of our buildings to the institution Zavod pod strehco in 2014 to be used freeof-charge.

Programmes for Migrants

We contribute significantly to the co-financing of numerous organisations for the integration of asylum seekers. Among others, we have been financing the **Intercultural Centre programme since 2015 implemented by Cene Štupar Institute.** Within the projects, immigrants, asylum seekers, and persons enjoying international protection are provided various activities and information from the fields of education, employment, personal growth, and Slovenian culture. We also promote the development of programmes for intercultural cooperation and training in education institutions, among them also the example of good practice of the Livada Primary School that houses more than 300 children from 30 countries.

Help Programmes for Addicts

We aim to prevent various addictions and fight against them in various ways. In the first place, we carry out preventive activities in schools and co-finance rehabilitation programmes for people that partake in abstinence processes and programmes for the mitigation of damage caused by drugs. The most visible role in the field is played by non-governmental organisation. Since 2015, we have been providing field work with homeless people or people who spend a lot of time socialising on the public surfaces in the city centre. However, the most intense work is carried out at critical points where disturbing behaviour is more frequent. In addition to two day centres for the users of illicit drugs, we have been additionally co-financing the operation of a third centre near the most critical locations since 2017. In total, we contribute approximately 600,000 euros annually to the operations of non-governmental organisations that provide help to addicts.

Ljubljana is the Only City in Europe Where Part of the City Hall Premises is Dedicated to the LGBT Community

Directly next to the City Hall, we rented out premises for the restaurant **Pritličje** in 2014, which is open to everyone. In addition to tasty food and beverages it also features events with a social engagement character in order to point out the issues of the social margin as well as key identity issues.

Druga violina Restaurant

In the city centre, at the Stari trg square, we have rented out premises to the Education and Care Centre Dolfka Boštjančič from Draga, which operates a socially-oriented small restaurant called Druga violina. It employs people with a mental developmental disorder, who get an opportunity to work in the hospitality sector or in a normal working environment, which significantly contributes to their social inclusion. The restaurant's concept has been received well by the citizens and also tourists.

Mosque – Islamic Religious and Cultural Centre

After four decades of efforts to construct an Islamic religious and cultural centre in Ljubljana, a crucial step forward took place in 2008 when the COL City Council unanimously adopted the proposal of the spatial plan for the construction of an Islamic religious facility. In the following years, we selected the architectural solution and enabled the Islamic community in the Republic of Slovenia in 2012 to start with the construction of its own centre. We believe that the project will be finished successfully.



Visualisation of the project of the Islamic Religious and Cultural $\ensuremath{\mathsf{Centre}}$

ELDERLY-FRIENDLY CITY



Nada Tarman, the green ambassador of the European Green Capital 2016 title, totally charmed us with her youthful demeanour and respectable 94 years.

Demographic changes in the population structure that have been causing an increase in the share of older citizens require various responses in several areas in the city.

We respond by designing modern programmes that promote the health and role of elderly citizens, as well as increase the diversity and accessibility of various activities for an active and learning old age. We are also expanding the offered social security care for those who need various forms of assistance at home.

Info Point 65+

In 2015, we opened the **Info Point 65+** at **Mačkova ulica 1** in Ljubljana, where citizens can obtain comprehensive information on our services and activities for the elderly, people with disabilities, domestic violence victims, and gender violence victims implemented within the FIRST project in one single spot.



Facilities of Info Point 65+ at Mačkova ulica 1 in Ljubljana

Network of Nine Day Activity Centres for the Elderly

Upon our initiative, Ljubljana features a network of nine evenly distributed day activity centres for the elderly, which offer a range of activities to contribute to a stronger social inclusion and the prevention of loneliness, the prolongation of vitality, promotion and maintenance of independence, capacities, and capabilities of the elderly. They provide group exercise sessions, cooking classes, foreign language courses and a range of other interesting leisure activities that help the elderly maintain their social networks. **Every one of them is daily visited by 30 to 120 people with the number of members growing from year to year.**



Intergenerational socialising, day activity centres for the elderly

Free Computer and Other Courses in COL District Authorities

Since 2007, we have been organising free computer courses for people older than 55 years at the headquarters of COL district authorities in order to make the service accessible to all elderly people. In the period from 2007 to 2017, the course was taken by more than 20,000 attendees. Since the elderly are highly motivated to expand their knowledge even after getting familiar with the basics, we provide beginners as well as advanced courses. At the headquarters of district authorities, there are also e-points where everyone can benefit from free internet access.



Computer courses for the elderly in COL district authorities

EU project AFE INNOVNET (2014-2016)

As a partner, we have entered the themed network AFE INNOVNET, whose goal it is to connect local and regional communities, the industry, research institutions and the civil society in order to look for and create smart and innovative solutions to support active and healthy ageing, as well as to contribute to the development of elderly-friendly environments. In the network, we actively introduced our good practices for the elderly and also entered the Covenant on Demographic Change.

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EU Project SEED (2016-2018)

Based on many years of experience and good practice in the field of activities for the elderly, we have been invited to partake in the European project SEED – Supporting the Recognition of the Silver Economy in Europe as an evaluator. **Together with other project partners, we are participating in the preparation of Silver Economy Awards** for innovative products and services that will contribute to a better quality of living for elderly European citizens (50+).



Introduction of the SEED project in Cankarjev dom at the Festival of the Third Age in 2017

Home Care

Festival of the Third Age

For almost a decade, we have been comprehensively promoting ourselves at the Festival of the Third Age (F3ŽO), which is the **largest event for the elderly in the country.** For our efforts under the leadership of Mayor Zoran Janković, we received a recognition for our many years of cooperation in the development of F3ŽO and active ageing programmes in Ljubljana in 2016, with city councillor Marjan Sedmak also being appointed the honorary ambassador of the festival. The festival is the biggest event in the country of its kind, in 2017 visited by as many as 17,000 visitors of varying age as well as 300 children.



Festival of the Third Age



Since 2015, the headquarters of HMI Ljubljana has been in new premises, in the renovated Urška mansion, for which the investment amounted to 800,000 euros.

Home Care Institute Ljubljana

The Home Care Institute Ljubljana (HCI Ljubljana) is the biggest institute in Slovenia for assisting families at home providing comprehensive home care for the elderly, chronically ill and people with disabilities.

In addition to its fundamental task of providing home care, we also provide social services for the elderly, intergenerational cooperation, and socialising activities with the help of more than 70 volunteers. Annually, 1,500 people benefit from their help.

Pristan Institution

Due to the constantly growing demand for services and home assistance, we increased our capacities by granting a concession to the Pristan institution in 2009.

FUNDS

In the period from 2007 to 2017, we dedicated **24.1 million euros** for the users of the Home Care Institute Ljubljana and the Pristan institution. Our **grants** for home care services amount to **75%**.

Active and High-Quality Ageing in the Home Environment, A-QU-A

In the years 2015 and 2016, the project provided more than **7,600 free hours of** assistance for the elderly, which meant the winning distinguishing feature of HCI Ljubljana at a competition for the top public administration improvement **Moving** Forward 2017, organised by the Faculty of Administration. The project was financed from the Norwegian Financial Mechanism Programme 2009–2014.



Moving Forward 2017 Recognition



Urban Gardening with Grandma and Grandpa

An intergenerational project for the promotion of lifelong learning.

Strengthening Health in the Old Age

With the project **Strengthening Health in the Old Age** we study the living environment and risk factors with regards to the needs of the elderly.



Activities for strengthening health in the old age

Technological Support for the Care of People with Dementia

The project promotes the development of innovative forms of help for people with dementia through information and communication technologies.



Training for professional staff within the "Dementia-Friendly Community" project that HCI Ljubljana implemented in cooperation with Spominčica, Alzheimer Slovenia.

For a comprehensive and longer-lasting successful social security cooperation, HCI Ljubljana received an award in 2016 granted by the Ministry of Labour, Family, Social Affairs and Equal Opportunities.

PUBLIC HOUSING



Opening of the neighbourhood Polje III in 2015

The needs for secure and permanent rentals are immense in Ljubljana. Therefore we are designing various measures in accordance with the housing legislation in order to **increase the public rental housing fund.**

In the period from 2007 to 2017, we **increased the housing fund by almost 1,500 housing units or 56%** through construction or purchases. At the same time, many existing structures were renovated in order to improve the homes or life quality for many socially weaker community members.

Annually, we provide loans for the renovation of housing units owned by citizens, we allow for attractively priced rental purchases of flats, purchases of flats under shared ownership schemes as a public-private partnership, and we also provide replacement housing units for the implementation of COL development projects.

Public Housing Fund

The entire housing unit management in Ljubljana – non-profit rental apartments and serviced apartments as well as living units for socially weaker community members, the elderly and young – is executed by **Public Housing Fund of COL.**

The good and efficient work of the Public Housing Fund of COL team that provides quality living and the satisfaction of tenants has received numerous awards since 2007.

- The World Habitat Awards 2010 Public Housing Fund of COL was placed among the eight finalists competing for the global housing award of 2010.
- Golden medal 2013 new construction Polje II public facility; award for energy efficiency of the Eco Fund at the Celje Trade Fair, 2013.
- LGBT-Friendly certificate, 2015.
- First place at the first call for tenders Moving Forward 2016 of the University of Ljubljana, Faculty of Law, which recognised the efficiency of the operations of Public Housing Fund of COL in the independent management of court proceedings related to landlord-tenant relationships, reduction of costs of court matters, and the implementation of activities for the maintenance of landlord-tenant relationships.

TOP ACHIEVEMENTS

Purchase of Flats

We have purchased many new flats at Celovški dvori, Viška cesta and Cesta v Zgornji log, as well as a dilapidated singles' home at Hladilniška pot.

Serviced Apartments

Within a public-private partnership, we obtained **serviced apartments in Trnovo,** Murgle and Dravlje.

Housing Units for Special Groups of Adults

We dedicated a special attention to obtaining housing units for special groups of adults. For that purpose, we have **constructed houses at Hradeckega cesta**, **Na Herši and Vinčarjeva ulica (for the community of people suffering from cerebral palsy in cooperation with the Cerebral Palsy Association of Slovenia Sonček).**

Renovation of Housing Units

For the socially most endangered persons we have provided additional units through renovations at the following locations: **Pipanova pot, Polje, Savska cesta, Cesta Dolomitskega odreda, Belokranjska ulica, Cesta 24. junija and Knobleharjeva ulica,** where we purchased a dilapidated singles' home and entirely renovated it.



Moving Forward 2016 Recognition

Removal of Wooden Huts and Replacement Housing Units

Tomačevska-Koželjeva: we **removed wooden huts and provided 98 replacement housing units to relocate the inhabitants** (2009–2017). Due to the planned redesign of the area (expansion of the Žale cemetery), the wooden huts in the Tomačevska-Koželjeva area were gradually removed from 2009 on. The users were given the option to relocate to a replacement housing unit or receive damages – we provided 98 housing units and paid 15 damages.

Taking Care of Maintaining Landlord-Tenant Relationships

We have been extremely successfully implementing the activities for the prevention of street homelessness, the so-called anti-eviction activities. Tenants who are unable to cover their housing costs are given the option to relocate to a smaller and cheaper apartment. Those who are occupying non-profit rental housing illegally are given the option to find another suitable apartment within ten years if their housing costs are paid for regularly or to obtain our non-profit apartment. Tenants are also assigned housing units before they are evicted from the previous one. We also provide suitable assistance and pay non-regular financial aid. To that purpose, we collaborate with various governmental and non-government organisations. In 2017, we reduced the number of apartment evictions and relocations to only 5 cases together with the society Kralji ulice and through the project Support for Preserving Accommodation.



Largest Infrastructure Projects in 2007–2017

2007 / Cesta v Gorice – new construction of the facility, 114 housing units in 4 residential buildings



2009 / Trnovo Centre for the Elderly – new construction of the facility, 60 serviced housing units in 4 buildings



2009 / Zelena jama F3 – new constructi<mark>on of the facility, 126 housing units</mark>



2010 / Celovški dvori – purchase of 351 housing units



2011 / Polje II – new construction of the facility with roof solar power generation panels, 183 housing units in 6 multi-family





2012 / Pipanova pot – new construction of a passive building, 22 housing units



2014 / Belokranjska ulica – redesign and renovation of the facility, 8 housing units



2015 / Draveljska ulica – new construction of the facility, 10 housing units



2015 / Polje III – new construction of the facility, 148 housing units in 6 multi-family residential buildings



2016 / Dolgi most – new construction of the facility, 30 housing units in 3 two-storey multi-family residential buildings





2017 / Knobleharjeva ulica - renovation of a singles' home, 71 housing units

2017 / Hladilniška pot – renovation of a singles' home, 23 housing units



non-profit rental public housing units.



For persons that are not able to live independently due to special needs and are protected by governmental and non-government organisations, we have provided a total of 41 housing units (5 of those detached houses) accommodating a total of 127 people.

> At the end of 2017, we had in total



housing units - non-profit rental apartments or housing units.

We rented out 82 dedicated rental units - serviced apartments for retired people whose medical conditions still allow them to live independently, but with organised help. The fund of residential units for socially the weakest members of community has been increased from 113 to 427 units.

In the period of 2007-2017, we provided a total of



million euros for the purchases and renovations of housing units.

Infrastructure Projects in Progress



Zalog – construction of 38 housing units, estimated completion in May 2018, investment value **3.6 million euros**



Polje IV - construction of 64 housing units, estimated completion in December 2018, investment value 5.4 million euros



Visualisation of the Rakova Jelša II project – construction of 156 housing units, estimated completion in December 2020 or in the first half of 2021, investment value **17.4 million euros**

Visualisation of the Brdo project – construction of 174 housing units, estimated completion in mid-2020, investment value **17.3 million euros**

Vodnikova 5 – renovation of the facility for the accommodation of adult persons with physical and mental developmental disorders from the Education and Care Centre Dolfka Boštjančič Draga, estimated completion in April 2018, investment value **863,000 euros**



A City of Sports

Sport Department of the City of Ljubljana was founded in July 2008. It takes care of the realisation of public interest in the field of sports by **co-funding** sports programmes, sports infrastructure of sports associations and public institutions, by **coordinating sports** programmes for children and adolescences, and **by providing** a quality public network of **sports facilities**.



By encouraging citizens to a regular exercise and sports, as well as organising mass leisure and recreational events, we give Ljubljana sports beat. The organisation of such events also successfully boosts the brand "Ljubljana is Sport".

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A CITY

Ljubljana is Sport

Active, Healthy and Happy

In Ljubljana, we promote a varied and high-quality recreational and sports offer in an urban environment, in the nature, or at sports facilities owned by the City of Ljubljana or buildings constructed within public-private partnerships. Each year, the providers of the annual sports programme provide a free use of 150 sports facilities.

Public Institution Sport Ljubljana

Sports facilities in the City of Ljubljana are managed by the **Sport Ljubljana Institution as well as primary schools,** who significantly contribute to the implementation of the sports strategy in COL as well as provide the conditions for the implementation of the annual sports programme for more than 200 sports associations for a total of 240,000 hours of programme.



A creativity competition was used for the selection of the best poster for the promotion and communication of sports in Ljubljana within the international festival Golden Drum 2016. We also strongly focus on the promotion of sports, locations of our big city family where sports activities are offered, as well as on larger and smaller sports events. The poster on the photo won the golden medal.



School sports competitions and events are a vital part of extracurricular activities at every school. Competitions enrich the regular curricular activities, represent a connection between pupils, teachers, parents and the school, responsible local authorities for sports activities, sports associations, and the industry.



In 2011, "Zavod Tivoli" was renamed into Public Institution Sport Ljubljana when at the same time a whole new image was introduced.

Events Attract More and More People

March Along the Barbed Wire and Three-Member Team Run

The march runs along a **34-kilometre-long path around Ljubljana**, where a barbed wire of the Italian and later German occupying forces used to run during World War II, thus giving the march its name "March Along the Barbed Wire". The event takes place every year on the weekend that is the closest to **9 May, Ljubljana's city day**, when Peace Day (or Victory Day), Slovenia's accession to the European Union, and also Europe Day are celebrated. As first, children from Ljubljana kindergartens, schools as well as high school students begin their march on Thursday and Friday. On Saturday, the path is filled by all generations of hiking lovers as well as the runners participating in the Three-Member Team Run.

The march and the run also promote physical activity and a healthy lifestyle in addition to celebrating the day Ljubljana gained its independence (9 May 1945). The number of participants keeps increasing year after year. **120,000 euros per year are dedicated for the organisation and implementation of the event.**



In 2007, both city holiday events, the March Along the Barbed Wire and the Three-Member Team Run were attended by 21,146 participants. In 2017, the attendance was increased by 14,705, which makes a total of 36,000 participants.



Three exhibitions organised by various partners depicted the history of the march along the path of the world war barbwire.

Franja Marathon

Franja Marathon BTC City has been a **recreation event** and competition since the very beginning (1982), connecting cyclists of all ages over a three-day event. With cycling routes of varying difficulty levels it is suitable for top cyclists as well as those who only cycle for fun, families and even those who rarely find time to cycle. The marathon is entered into the calendar of the International Cycling Union UCI and as such belongs to renowned and popular international events. Annually, 145,000 euros are dedicated for the event.



Franja Marathon connects cyclists of all ages.

Ljubljana Marathon

The largest annual international sports event in Ljubljana was attended by more than 23,000 runners in 2017. Of those, almost 8,000 young people attended school runs, 6,000 runners opted for the 10-kilometre run, whereas 9,000 runners went all in with a half-marathon and the full marathon length. Participants can reach the starting point free-ofcharge with city buses or can park for free at all P+R parking facilities. 200,000 euros per year are dedicated for the Ljubljana Marathon.



Within the marathon, also the **charity FUN Run** is organised every year. Every year, the profits from the entry fees are donated to a charity organisation.



The youngest participant of the **Lumpi Run** was merely two months old and completed the run in a pram pushed by his mother. The oldest marathon runner was already 90 years of age.



Mayor Zoran Janković has traditionally greeted the runners at the finish line, giving them a "high five".

Events at the Stožice Centre attract large numbers of visitors*

VISITORS EVENT

```	VISITORS	EVENI	V	ISITORS	EVENI
$\sim$	20,000	Concert: 2Cellos		16,000	Qualifying match for Football European Championship 2016: Slovenia : San Marino
	16,400	Show: Cirque du Soleil		13,500	Football match of the 1st Slovenian football league: FC Olimpija : FC Maribor
$\bigcirc$	13,000	Football match of the 1st Slovenian football league: FC Olimpija : FC Maribor	$\bigcirc$	10,400	Qualifying match for Football European Championship 2016: Slovenia : Lithuania
$\sim$	12,400	Friendly basketball match: Slovenia : Croatia	$\sim$	10,000	Friendly basketball match: Slovenia : Serbia
	12,000	Concert: Depeche Mode		8,000	Concert: Radio Aktual's 8th birthday
	12,000	Concert: Magnifico		7,800	Concert: Red ARMY
	12,000	Football match of the 1st Slovenian football league: FC Olimpija : FC Maribor		7,500	Concert: Big Foot Mama
	11,000	Qualifying match for football WC 2018: Slovenia : Scotland		7,000	Concert: Dino Merlin
	10,000	Concert: André Rieu		7,000	Qualifying match for Football European Championship 2016: Slovenia : San Marino
	10,000	Concert: Green Day		6,800	Concert: Eros Ramazzotti
	10,000	Qualifying match for Europa League: FC Domžale : FC Marseille		6,500	Concert: Lord of the Dance
	8,300	Qualifying match for Football European Championship 2018: Slovenia : Germany		4,100	Concert: Željko Joksimović
	8,000	Concert: Radio Aktual Women's Day	4	19,400	Telemach International Basketball Tournament
	8,000	Concert: Oliver and Gibonni	$\overline{}$	16,000	Friendly football match: FC Olimpija : Chelsea
	8,000	Qualifying match for Football European Championship 2018: Slovenia : Malta	$\bigcirc$	14,800	Friendly football match: Slovenia : Colombia
	7,900	Concert: Aktual	$\sim$	9,500	Concert: One Republic
	7,500	Concert: Parni Valjak		9,000	All Star basketball spectacle
	7,200	Concert: Nick Cave		8,000	Concert: Bryan Adams
	6,600	Ice skating spectacle: Masha and the Bear on Ice		7,500	Concert: Michael Bublé
	6,500	Concert: Riblja čorba		6,000	Eurocup basketball match: BC Union Olimpija : Beşiktaş Istanbul
	6,400	Concert: Pankrti 40 Years		4,500	Music and theatrical spectacle: Revolt – Allies in Arms
	6,230	Qualifying match for football WC 2018: Slovenia : Lithuania		3,200	Concert: Il Divo
	6,000	Football match of the 1st Slovenian football league: FC Olimpija : FC Maribor	$\bigcirc$	141,400	European Basketball Championship
	5,000	Qualifying match for Europa League: FC Domžale : FC Freiburg		22,000	Concert: Perpetuum Jazzile
	5,000	Concert: Sarah Brightman	$\bigcirc$	20,000	Judo World Championships Juniors & Teams
	14,000	Football match of the 1st Slovenian football league:	$\sim$	15,000	Friendly football match: Slovenia : Bosnia and Herzegovina
$\bigcirc$	13,000	FC Olimpija : FC Maribor Football match of the 1st Slovenian football league:		14,000	Qualifying match for football WC 2014: Slovenia : Albania
2016	13,000	FC Olimpija : FC Krka Qualifying match for football WC 2018: Slovenia : England		10,000	Concert: Rammstein
		Football match of the 1st Slovenian football league:		8,500	Concert: Severina
	13,000	FC Olimpija : FC Maribor Concert: Youth Rhythm 2016		8,000	Basketball match: Slovenia : France
	12,000	(Siddharta and Big Foot Mama)		7,500	Adrenaline motorcycling spectacle: Masters of Dirt
	10,500	Qualifying match for football WC 2018: Slovenia : Slovakia		7,500	Concert: Trieste Choir
	10,000	Concert: Andrea Bocelli		7,000	Qualifying match for football WC 2014: Slovenia : Iceland
	8,000	Qualifying match for Europa League: FC Domžale : FC West Ham		7,000	Concert: Knopfler
	8,000	Concert: Radio Aktual's 9th birthday		4,000	Concert: Leonard Cohen
	7,200	Friendly football match: Slovenia : Turkey			
	7,000	Concert: Radio Aktual Women's Day			
	5,000	Concert: Veseljakovih 20			
	3,500	Concert: Zucchero			
	2,800	Official ceremony: European Green Capital 2016			

VISITORS EVENT

V	ISITORS	EVENT	V	ISITORS	EVENT
	68,000	Ice Hockey World Championships, Group A	2010 • Includes	8,000	Motivational lecture: Learn to Live Life by Nick Vujičić
	20,500	European Football Championships Under-17		8,000	Concert: Elton John
012	13,000	Qualifying match for football WC 2014: Slovenia : Switzerland		8,000	Volleyball Champions League match: ACH Volley Ljubljana : PGE Skra Bełchatów
$\sim$	12,700	European Basketball Championship U20		7,000	Concert: Parni Valjak
	10,000	Concert: Klape		6,000	NLB Basketball League: BC Union Olimpija : Cedevita
	10,000	Football match of the 1st Slovenian football league: FC Olimpija : FC Maribor		6,000	Concert: Radio Veseljak in Stožice
	10,000	Concert: Red summer party		6,000	Qualifying match for World Women's Handball Championship: Slovenia : France
	10,000	Concert: II Divo		6,000	Women's Handball Champions League match: HC Krim : Larvik
	9,400	ADECCO Basketball Cup		6,000	Qualification match for European Handball Championship: Slovenia : Ukraine
	8,000	Basketball EuroLeague: BC Union Olimpija : Fenerbahçe		58,500	Five matches of Basketball EuroLeague
	8,000	Basketball EuroLeague: Union Olimpija : BC Panathinaikos		25,000	Two matches of European Volleyball League
	7,000	Concert: Lepa Brena		16,000	Music and theatrical spectacle: Not padu Lajv
	7,000	Concert: Red Xmas party			Qualifying match for Football European Championship
	6,500	Basketball EuroLeague: Union Olimpija : Real Madrid		16,000	2012: Slovenia : Faroe Islands
	5,000	Concert: Vienna Mozart Orchestra		15,000	Concert: David Guetta
<u></u>	16,000	Qualifying match for Football European Championship 2012: Slovenia : Italy		13,000 11,000	Boxing spectacle: Zavec : Delgado
	15,000	, Television show: Slovenia's Got Talent			Ice skating spectacle: Cinderella on Ice
201	15,000	Qualifying match for Football European Championship 2012: Slovenia : Estonia		10,200 9,500	Concert: Leonard Cohen Concert: José Carreras
$( \land$	14,000	Boxing spectacle: Zavec : Delgado		9,300	Three matches of Handball European champions League
	13,000	Music and theatrical spectacle with horses: Lipica in Ljubljana		7,300	Concert: Joe Cocker
	12,000	Basketball spectacle: Slovenian Men's Basketball Day		events that at	tracted more than 2,000 each from 2010 through 2017.
	12,000	European Volleyball League: ACH Volley Ljubljana : Jastrzębski Węgiel			
	12,000	Basketball EuroLeague: BC Union Olimpija : Barcelona			
	12,000	Basketball EuroLeague: BC Union Olimpija : Maccabi Tel Aviv			
	12,000	Basketball EuroLeague:			

12,000

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12,000

10,000

10,000

10,000

8,500

8,000

BC Union Olimpija : Lottomatica Roma

Slovenia : Poland

Concert: Zdravko Čolić

Concert: Red Xmas party

Concert: Sting

Concert: Siddharta

Concert: Klape

Qualification match for European Handball Championship:

Adrenaline motorcycling spectacle: Masters of Dirt

Concert: Helena Blagne and Vienna Boys' Choir

Preparation basketball match: Slovenia : Lithuania

European Football League: FC Olimpija : FC Austria Vienna

Concert: Budapest gipsy symphony orchestra

Friendly football match: Slovenia : Belgium

### We Have Increased the Share of Outdoor Areas

Citizens of Ljubljana are encouraged to spend their spare time actively through **new recreational and green areas, which have been over the last ten years increased by as much as 329,500m²**, representing more than 1 square metre of new outdoor areas for sports and recreation per citizen.

- 22 sports islands with outdoor fitness equipment for everyone
- 4 jogging tracks (Tivoli, Mostec, Zadvor, Črnuče)
- 8 sports islands with free-range equipment for everyone
- 13 street exercise devices

### We Have Increased the Share of Active Citizens in the City of Ljubljana

We also promote sport of adults. With various sports programmes, high-quality sports and recreational surfaces, as well as through the creation of new sports surfaces we attract an increasing number of people to start an active lifestyle as well as take a healthy approach to their bodies.

The areas around Šmarna gora, Golovec, Rašica, and the Path of Remembrance and Comradeship are the largest dedicated sports and recreational surfaces in the nature where everyone can find their possibility to be physically active. The share of the people of Ljubljana who do sports at least once per week exceeds **67 percent** and is thus above the Slovenian and European average.



Mostec jogging track



Street exercise devices



Open-air gym in Zalog



Gym equipment for senior citizens, the so-called "senior sport" at the Koseze Pond



Recreation is possible on 85 hectares of dedicated outdoor surfaces. With various sports programmes, high-quality sports and recreational surfaces, as well as through the creation of new sports surfaces we attract an increasing number of people to start an active lifestyle as well as take a healthy approach to their bodies.

### Mass Sports Events are Organised According to Sustainable Development Principles

In 2016, when Ljubljana was the proud holder of the European Green Capital title, the Ljubljana Marathon Organisation Committee obliged itself by adopting the **Zero Waste** programme to organise the event as a zero waste event every year.

Runners and their company can reach the centre of Ljubljana free-of-charge with city buses or can park for free at all P+R parking facilities.

Runners also throw their waste into separate bins, thus allowing for its further processing and recycling. **The clothing that the runners dispose off at the start line** is placed into special bins by the employees of Snaga and forwarded to a collection centre for further processing. In 2016, the marathon featured **69,000 participants** (runners, spectators). On average, each left behind 118 grams of waste that was processed and reused, whereas only 5.8g of the waste per participant were disposed off at the Barje waste deposit site.



With sustainably organised mass sports and recreation events, we demonstrate our love for the nature and social environment, meet the social and environmental responsibility criteria, and efficiently use waste materials in accordance with the circular economy principles also after the event.

### Ljubljana Once Again Hosts Large International Sports Competitions

With **new infrastructure** and improved conditions for sports and recreation, we are gaining recognition also in the international arena. We have hosted large sports events, such as:

- Kayak and Canoe Slalom World Championships (2010),
- European Basketball Championship (2013),
- Judo World Championships Juniors & Teams (2013),
  world amateur cycling championship (2014) with
- participants from as many as 44 countries,Volleyball Women's U23 World Championship
- (2017), • Futsal Euro Championship 2018.



Closing of the European Basketball Championship 2013 in Stožice



Final race of the Kayak and Canoe Slalom World Championships



Awards ceremony for top male cyclists at the world amateur cycling championship

### Stožice Centre with its Football Stadium and the Multi-Purpose Arena

A once degraded and abandoned site was the location of a public-private partnership project for the construction of a **football stadium** with a capacity of 16,000 and a **sports arena** with a capacity of 12,000. From the opening of the public part (stadium, arena, parking, surrounding infrastructure, part of the park) in 2010, **the Stožice Centre has hosted almost 3 million visitors.** Today, Ljubljana boasts off a **football stadium that according to UEFA belongs among the three most beautiful in Europe** in its category. The construction of the sports complex in a once degraded area was designed environmentally friendly since it, among others, features the largest district cooling system in Slovenia.

For the implemented and approved works within the public part of the project, the City of Ljubljana paid 114 million euros (excl. VAT), however solely for the Stožice project,we received 111 milion euros (excl. VAT) in our budget through:

- our private partner GREP provided 81 million euros for a 51 percent share of the project with a successful international call for tenders (the right to construct a shopping mall);
- in accordance with the agreement on the provision of the municipal infrastructure and by paying the municipal permit fee, a private partner provided 19 million euros;
- we received 9 million euros of European funds as well as funds of the competent ministry;
- 2 million euros were dedicated DARS funds for the construction of the arterial road.

This means that the City of Ljubljana paid **3 million euros** for the project (excl. VAT).

Stožice Centre during the construction and today, after it has been visited by almost 3 million visitors.













# Slovenian Athletes Hall of Fame in Stožice

The Slovenian Athletes Hall of Fame in Stožice was opened in 2012 by the Society of Sports Journalists of Slovenia with the assistance of the City of Ljubljana, Sport Ljubljana, Museum of Sport, and the Sports Foundation. The first inductees into the Slovenian Athletes Hall of Fame were Leon Štukelj and Miro Cerar. At the end of 2012, further 20 athletes were inducted. Today, the Slovenian Athletes Hall of Fame features as many as 56 athletes and clubs that have visibly contributed to the history of sports in Slovenia.

### A Once Degraded and Illegal Waste Deposit Site at the Sava River has been Completely Revitalised

The recreational and educational areas along the Sava run from Tomačevo to Sneberje and encompass 144,618m². The centre, which is also adapted to people with physical disabilities, allows for the recreation and relaxation in the nature with an emphasis on equestrian sports, equestrian education of young people, as well as a responsible treatment of the nature and the environment.

The recreation and education centre is only a stone's throw from the place where there used to be numerous wooden huts and illegal waste deposit sites. The natural environment by the Sava offers its visitors an idyllic place for relaxation, recreation, education, and an active leisure time. The project was valued at 1.2 million euros. Part of the project was co-financed by EU funds.

### House of Sports

The city centre features the new House of Sports, a centre for information or all about sports in Ljubljana. There, sports enthusiasts and fans can get information on sports events organised by individual clubs of Ljubljana, promotional materials as well as the schedule of current sports events.

### Renovated Shooting Range in Rudnik

With the renovation, the shooting range has become an attractive sports facility with the most state-ofthe-art shooting equipment. The shooting range features 40 places for shooters with air guns, 48 places for shooters with small-calibre firearms, 14 places for shooters with pistols, and 3 places for shooters with targets at 100 metres. Users can also use movable targets, reactive targets, and electronic targets. **The project was valued at 1.1 million euros.** 

### Youth Golf Centre Stanežiče

With the opening of the Youth Golf Centre, Ljubljana provided younger players with an option to practice this more and more popular game. The Youth Golf Centre features **two putting greens and a 9 short hole course intended for young players, as well as a golfing school for the clubs and societies of Ljubljana.** The construction of the centre was financed by the City of Ljubljana and the Sports Foundation of the RS with the **investment value of 588 thousand euros**.

### Swimming Pool Complex Kolezija

The swimming pool complex Kolezija has been constructed at the site of the former swimming pool from the 19th century. As the oldest swimming pool complex in Ljubljana, Kolezija has certainly had a long and interesting history. It was there where many citizens of Ljubljana learned how to swim.

After 14 years, the once so popular swimming pool complex Kolezija was reopened in 2015 after a thorough renovation. The outdoor pool complex features an Olympic size swimming pool and a children's pool, a plunge pool, a whirlpool and a sunbathing platform with wooden terraces. The complex is complemented by a range of surfaces for sports and recreation, such as table tennis tables, a basketball court, and a beach volley court. During the renovation, we also provided indoor and outdoor parking spaces, as well as parking spaces for motorbikes and bicycles. The renovation of the complex also encompassed a redesign of the Gunduličeva ulica street. The complex is also accessible to people with physical disabilities. The project was valued at 9.9 million euros.

#### The Kolezija complex features heated

swimming pools, thus allowing for a dip from May to November. After the season ends, citizens and visitors can warm up in a sauna, which is open all year long. Over two years, the swimming pool complex was thus visited by more than 120,000 people.



A centre with picnic spots, a sand court (for beach volley, handball and football), children's playground, mini animal farm, cycling and walking paths, as well as equestrian activities offers its visitors a refuge from the city beat.





### Ljubljana Gymnastics Centre

A decade after Mitja Petkovšek and Aljaž Pegan won their golden medals at the world championships in Melbourne, Slovenian gymnasts finally got their own long promised gymnastics centre.

The modern **Olympic-class and national Ljubljana Gymnastics Centre** will boost the development of gymnastics and provide top training conditions, as well as the option to organise competitions at the highest international and national level.

In four floors, it offers a large gymnastics arena, a gym for group classes, two sports halls, a well-equipped and modern fitness centre, grandstands, an eatery, and locker rooms. Here, athletes can also find accommodation during their preparations for competitions. The visitors of the Centre's accommodations also have a small cafeteria, a multi-purpose meeting hall, and a Finnish sauna at their disposal.

### The project was valued at 9.5 million euros. The project was co-financed by EU and Sports Foundation funds.



Over a little bit less than ten months, district authority Vič got a facility that Slovenian gymnastics had been waiting for since 1970.

### Bike Park Ljubljana

For the redesign of the degraded area of the abandoned Podutik quarry, the City of Ljubljana provided the **land and two wooden pavilions**, which were the European Green Capital 2016 information points for citizens and visitors. Bike Park Ljubljana can be used by all **lovers of mountain biking, beginners, and advanced bikers.** The Bike Park Ljubljana project in Podutik was implemented by the RAJD Bike Association.

### KoloPark Šiška and KoloPark Bežigrad

With the construction of the bicycle park KoloPark in Šiška, the once degraded area along Celovška cesta has been turned into a recreational surface. Within the park, we have also provided a self-service bike shop, where users can inflate tires, change a tire with the keys provided, and perform smaller service works on their bikes with other tools in order to improve mobility and safety. The project was valued at 72,808 euros.

At the intersection of the streets Linhartova and Topniška cesta, we have arranged the new **bicycle park KoloPark Bežigrad** within the European Mobility week 2017. Like KoloPark Šiška it also offers free-of-charge fun and practice with all kinds of self-propelled vehicles, from bikes, kick scooters, skateboards, inline skates, to roller skates and foot-propelled bikes. **The project was valued at 45,387 euros.** 



From its opening through 2017, the gym and hotel of the Gymnastics Centre recorded more than 5,000 visitors.



Since the bicycle parks caused such widespread thrill, we have decided to keep turning some degraded areas into pump tracks..

### Sand sports Arena at Ludus Sports Park

Beach volley has been gaining popularity recently, however could only be played in summer until the **first heated sand arena in Slovenia** was constructed. Today, visitors, amateur and professional athletes can take advantage of renovated outdoor beach volley fields, a five-a-side football field, a tennis court, and a picnic area. It also features parking spaces, a park with playground equipment for children, and a footpath through the park. The project was implemented in a public-private partnership with the Ludus company. **The project was valued at 1.4 million euros.** 



In winter, the sand sports arena is more than welcome for top athletes and amateurs, whereas it is not only used by the people of Ljubljana, but from the entire Slovenia.

### Sports Center Baza

The sports centre in the Štepanjsko naselje neighbourhood features enough room for recreation, relaxation, and fun. Amateur athletes, up-and-coming athletes, and professionals can train there side by side. The modern sports arena offers all the necessary infrastructure for football, volleyball, basketball, aerobics, dance, and group sessions to clubs, groups and companies. The project was implemented in a public-private partnership with the Trigemini company. **The project was valued at 1.6 million euros.** 



In the Cesar-Jokić football school in the Sports Centre Baza, **children can make the first steps into the world of football** as well as get to know football through fun and joy.

### Sports Islands

The very well visited sports islands in district authorities offer outdoor gym equipment, jogging trails and street exercise devices. One of the islands features a hard ground that is especially suitable for people with physical disabilities (street exercise in Tivoli). With the implementation of sports islands, where also free of charge group sessions are offered, we provided additional opportunities to all generations, from children to seniors, for an active leisure time in the nature.





At various locations with a total surface of 36,000m2, we have introduced 49 sports islands between 2007 and the end of 2017.

### DID YOU KNOW?

Public Institution Sport Ljubljana manages and maintains



dedicated surfaces for outdoor sports.

The 22nd Ljubljana Marathon featured more than 23,000 athletes, the 36th Franja Marathon as many as 7,600 cyclists, and the city holiday events March along the barbed wire and Three-Member Team Run were attended by almost 36,000 people.

Since 2007, we invested into sports programmes and sports infrastructure in a total of


# We Create Sports Stars of Ljubljana

# Increasing Funds for the Co-Financing of Sports Programmes and the Use of Sports Facilities

With the implementation of the sports development strategy in Ljubljana, adopted in 2008, we have significantly improved conditions for sports and recreation of our citizens **financially and from the infrastructure** point of view.

Since 2007, we have dedicated **256 million euros** for sports, of which **86 million euros** for sports programmes predominantly implemented by sports societies, which is on average **8.5 million euros** annually.

# Annual Sports Programme

Since we support the **annual sports programme**, we actively contribute to leisure sports education of preschool children (12 thousand participants), school children (all 24,500), high school and university students (more than 3,500), as well as adults.



Women's Handball Club Krim

# Sports Clubs and Societies

We co-finance the programmes of **sports clubs and societies** in a total of **12 million euros** annually, of which **7 million euros** directly, whereas the **free use of sports facilities** in a scope of **220,000 hours** represents an indirect contribution of **5.5 million euros annually.** 

We also co-finance more than **100 coaches** of youth sections in **21 sports.** 

# **Professional Clubs**

From 2009 to 2017, we dedicated approximately **12 million** euros to professional clubs for their participation at international competitions and events. In addition, we also provide co-financing of the usage of facilities by professional clubs for their attendance at European competitions or other large-scale international competitions with an approximate value of 1.5 million euros annually.

That way, clubs/societies or the authorities implementing the Annual Sports Programme are provided with the conditions for the organisation of largescale international sports competitions in the COL, thus allowing them to keep participating at European or other large competitions under the wing of international sports associations.



Basketball Club Petrol Olimpija attracted numerous fans to the match in Stožice.

# We Award Sports Achievements

For highest sports achievement, we have been awarding the Marjan Rožanc Award since 1992. It can be granted to sports workers, athletes, sports coaches, and sports journalists for outstanding accomplishments in the past year or for their successful work over a longer period of time.

# Marjan Rožanc Award winners from 2007 to 2017

	WINNER	FOR THEIR ACCOMPLISHMENTS O ACCOMPLISHMENTS IN THE PAST			F TIME / FOR OUTSTANDING
07	Dejan Kralj	(kayak) YWC – slalom – silver, team – gold, EC team – gold		Živa Dvoršak	(kayak) YWC - slalom - silver, team - gold, EC team - gold
2007	Ivo Daneu	Basketball achievements	2013	Association of Sport Clubs Slovan	for 100 years of operation
			20	Drago Banovič	for his work as a volunteer and professional sports worker
	Aleš Mižigoj	Hockey achievements		Jože Mermal	as a sports worker and entrepreneur
2008	Marjan Prelovšek	Coach – ski jumping			who always listens to the needs of sports
20	Edvard Šega	Athletics achievements			
				Tanja Žakelj	(mountain biking) EC - gold in Olympic cross-country cycling
	<b>—</b> — — — — — — — — — — — — — — — — — —		4	Alena Yakubouskaya	Rhythmic gymnastics coach
	Tomaž Vnuk	(hockey) top results – end of competitive sports	2014	Matija Krnc	Table tennis achievements
60	Jože Škraba	Judo achievements		Ljubo Jasnič	Nordic disciplines achievements
2009	Vladimir Čermak	Coach – swimming			·
	Marko Račič	Athletics achievements			
				Anže Urankar	(kayak) WC – team gold in racing. Youngest world champion in the history of kayaking.
	Jure Meglič	(kayak) EC and WC medals	ы	Helena Žigon	Marathon runner
	Janez Tomažin	Speedway achievements	2015	Andrej Razdrih	for professional and organisational
2010	Peter Žagar	for his work as a volunteer and professional sports worker		Tomislav Levovnik	achievements in sports for professional and organisational
	Marko Trškan	Skiing achievements			achievements in sports
				Marina Pirkmajer	Figure skating coach
	Eva Trčelj	(kayak) YWC - slalom - gold, EC - youth - gold	2016	Radivoj Stanić	Handball achievements
	Bojan Žmavc	Kayaking achievements	2	Matjaž Udir	Table tennis achievements
2011	Gabrijel Ambrožič	Athletics achievements			
	Bojan Rak	Table tennis achievements			
	Andrej Jeras	Tennis achievements		Benjamin Savšek	(canoe) OG – 6th place, WC – 1st place
			2017	Goran Dragić	Captain of the gold-winning national basketball team
	Sašo Bertoncelj	(gymnastics) 3rd place team		Matjaž Jemec	for professional and organisational achievements in swimming
2	Franci Bergant	Skiing achievements		Silvo Marinčič	Sports gymnastics coach
2012	Bernarda Mavrič	Sports gymnastics coach			
	Jurij Novak	Athletics coach			

We are going to further actively implement projects and design new sports areas, we are going to place sport of Ljubljana on the European map once again, and we will keep creating the sports stars of models for the young.

Our plans:

- two football fields and a pavilion with locker rooms, arrangement and redesign of the small forested area in the north, arrangement of a jogging path and benches for passers-by in **Sports Park Stožice**,
- Athletic Centre Ljubljana,
- Ilirija Sports Centre with an indoor Olympic-sized pool,
- skate park under the Fabiani Bridge,
- two bicycle parks KoloPark in Fužine and Vič.
- We are going to **execute the energy retrofit** of numerous sports facilities, with the most important ones being in the Tivoli sports park.



Scapelab designed the visualisation of the skate park.

# A City of Cultural Wealth

Ljubljana is a city with a lively cultural beat, where a **diverse artistic production** for all generations is supported. The quality of living of citizens is being additionally improved, while we protect and maintain our **rich cultural heritage.** 

The cultural focus in Ljubljana is based on three consecutive strategies, which were adopted in 2008, 2012 and 2016. All of them are characterised by a high degree of implementation of strategic goals and measures. This was also the reason for changing the national cultural act, which also obliges other city municipalities to adopt local cultural programmes.

On average, **27 million euros** annually are invested in cultural activities, which is approximately **11 percent** of the city's budget, of those:

- 20 million euros go to municipal public institutions;
- 3 million euros to NGOs for co-financing programmes and projects;
- 4 million euros for maintaining and renovating cultural heritage, erecting and maintaining monuments and war cemeteries, operation of galleries in City of Ljubljana, amateur cultural activities, programmes for the young, etc.

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The Prešernov trg square is one of many sites of a diverse cultural happening in our city.

# Caring for Culture in Eleven Public Institutions

Quality cultural events are provided by **11 public institutions** (from 2007 to 2017, 5 new institutions were founded), operating under the auspices of the City of Ljubljana:

- Kino Šiška Centre for Urban Culture (established in 2009)
- Festival Ljubljana
- City Cinema Kinodvor (established in 2008)
- Ljubljana Castle (established in 2011)
- Ljubljana Puppet Theatre
- International Centre of Graphic Arts
- Ljubljana City Theatre
- Ljubljana City Library (established in 2008 by combining one specialised and five general libraries into one)
- Museum and galleries of the City of Ljubljana (established in 2008 by combining Ljubljana City Museum and Ljubljana City Gallery)
- Pionirski dom Centre for Youth Culture
- The Mladinsko Theatre

Institutions are an important pillar of culture in our city. They cooperate among each other as well as with the non-governmental sector, individuals in the field of culture, as well as amateur cultural societies and therefore help create a lively cultural beat of the city.

In Ljubljana, more than 14,000 cultural events take place annually and 70 percent of them are free of charge.



# Kino Šiška Centre for Urban Culture

The public institution established in 2009 is among the biggest and technically most advanced facilities of its kind in Europe due to its architectural and technological innovations. It has significantly impacted the improvement of the music offers, performances, visual and other arts. It has featured highly distinct programmes, such as the international festival and conference **MENT Ljubljana**, international festival of contemporary dance CoFestival, and the first student league of music bands **Špil liga**. At the end of 2017, the **MENT Ljubljana festival was awarded the best small festival and the best indoor festival in Europe at the biggest European showcase festival Eurosonic Noorderslag**. The jury was deciding among approximately 350 festivals from 35 countries.

Concert of rock band Biffy Clyro in the Kino Šiška Centre for Urban Culture

The number of visitors and events in the Kino Šiška Centre for Urban Culture has been increasing from year to year, which is an evidence of the supreme quality and good operation of the institution that has received many recognitions and awards from the Slovenian and foreign public.

	2010	2011	2012	2013	2014	2015	2016	2017
No. of visitors	61,421	64,946	66,227	69,536	95,137	98,639	107,412	159,005*
No. of events	243	248	290	291	278	303	315	312

* including the visitors of the DobraVaga gallery

# Festival Ljubljana

Public institution Festival Ljubljana is one of the most important culture and art organisations in Europe. It is distinguished from similar institutions especially by its long tradition and the integration in the international culture and art society. Festival Ljubljana maintains the tradition and contributes to the visibility of Ljubljana on the world map of festival cities as well as enriches the tourist offers of the city.

The crucial project is the International **Ljubljana Summer Festival.** It features concerts of symphonic and chamber music, as well as ballet and theatre performances of established Slovenian and foreign artists, attracting more than **60,000 visitors** every year.

In addition, they also organise:

- Winter Festival in the Union Hall Ljubljana;
- Ljubljana Festival on the Ljubljanica River with events taking place on tourist boats;
- International Art Colony in Križanke, where every year Slovenian and foreign artist gather and create;
- Children's Art Colony with various themed workshops for schoolchildren held by professional mentors;
- Festival of contemporary music Slovene Musical Days, which draws from Slovenian musical creativity and promotes new compositions;
- international music cycle **Young Virtuosi**, where young musicians introduce themselves;
- they also organise symposia, lectures, seminars and other forms of education within their activities.

Festival Ljubljana in the Križanke auditorium offers unique experiences with its one-of-a-kind setting. In addition to the main venue of the Križanke Summer Theatre, events also take place in the Grand Foyer (Preddverje), Pergola, Devil's Courtyard (Peklensko dvorišče), Knight's Hall (Viteška dvorana), and Križanke Church (Križevniška cerkev). After the reconstruction of the Summer Theatre and the installation of the new, modern roof, the Križanke venue will be even more attractive.

Festival Ljubljana has received many international recognitions and awards – for its contribution to the

promotion of Slovenian and foreign art, it received the **Order of Freedom of the Republic of Slovenia,** the highest recognition awarded by the President of the Republic, in 2002. The Križanke complex has been a cultural monument of national importance since 2016.

Ljubljana Festival on average organises more than **200 events** annually, visited by around **100,000 visitors.** 



A scene from the ballet performance Stabat Mater, which took place in Križanke during the 63rd Ljubljana Festival.

# **Kinodvor City Cinema**

By screening high-quality films with the most advanced cinematographic equipment, it promotes the movie culture with the youngest of audiences, who are still getting familiar with the film world, as well as the most demanding film lovers. With its attractive specialised movie bookshop, a café, gallery, open-air film events, creative workshops, discussions with experts and filmmakers, it offers more than just a cinematographic experience. First Timers, Breakfast at Kinodvor, Cinemababies, Film on Demand, Rain-Check Screenings, Rendez-vous with Coffee and Talk are merely some of the programmes offered by Kinodvor City Cinema.

**Programmes for young audiences** include the highly popular family programme **Kinobalon**, school programmes with education on films and **Kinotrip**, whose main feature is that it is curated by young people for young people. It includes a film club, an international film festival, and a range of events throughout the year.

Kinodvor City Cinema also organises many international professional meetings, co-organises international festivals and open-air film events, such as **Film Under the Stars** at Ljubljana Castle and **Open-air Cinema** at Kongresni trg. At the International Cinema Technology Association conference in Paris in 2010, which nowadays connects 1,126 cinemas in 680 cities from 43 countries worldwide, **Kinodvor won the award for the best programme for children and youth.** 

The popularity of Kinodvor City Cinema shows in the increasing number of visitors

Film shows at Kinodvor City Cinema

	2008*	2009	2010	2011	2012	2013	2014	2015	2016	2017
No. of visitors	24,300	67,673	77,532	96,364	121,054	122,781	120,119	128,973	121,213	119,432
No. of events	398	1,181	1,749	1,734	2,240	1,941	1,892	2.123	2.177	1,973

* from 1 October to 1 December

and screenings.

# Ljubljana Puppet Theatre

The central Slovenian puppet theatre stages puppet and drama performances for children, young visitors and adults, paying special attention to the cultural and artistic education. It organises the **Golden Stick Festival**, an international theatre festival for children and youth, as well as **Lutke**, an international puppet festival that brings the most premium puppet theatre productions to Slovenia. Young, emerging theatre creators are provided with the opportunity for their development and creativity through the programme **BiTeater**, which introduces their potential to established theatres. They are programme coordinators of the city's KUL seasonal ticket for the young as well as the only specialised bookstore for children and youth.

The Puppet Theatre is a member of different global professional associations and regularly attends reference festivals abroad. In the past ten years, Ljubljana Puppet Theatre shows have received numerous awards and recognitions. The recordbreaking performance in this regard is W. Erlbruch's Duck, Death and the Tulip, which won **twelve awards** in 2015 and 2016.

The theatre manages five regular and several smaller, occasional venues, which yearly attract more than 1,000 events with around 110,000 visitors.

# Ljubljana Castle

Ljubljana Castle, a mighty late-medieval fort, has been the symbol of the city since its construction. Although its fate has been changing through centuries, together with its usage, it is and will remain the best recognised feature of the Slovenian capital. By establishing the Public Institution Ljubljana Castle in 2011, we expanded the horizons for the future.

Yearly, between 300 and 400 performances and events take place at the Castle. To point out just a few: the annual **Film Under the Stars**, organised in collaboration with Kinodvor City Cinema, **Castle Days**, which mark the transition of the Castle from the State's to the municipal ownership (in 1905), many **art**, **photography and other exhibitions**, music festival **Castle Music**, **Jazz Club**, as well as a **diverse educational programme**. Since June 2010, also the permanent exhibition on Slovenian history is available to visitors. From its opening until the end of 2017, the exhibition was visited by **more than half a million** Slovenian and foreign visitors.



Ljubljana Puppet Theatre's lobby



Permanent exhibition Slovenian History at Ljubljana Castle



ICGA - the opening ceremony of the 32nd Biennial of Graphic Art "Birth as Criterion"

# International Centre of Graphic Arts

The International Centre of Graphic Arts (ICGA), located in the Tivoli Castle, is a museum and art centre with its roots in the activities and heritage of the Ljubljana Biennial of Graphic Art. It houses an extensive international collection of graphic art and publications as well as prints – more than **11,000 pieces of art altogether**. **The Biennial of Graphic Art, the world's second oldest graphic art event,** is the largest ICGA's programme and also one of the most internationally recognisable Slovenian art and culture brands. In 2015, at its 60th anniversary, the **31st Biennial of Graphic Art** was placed among the **12 most important exhibitions in the world according** to the Art Basel magazine. On average, the Biennial is visited by around **25,000 people**. In addition to exhibitions, collecting and studying art, an important ICGA's activity is their own production of prints in printing workshops as well as publishing. From 2007 to 2017, ICGA carried out numerous important projects, exhibitions and events, and participated in various international projects. Since May 2017, it has also been managing a creativity centre in the renovated **Švicarija building** in its immediate vicinity.

# Ljubljana City Library

By joining five general libraries and one specialised library in 2008, we established a new public institution Ljubljana City Library, taking care of library activities in **20 libraries** and a **mobile library with 46 Bibliobus stops**, as well as in **13 libraries in seven municipalities** and **specialised centres**: the Slovanska and Pionirska Libraries, the Centre of Lifelong Learning, Learning Centre for Librarian Education, and the Trubar Literature House.

By unifying the information system and introducing the **Urbana Smart City Card** as a membership card, we have connected the units even more and simplified their operations. A user-friendly library, among others, allows users to become members remotely, to use the Home Library Services, to return materials at another library, and to rent e-books. In addition, the library also raises awareness and promotes love for books and reading among the youngest audiences in kindergartens (Ciciuhec project), among the youth (the projects Poletavci and NajPoletavci), as well as adults (City Reads project). It also organises international consultation sessions and introduces good practices.

Since 2007, we have reopened or renovated **5 libraries: in Šiška,** Zadvor, Šentvid, Savsko naselje and Zalog.

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
No. of visitors	1,536,626	1,558,633	1,607,225	1,758,389	1,830,155	1,909,323	2,112,674	2,239,499	2,361,454	2,365,513
No. of events	3,276	3,652	3,240	3,211	3,590	3,555	3,694	3,850	3,897	3,840



Šiška City Library

# Ljubljana City Theatre

Ljubljana City Theatre (LCT) is the second largest drama theatre in Slovenia, focusing on the implementation of high-quality theatre works and publishing specialised publications on artistic performances in the local, regional and international environment. It also carries out educational processes and is active in co-productions with other public institutions as well as non-institutional stakeholders of public cultural programmes and projects. It focuses on a **better accessibility** of theatre for persons with disabilities. Thus, performances have been upgraded by supertitles for patrons with hearing disabilities, they offer audio described performances for the blind and visually impaired, and there is an elevator for people with physical disabilities. In the period between 2010 and 2016, we redesigned the **lobby, Small Stage** and **the dressing rooms for actors,** which made the theatre even friendlier to actors and audiences.

LCT has received numerous awards and recognitions. Only in 2012, the theatre received **8 Borštnik Awards** for the performance Storm. Merely a season and a half later, it received **11** (mostly international) **awards for the co-production performance The Iliad.** This collection of awards is enhanced by at least three recognised professional awards every year, of which the most recent one was the 2018 **Prešeren Fund Award** to actor Matej Puc and the **Sever Award** to Jure Henigman. LCT is also known for introducing new genres, i.e. they introduced the theatre crime series in the season of 2017/2018. Many theatre stagings achieve an enviably high number of shows.

Every year, they stage over 400 performances, visited by around 100,000 people.



A scene from the performance Storm



The oldest wooden wheel with axle in the world



Exhibition Emona: a City of the Empire

**Museum and Galleries of Ljubljana** Museum and Galleries of Ljubljana (MGML) is the

Museum and Galleries of Ljubijana (MG/ML) is the largest public institution, established at the end of 2008 by merging Ljubijana City Museum and Ljubijana City Gallery. MGML showcases our rich movable heritage and takes care of the presentation of the Slovenian and foreign visual art. The living and upto-date gallery and museum collections provide a constant contact with Slovenian and foreign visitors, popularise the showcased heritage, and keep the contemporary approach to the rich artistic creations in our city alive. The link between heritage and modern art is the key to understanding our urban past, as well as Slovenian and international approaches to modern artistic practices. MGML is an open research platform of how we used to live and how we understand life in the city today.

MGML annually organise over 50 exhibitions of Slovenian and foreign artists, and more than 200 programmes for various target audiences, which attract about 130,000 visitors per year. The most attention-grabbing projects of the last few years are the commemoration of the **2,000-year anniversary** of Emona and the photo exhibition Genesis of one of the world's most recognised photographers Sebastião Salgado. MGML also participates in numerous international projects, such as the Biennial of architecture and Biennial of arts in Venice. The extensive museum collection features over 61.000 artefacts reaching from prehistoric times to today, among which the following stand out: the **oldest** wooden wheel in the world, which is 5,200 years old, numerous archaeological findings from recent renovation works in the city - Kongresni trg, Slovenska cesta, Njegoševa cesta and Gosposvetska cesta enrich the impressive archaeological collection and give new insights into the past of our environment.

Since 2010, MGML has managed the Plečnik House and the Cultural Centre Tobačna 001, featuring its own residential art studio. Thus, MGML today connects 11 units: City Museum of Ljubljana, City Art Gallery of Ljubljana, Match Gallery, Jakopič Gallery, Bežigrad Galleries 1 and 2, Plečnik House, Archaeological Park Emona, Tobacco 001 Cultural Centre, Ivan Cankar Memorial Room, and Župančič Memorial Collection.

# Pionirski dom - Centre for Youth Culture

Pionirski dom is one of the leading institutions for extracurricular leisure activities. It develops and promotes creativity of young people in the culturally-artistic and linguistically-cultural fields. With a wide range of more than 50 activities, such as foreign language courses, various other courses and workshops, seminars for children and teaching staff, dance performances, theatre, film and other shows, it significantly contributes to an active development of children and the youth.

Young people who attend activities at Pionirski dom successfully participate in numerous Slovenian and international events and festivals in different fields: art, film and video, theatre, dance, music, literature and others. The number of visitors of Pionirski dom grows steadily and increased by **21 percent** between 2007 and 2017.



A glimpse from Pionirski dom – theatre

### The Mladinsko Theatre

The Mladinsko Theatre with its bold, provocative and socially engaged performances attracts everyone seeking a research-oriented and experimental approach to theatre. It is one of the best recognised Slovenian theatres, boasting a large number of shows abroad and in Slovenia. Therefore, in 2008, the European Commission awarded them with an honorary European Ambassador of Culture title. The theatre achieved an absolute all-Slovenian record in the number of hosting shows internationally in 2016, giving more than 47 shows in Europe as well as North and South America.

The Mladinsko Theatre is also synonymous for quality productions for children and youth as well as the executive producer of the popular Festival of Culture and Art Education Bobri.

The ensemble of the Mladinsko Theatre is the recipient of numerous national and international awards.



The cast of the performance Pavla Above the Precipice hosting in Zakopane in Poland

# We Take Care of Cultural Heritage

We pay special attention to the protection and preservation of our rich cultural heritage reaching from the prehistorical times, whereas our public institutions **Museum and Galleries of Ljubljana, International Graphic Arts Centre** and **Ljubljana Castle** take care of important parts for the cultural heritage in Ljubljana.

From 2007 to 2017, we recorded a  $few\ significant\ anniversaries,$  of which we would like to point out the following:

- 2,000 years of Emona (in 2014/2015),
- 150th anniversary of the birth of architect Max Fabiani (2015),
- 145th anniversary of the birth and 60th anniversary of the death of famous architect Jože Plečnik (2017).



A glimpse from the Fabiani Year exhibition

# Plečnik's Heritage

Architect Jože Plečnik gave Ljubljana a special character, therefore we always strive to preserve his unique heritage:

- Plečnik's Žale, Holy Garden cemetery, has been included in the list of European Heritage sites since 2007.
- We plan to renovate the Central Market next to Plečnik Arcades to make it more user-friendly.
- We have renovated the Plečnik House in Trnovo.
- We would also like that the renovation of the **Plečnik Stadium** starts as soon as possible.

We cooperate with the professional commission of the Ministry of Culture in nominating the candidates for the *Timeless*, *Humanistic Architecture of Jože Plečnik in Ljubljana and Prague* for Unesco's List of Cultural and Natural Heritage.

# The recipients of the Župančič Award for the period from 2007 to 2017

Župančič Awards are the highest recognition of the City of Ljubljana for outstanding creations in the field of art and culture. We have been awarding them since 1965. So far, the award has been presented to over 300 artists from Ljubljana who have permanently enriched the cultural treasury of our city through their outstanding work and who have found recognition in the wider Slovenian and international environment with their excellence.

	WINNER	FOR ACHIEVEMENTS IN CULTURE	/ LIFE	TIME ACHIEVEMENTS			
4	Alenka Gerlovič	academic sculptor and educator theatre and film actress		Evald Flisar	writer, poet, playwright, translator and editor		
2007	Polona Juh Ana Klašnja	ballet dancer	~	Ivan Peternelj	drama actor, choreographer and director		
7	Andrej E. Skubic	writer and translator	2013	Brane Vižintin	puppet artist, actor, entertainer and		
m	Lidija Sotlar	ballet artist, educator, professional organiser and publicist		Percussion ensemble Slovenski tolkalni projekt (SToP)	lecturer		
2008	Urša Lah	conductor, lecturer and mentor		Academician Niko	poet, fairy tale writer, translator, essayist		
0	Damjan Kozole	film director and screenwriter		Grafenauer	and editor		
	Boris Gaberščik	art photographer	2014	Janja Majzelj	champion of the Mladinsko Theatre, theatre and film actress, singer and project author		
	Jelka Reichman	fairy tale illustrator	5	Ema Kugler	multimedia artist, director and performer		
6	Branko Završan	drama actor		Metod Pevec	writer, film director and screenwriter		
2009	Andrej Rozman Roza	poet, playwright, translator and a versatile theatre worker					
	Miklavž Komelj	poet		Vladimir Makuc	academic painter, graphic artist and sculptor		
	Vasja Predan	writer, theatrologist, theatre and literary critic	2015	Barbara Novakovič Kolenc	director, founder and main author of the theatre Muzeum		
		and editor		Alojz Svete	drama actor		
2010	Milko Lazar	musician, composer, saxophonist, harpsichordist and theatre music author		Boris A. Novak	poet and playwright		
0	Slavko Pregl	writer, editor, publisher		Veno Taufer	poet, playwright, essayist, translator,		
	prof. Matjaž Zupančič	director, playwright, novelist and higher		veno raurer	editor, theatre worker		
		education teacher	16	Nataša Barbara Gračner	theatre and film actress and director		
			2016	Senior lecturer Zora Stančič	visual artist and art teacher		
	Academician prof. Lojze Lebič	composer, music theorist and educator, writer		Nataša Velikonja	poet, translator and socio-critical		
=	Primož Bezjak	drama and film actor, dancer, choreographer and director			intellectual		
2011	Rosana Hribar and Gregor	choreographers and dancers		Jakob Jež	composer, music educator and editor		
	Luštek architectural studio		2017	Špela Čadež	author of animated films		
	Sadar + Vuga		5	Željko Hrs	theatre, film and radio actor		
	-			Goran Vojnović	writer		
	Olga Kacjan	theatre and film actress, the champion of The Mladinsko Theatre					
2012	Iztok Kovač	dancer, choreographer, educator, founder and artistic manager of the band EnKnap Group					
20	Tobias Putrih	sculptor and visual artist					
	prof. Uroš Rojko	composer, clarinetist and university educator					

### **Exhibition Activities**

Exhibition spaces in the **Kresija Gallery** and in **four City Hall atria** represent the display window of the City of Ljubljana.

Kresija Gallery is mainly focused on the presentation of quality monographic exhibitions of Slovenian authors. The exhibition premises in the City Hall, including the Historical, Right, Glass and Central Atrium, mainly house project presentations of public institutions, cultural societies, NGOs, faculties and academies, as well as exhibitions within international and intercity cooperation, opening of public calls for tenders of COL, but also celebrations of anniversaries and jubilees, which are a part of Ljubljana's identity and reflect the rich diversity of life in the capital. Exhibition entry and the attendance at accompanying events are free-of-charge.

From 2007 to 2017, we organised almost **600 exhibitions,** with the daily number of visitors in all exhibition premises between **1,000** and **1,200**.



Exhibition in Kresija Gallery

# We Co-Finance Programmes and Projects of NGOs and Independent Cultural Workers

Every year, we also co-finance:

- 49 public cultural programmes of NGOs,
- over 100 cultural projects,
- projects of 137 amateur cultural associations.

Since 2010, a group for a permanent dialogue with NGOs in the field of culture and with self-employed cultural workers has been operating within COL. Ten group members from non-governmental cultural organisations and independent artists, who were selected with a public invitation, actively shape the cultural policy of COL in the field of the non-governmental cultural sector with their suggestions and comments.



Exhibition in the Historical Atrium of the City Hall



Exhibition in the Right Atrium of the City Hall

Individuals and organisations with the public interest status in culture are offered a **free rental of 248 premises.** 

# Stage Under the Stars

A modern event space in the attic of the Puppet Theatre is the venue of numerous events. The space without a fixed auditorium allows for different layouts and a wonderful view of the sky through a skylight.

Investment value: 1.7 million euros. Year of implementation: 2011



Stage Under the Stars

# Vodnik Homestead

The programmes at the entirely renovated Vodnik Homestead have been, based on a public tender, submitted to the management by the institution Wild Thought (Divja misel) lasting through 2020. The homestead has thus been redesigned into a boutique space for reading, writing and storytelling.

Investment value: 87,000 euros. Year of implementation: 2012



### Vodnik Homestead

# The renovation of Archaeological Parks Emona and Arrangement of the Circular Round Around Emona

In 2011, we obtained European funds with which we have **revitalised the archaeological parks** and provided the conditions for a **modern showcase of this important cultural heritage** through the implementation of new programmes for the widest range of visitors.

Within the project, the **circular route EMONA** – **Around the Roman Ljubljana** was introduced, connecting ten distinctive points with ancient monuments, equipped with explanatory boards. For the renovation and revitalization of the archaeological parks, we received the 2012 **European Gubbio Award** and a **special mention by the Europa Nostra jury.** 

**Investment value: 410,000 euros.** The project was co-financed from European Funds. **Year of implementation: 2012** 



Archaeological parks - Emona House



Roman walls

### New MGML Depots

By opening new state-of-the-art depots in the Technology Park Ljubljana, which are 2,640 square metres in size, we provided Museum and Galleries of Ljubljana suitable conditions for storing museum artefacts and their high-quality handling, thus providing a faster access to cultural heritage for the widest audiences.

Investment value: 4.1 million euros. Year of implementation: 2013



New depot

# **Museum of Puppetry**

The public institutions Ljubljana Castle and Ljubljana Puppet Theatre take care of the **more than 100-yearold Slovenian puppet heritage.** 

The Museum of Puppetry addresses a wide target audience, complements and enriches the cultural offerings in the capital, and contributes to the development of cultural tourism with high-quality educational-experiential contents. Within the project, in addition to the puppet museum, we have also arranged the castle marionette theatre, the puppet path, and premises for the Museum of Puppetry support programme.

Since its opening in May 2015 through December 2017, the permanent exhibition was visited by nearly **140,000 visitors.** 

Investment value: 2.9 million euros. The project was co-financed with EU funds. Year of implementation: 2015



Museum of Puppetry

# Plečnik House Renovation

In 2015, Plečnik House was renovated and **fully opened to the public.** During the renovation, we recorded the entire heritage of Plečnik's collection, digitalised original Plečnik's plans, obtained new premises for the permanent Plečnik exhibition and occasional exhibitions, and established a new study centre for the research of Plečnik's heritage.

For the renovation of the house with the intent to provide museum space, its conservation and maintain its architecture, Plečnik House has received numerous professional and international awards: from the museum community, it has received the **Valvasor Prize** (the commission's explanation was also that the renovation of the Plečnik House "goes beyond all standards in the Slovenian museum industry"). For conservation, it has received the **Stele Award** for the coordination, management and implementation of the conservation control during the Plečnik House renovation. For architecture, it has received the **Plečnik's medal for the actual implementation and the international Piranesi Award.** In 2017, Plečnik House was nominated for the **EMYA 2017 award as the best European museum**.

Investment value: 2.26 million euros. The project was co-financed with EU funds. Year of implementation: 2015



View of the garden at the renovated Plečnik House



### Plečnik's drawing tools

# Renovation of the Švicarija Building

In spring 2017, in the centre of the Tivoli Park, we opened the **renovated Švicarija** building, a modern art centre with **11 sculpturing and painting studios**, **2 studios for young artists and 4 residences for international artists' exchange**, which provided quality work conditions for established and up-and-coming artists in the field of visual art. At the same time, **we established an artistic district**, which will not only be the artists' working space, but an open public space with distinguished promotional, educational and tourist programmes.

Investment value (including construction and restoration works, landscaping and equipment): 5.7 million euros. Year of implementation: 2017



Renovated Švicarija building

### Renovation of the Art Centre

By fully renovating the 19th century villa, today a house of creativity, art and other activities at ulica Komenskega 9, the public institution Pionirski dom obtained new premises for creating, intended for children and young people.

Investment value: 2.17 million euros. Year of implementation: 2017



Renovated Art Centre

# Festival of Culture and Art Education Bobri

In 2008, Ljubljana introduced the **first and largest festival of culture and art education in Slovenia.** The Beavers Festival provides children and young people with free visits of quality cultural events. In the first year, it featured 50 events, for which we gave away 7,720 free tickets. In 2017, it already featured **225 events** and **17,224 free tickets.** The Beavers Festival is an example of a successful integration of the public and non-governmental sector. In 2017, 68 producers participated at the festival (in 2009, there were only 20 of them).



Beaver Bor



Atmosphere at a show

# June in Ljubljana Festival

Since 2009, we have been inviting visitors to visit high-quality dance, theatre and music shows free of charge. During the two-week festival at the beginning of summer, more than 30 high-quality cultural experiences are available for different target audiences. In 2015, themed days, such as the Cool Day for the Youth, Dance Day, Ballet Day, Circus Monday and Holiday of Music were introduced. In 2017, we also expanded the programme for children and recorded a record number of visitors: the entire festival was visited by 17,000 people.



Children's performance at the June in Ljubljana Festival

# Ljubljana Festival

The largest, oldest and one of the most important festivals in Slovenia as well as in the wider region has been taking place under the watchful eye of Festival Ljubljana for more than 60 years. With a carefully selected programme featuring top artists and artistic productions from all over the world, the festival is an indispensable part of Ljubljana's summer happening, attracting more than **60,000 visitors** every summer.



Symphony of a Thousand

# Film Under the Stars and Open-Air Cinema at Kongresni trg square

Film Under the Stars is an open-air cinema in the castle's courtyard organised by Kinodvor and Ljubljana Castle. Every year, it attracts around 16,000 visitors, who can enjoy a wide selection of acclaimed films and premieres during summer nights.

The selection of summer night films is complemented by **Open-Air Cinema at Kongresni trg square,** attracting visitors to see the best the seventh art has to offer over three August evenings. Another complementing event is the open-air **Kinodvorišče** in the atrium of the Slovenian Railway Company.



Film Under the Stars

# Ljubljana – World Book Capital 2010

From April 2010 until April 2011, Ljubljana proudly carried the Unesco's World Book Capital title. In that year, we carried out more than 1,600 events centered on books and reading, whereas the annual programme was designed around seven themed groups: literature festival Literatures of the World, Book and Cultural Creativity, Book and the City, issue of a cultural biweekly newspaper Pogledi, Congress: World Book summit – Book as carrier of the development of mankind, Ljubljana Reads, and Libraries: Centres of Knowledge, Information and Creativity.

The title also brought **permanent novelties** to Ljubljana, which additionally enrich the literary life in the city:

- Trubar House of Literature,
- the first specialised bookstore with children's literature in the Ljubljana Puppet Theatre,
- a monument to Slovenian protestant writers and publishers,
- Northern City Park with book portals,
- Labyrinth of Art in Fužine,
- a new unit of the Ljubljana City Library in Zadvor.



Bookmarks

Literature in Ljubljana is also promoted by the **international literature festival Fabula**, which hosts established writers from all over the world year after year. The love for reading among the youngest citizens is promoted through the project **Ljubljana Reads**, within which all Ljubljana's three-year-olds, first-grade students and forth-grade students are rewarded with an excellent original Slovenian book every year.



Trubar House of Literature

# Ljubljana – Unesco's City of Literature and a Member of Unesco's Creative Cities Network

Since 2015, as a **City of Literature**, Ljubljana has been a member of the **Unesco's Creative Cities Network**, encompassing **116 cities from 54 countries** promoting creativity as the driving force of development. **The permanent City of Literature title** is designated by UNESCO to cities with a rich literary heritage and a strong contemporary literary beat, as well as to cities that are aware of the importance of culture and books for sustainable development.

The Unesco's City of Literature title has only been designated to **28 cities worldwide.** Ljubljana is now one of them.

# Ljubljana - a Shelter for Persecuted Writers

Since 2011, Ljubljana has been actively participating in **the network of shelter cities for persecuted writers ICORN**, which demonstrates our cosmopolitan openness. So far, we have provided a refuge to writers and human rights activists from Morocco, Ethiopia, Iraq and Iran.

# Ljubljana – Reading-Friendly Municipality

At the end of 2017, the Slovenian Public Libraries Association granted Ljubljana the **Reading Friendly Municipality** certificate. Their explanation pointed out that we offer so many diverse and high-quality book- and reading-related programmes that Ljubljana is not only the capital of Slovenia, but also our book capital.

# Contemporary Roof of the Križanke Auditorium

We are reconstructing the movable roof over the auditorium and expanding the Summer Theatre, which will make the famous Plečnik's Križanke even friendlier and more enjoyable.

# Cukrarna Palace and Cukrarna Gallery

The Cukrarna building, a former sugar factory, will be renovated in order to set-up the Cukrarna Palace and Cukrarna Gallery. That way, the city will gain the largest exhibition space also suitable for large and complex shows as well as space for literary activities and meetings.



Visual presentation of the Cukrarna Gallery



**Rog Centre** 

The comprehensive urban regeneration is aimed at revitalising the degraded area and introducing a creativity centre for visual arts, architecture, design, and creative industries.

# Renovation of the Central Market

By completely renovating the area between the Dragon Bridge, Plečnik Arcades and Krekov trg, we will provide better working conditions for salespeople, an easier access to the market for visitors, parking spaces for residents of pedestrian areas.

Visual presentation of the Rog Centre



### Art District Šiška

The premises of the former Šiška Municipality building at Trg prekomorskih brigad square were rented out to **36** NGOs and individuals from the field of culture. Therefore, a new **art district** has been established next to the Kino Šiška Centre for Urban Culture and nearby Vodnik Homestead, which is helping implement an important cultural centre in the area.









**ROGLAB – revitalisation of the former Rog factory** With the **Second Chance** project, co-financed by the European Union, we have started a revitalisation of the former Rog factory with the aim to **define appropriate activities in the future Rog Centre**. One of the main results of **the RogLab** project are new premises for production, education, and presentations, trying to answer the question of what a modern architecture, design and visual art production environment should look like. RogLab has been operating since October 2012.

In 2016, the sales gallery/open art studio **DobraVaga**, located under the Plečnik Arcades at the central market, was opened in cooperation with public company Ljubljanska parkirišča in tržnice. The Kino Šiška Centre for Urban Culture also focuses on young creators that DobraVaga has brought to attention.







Reading on City Buses Our city buses are reader-friendly since there is a special seat reserved for readers.



Slovenian and foreign books, newspapers and magazines of all genres.

A bookshelf at a bus stop as part of the Line 10 project under the auspices of the Bunker Institution during the World Book Capital event in 2010





 $\mathsf{Bi}\text{-metal}$  collector's coin of the Bank of Slovenia published in the year of the World Book Capital title





199 — EXCEEDING EVERY EXPECTATION



# Exceeding Every Expectation

SUSTAINABLE TOURISM LJUBLJANA CASTLE LJUBLJANA ZOO

# SUSTAINABLE TOURISM



Ljubljana Dragon on Križevniška ulica, which we together with citizens redesigned into a cultural district in 2011.

Green, safe, clean, always interesting and friendly Ljubljana is a magnet for visitors from near and far.

The result is a record number of overnight stays year after year (2017 was finished strong with more than 1.5 million overnight stays) and a significantly improved international image of the city's brand.

Through strategic planning and management of tourism, we significantly contribute to the economy and development of Ljubljana. At the same time, we maintain the high quality of living and a pleasant atmosphere for all citizens, visitors, and tourists.

# Public Institution Ljubljana Tourism

The public institution Ljubljana Tourism is a local tourist organization, founded by the City of Ljubljana in 2001. Ljubljana Tourism drives the development and promotes the tourism offerings of Ljubljana as well as the Central Slovenian region in cooperation with tourism providers. Ljubljana Tourism runs the city's **Convention Bureau, two tourist information centres, and a travel guide service** offering tours in 16 languages.

### Sustainable Tourism Vision

By the end of 2020, Ljubljana will be globally recognised as a green tourist destination, a city for experiencing activity, art and romance, as well as for organising business events year-round.

### Quantitative objectives:

- Growth in the number of overnight stays by 5 percent annually on average,
- growth in the number of arrivals by 3.5 percent annually on average,
- growth of the average duration of stay by 1.5 percent annually on average,
- growth of the daily spending per tourist by 3 percent annually on average,
- annual average growth of hotel room occupancy rates above 60 percent.

The majority of the set quantitative goals have been significantly exceeded through our successful work during the validity of the Strategy for the Development and Marketing of Ljubljana Tourist Destination for the Period 2014–2020. The number of overnight stays has been increasing by 12 percent annually, the number of visitor arrivals has increased by 13.6 percent annually and we are proud that the daily spending per tourist has increased by 15 percent annually. It is extremely important for tourism that the average annual occupancy of hotel rooms consequently increased in that period, meaning that hotels were on average at 62.04 percent of their capacity.

The 15th anniversary of the successful operations of Ljubljana Tourism, former director Barbara Vajda and current director Petra Stušek with the Mayor

By 2020, Ljubljana will be the **leading congress destination of Southeast Europe with 30 medium international congresses and 50 small-scale incentive events annually.** It will offer proprietary experiential congress events, a well developed systematic model of acquiring new congresses, well developed sustainable congress products, and a well developed methodology for measuring the extent and effects of the congress industry in Ljubljana.

# ON TOP



Tourism for Tomorrow award, Madrid 2015

In the field of tourism, we have received many national and international awards in recent years:

- We received the prestigious WTM Responsible Tourism Award in the category Best for Communication in 2017. The uniqueness of this award is also in the fact that over 500 projects were submitted, afterwards the finalists were selected and ultimately, we were the only European recipients of the award.
- In 2015, the global organisation World Tourism Travel Council (WTTC) presented us the award for the most sustainable global destination – Tourism for Tomorrow. The "Tourism for Tomorrow" awards are the highest global recognitions for sustainable approach in the travel and tourism industry.
- The international organisation Green Destinations has placed Ljubljana on the **Global TOP 100 Sustainable Destinations list three times** already, making it one of the most awarded destinations since it is the only one in the world that has received three awards of this kind (2014, 2016 and 2017).



The recipients of the award for the most sustainable destinations in the world, including Ljubljana.

- The European Commission awarded the **accessible tourism** in Ljubljana (2016).
- For exceptional achievements in the tourism development, we received the Golden Apple of the World Federation of Travel Journalists and Writers FIJET, also known as the Oscar for tourism (2016).
- Ljubljana is described as a "must visit" destination by leading media and guidebooks, such as Lonely Planet, Rough Guides and The Guardian. The latter placed Ljubljana on the list of top 10 winter city breaks (2016).

- Ljubljana is the first recipient of the Slovenia Green Destination certificate verified by the Green scheme of Slovenian tourism (2015).
- For our project aimed at connecting tourist services in Central Slovenia, we have won the prestigious award **Golden Tourist Heart** in the Golden Cup of Hospitality in Southeast Europe category, presented to us by the International centre for tourism and hospitality development Sacen International (2012).

We have been recognised and awarded in the category of digital contents and projects:

- the Visit Ljubljana Website has received the Netko 2012 award for the best digital project in the media and informative portals category;
- for the project "Visit Ljubljana: Tours and Trips as Experiences", we received the Digital Tourism Think Tank award for content in 2013;
- in 2012, **the Urbana, Ljubljana Tourist Card** was rated **third best** tourist card in Europe on the Euro Test website, administered by the German automotive association ADAC.

### At the My Country, Beautiful and Hospitable

competition, organised by the Tourist Association of Slovenia, we are the traditional recipients of the top awards:

- in 2016, we received two awards: first rank in the category of larger cities and first rank in the category of city centres, whereby it was pointed out that Ljubljana is becoming a city that is customised to the needs of its residents and the nature;
- in 2013 and 2011, we were ranked first in the category of larger cities;
- in 2010, we received a special recognition of the year for exceeding the standards of our comprehensive arrangement and revival of tourism.

# The Mayor Received the Highest Recognition in the Field of Tourism

In October 2017, Mayor Zoran Janković received the highest recognition of the Tourism and Hospitality Chamber of Slovenia for his **exceptional contribution to the development of Slovenian tourism.** The explanation stated that the Mayor contributed to the tourism development through his work and engagement, pointing out his extremely effective, successful and vigorous destination management as well as a great impact on the sustainable development of tourism in the entire Slovenia.



Relaxed atmosphere on the streets of Ljubljana



Resting on the City Hall steps

# Tourist Experiences for Our Citizens

An extensive choice of experiences is complemented with attractive offerings that unveil the city's interesting history as well as its green, cultural and culinary soul to the visitors.

We design tourist products that are interesting to foreigners as well as locals in all seasons. Therefore we are successfully adapting to our new challenge – a significantly increased number of visitors in Ljubljana – and our guests are redirected from the city centre to the less visited parts of the city and other places in Slovenia.



An example of a campaign on the popular social medium Instagram: The Central Slovenia Treasure Hunt, which encourages the exploration of destinations and showcases what the diverse hinterland of Ljubljana has to offer.

In addition, we are also **maintaining a constructive dialogue with the residents of the city centre** since we are aware of the importance of the welfare of the local population, which is a constituent part of a comprehensive tourist offer.

Research findings on the satisfaction of citizens with the flourishing tourism in the capital, carried out in the summer 2017, show that the residents of Ljubljana have a positive attitude towards tourism. Most of them agree that **the development of tourism contributes to the development of Ljubljana** (91%), and also that the community benefits from the tourism and tourists who visit us (85%), and also that the increased number of tourists in the community **helps the development of the local economy** (83%).

With the strategic guidelines of cultural tourism, which we adopted in 2016, we are actively connecting stakeholders in culture and tourism, and developing new cultural districts. Key objectives foresee a better integration between cultural institutions and organisations as well as tourism, and an increase in the number of foreign arrivals by offering tourists the possibility to experience cultural attractions, events and other attractive cultural offerings of our capital.

# A Charming City with a Record Visit in the Festive December

A record of million visitors, which has been recorded in December in Ljubljana for several years, are always fascinated by the unique holiday decorations, tempting fragrances and richly filled stalls, street theatre performers' pranks and a wide choice of concerts.



St. Nicholas' Fair



New Year's celebration for children



Festively decorated Stritarjeva ulica

Experts placed the December in Ljubljana Festival among top ten Christmas destinations in Europe for 2016. (Tourism Review Media – the leading multilingual provider of news for the travel trade professionals worldwide).



Outdoor New Year's Eve celebration



Festively decorated City Hall



# Ljubljana Lives in a Direct Symbiosis with Nature

In 2016, the Bee Path and the first public orchard were arranged, and the city vineyard was planted on Castle Hill. We have revived the Ljubljanica River by offering urban fishing, tourist boats, canoes, rowing boats and sup rides connecting the river to the moors in the hinterland.



Sups on the Ljubljanica River

# Ljubljana Bike Project

**Ljubljana bicycles** provide tourists and other visitors a pleasant way to explore the city. Bicycle rentals are available at Krekov trg at the Slovenian Tourist Information Centre (STIC) office, where visitors can also receive all tourist information about the city.

Ana Mraz Street Theatre Winter Festival

### **Green Supply Chains**

**Green Supply Chains** is an initiative to increase the share of locally grown food in Ljubljana's hotels and restaurants. In two years, since the start of this project, the online platform has been the location of an exchange of **18 tons of food** between farmers, hotels and restaurants.



Richly filled stall with local crops in the marketplace

### **Travelife Certificate**

Sustainable changes in the city are an excellent basis for the development of sustainable tourism. Ljubljana is one of Europe's pilot destinations introducing ETIS indicators (European Tourism Indicators System), developed by the European Commission. Workshops for hoteliers contributed to obtaining internationally certified accommodations at destinations carrying the environmental label Travelife. Travelife Gold certificate has been so far successfully acquired by Hotel Park Ljubljana as the first hotel in Slovenia with such a certificate and the Celica youth hostel as the first sustainably certified hostel in the world.

# A Complete Renovation of the Embankments and Numerous Innovations

Investment projects are directed towards the arrangement of tourist infrastructure, which is beneficial for all the residents, visitors and tourists. In addition to the comprehensive renovation of the embankments by constructing boarding and disembarkation locations for boats, the Trnovo Quay and Krakovo



Rose Garden in Park Tivoli

Embankment, Ljubljanica River banks in Prule, Gruden Embankment, and footpaths along the Ljubljanica, we have also renovated the underpass at the Modern Gallery in Tivoli and planted the Rose Garden in cooperation with the University Botanic Gardens Ljubljana, which is transforming into a pleasant gettogether area with its extensive areas planted with roses and deckchairs. There, our citizens can enjoy the luxury of nature with its beautiful colours and flowers.



Ljubljana Rose

### WE HAVE SELECTED THE LJUBLJANA ROSE

Based on the assessment of the expert committee and the results of the vote of the visitors of the Rose Garden in Tivoli, the citizens of Ljubljana got their own rose in 2015. At the moment, 1,350 specimens of the Ljubljana Rose are decorating the city.

### Tičistan

In 2008, **Tičistan in Park Tivoli was renovated** – its name was spontaneously created by bird lovers who visit the park to observe and feed birds and squirrels. We planted **11 new trees, 736 ornamental bushes** and **561 bushes** especially suitable for certain bird species. We also constructed **37 new nesting sites and warning pillars as well as a larger information board with pictures of all the birds that can be seen in Tivoli.** 



Children in Park Tivoli



Phenological park with information boards, also in Braille, is of a significant importance for studying climate effects on plants. It is unique, since all the trees have the same gene pool as the trees planted throughout the entire European network of phenological gardens. The photograph portrays the Tivoli park, founded in 1958, which is among the oldest phenological parks in Europe.



We financially supported the arrangement of the Tea House Primula in the University Botanic Gardens Ljubljana (2014), where visitors can freshen up with drinks and a typical Ljubljana dish – cottage cheese pancakes with tarragon.

# We Have Decorated the City Centre with Flowers

In 2012, we decorated the city centre with flowers (we installed copper baskets with flowers on street lamps) and implemented a system of unified tourist information signs.

# The First Five Star Hotel in Ljubljana

With a remarkable development of the city and an improved international recognisability, the interest of the leading international hotel chains for Ljubljana is growing. In 2017, the first five star hotel opened its doors in the city centre, proving that Ljubljana is becoming a go-to destination also for the most discerning travellers.



We have decorated the city centre with flowers. Guiding boards of the new tourist signalisation





Hotel Intercontinental

# At the end of 2007, Ljubljana has recorded **719,934** overnight stays.

96% of guests are from abroad.



# The number of arrivals in the period from 2007 to 2017 increased by 115%, and the number of overnight stays by 106.4%.



# Number of guest arrivals and overnight stays from 2007 to 2017 per year

- In Ljubljana, the number of accommodation capacities increased by **39 percent (of which 1,808 were hotel beds)** between 2008 and 2017.
- The most visited tourist point is Ljubljana Castle, which attracts more than one million visitors per year.
- From the very beginning of its operation, the use of the funicular has been steadily growing. By the end of 2017, the funicular transported almost **3.4 million passengers.**
- A record of all time was set in 2017 for the number of daily visitors of **Tourist Information Centre Ljubljana (TIC)**, which was 3,500 visitors on 11 August 2017.

# The Tourist Fee Income is Used for Various Activities

The tourist fee funds are used for the development and maintenance of tourism infrastructure, co-financing of tourist events, expanding and adapting of tourist signalisation, promotions, and other international activities as well as various other services that we provide for tourists, visitors and citizens of our city free of charge.

By increasing the tourist fee, we will be able to build and renovate tourist infrastructure even more intensively.

# Tourist fee income in the period from 2007 to 2017 (in euros)

2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
693,665	752,161	616,206	652,689	686,834	716,319	864,420	861,395	1,252,227	1,363,886	1,653,560

# Taste Ljubljana

The project for the development and promotion of traditional Ljubljana dishes was named **Taste Ljubljana** in 2014. Since Ljubljana's culinary offer is extremely diverse and Ljubljana is a junction of different culinary traditions, we use them to illustrate the identity of Ljubljana as a dynamic and unique space where the entire Europe meets.



Open Kitchen is the first Slovenian outdoor market with freshly prepared delicacies. Since 2013, **80 excellent providers** from all over Slovenia have presented more than **300 dishes** – from traditional Slovenian cuisine to global cuisine from all the continents as well as modern culinary masterpieces.

# Ljubljana Quality

The best shops and restaurants, cafés and confectioneries in Ljubljana and central Slovenia are awarded with the Ljubljana Quality Award. The assessment of the tourist offerings in the city has been carried out biennially for 16 years through the mystery shopper method. The quality of restaurants and shops keeps growing from year to year, which also proves that we are successfully implementing the project's mission – to strengthen the quality of services and offerings.

# Ljubljana as a Key Driver of the Tourism Development in the Region

We are successfully connecting the entire Central Slovenian **region through synergistic effects (local cuisine, sustainable routes and trips, etc.).** The Regional Destination Organisation (RDO) Central Slovenia has become a role model of a well organised, active and connected RDO in Slovenia and has also put the region on the international map. Already during the first four years after the establishment in 2011, the originally set goal for the number of tourists was exceeded by 33.22 percent, while the number of overnight stays was exceeded by 21.61 percent. The shared vision of Central Slovenia is to become the best connected and most innovative green tourist region in Slovenia.

# Ljubljana Exhibition and Convention Centre

The City is the majority owner (69%) of the Ljubljana Exhibition and Convention Centre – the leading event centre in Slovenia. The Ljubljana Exhibition and Convention Centre hosts more than 200 events each year, which are visited by approximately 450,000 visitors.

With a tradition that goes back more than half a century, it is a perfect location for vibrant fairs, acclaimed congresses and other entertainment, cultural and educational events. Wine Ljubljana – the oldest international wine competition in the world (2014) and Ljubljana Motor Show (2017) were revived once again. In the recent years, it has also become the perfect location for modern **interactive and educational world exhibitions**, such as **Genius – da Vinci (2013)**, **Brain – the Inside Story (2014)**, and **the 1001 Inventions (2015)**. In October 2018, the famous exhibition Body Worlds Vital will take place there.



In 2017, the Ljubljana Exhibition and Convention Centre founded the Dekon.si office in co-ownership with the Dekon Group for the strengthening of congress tourism in Ljubljana and Slovenia.

# Participation in Congresses and Fairs

Each year, we present Ljubljana at more than 60 international tourist fairs and exhibitions, including the world's **two largest tourist fairs** where the key players of global tourism meet, i.e. the ITB in Berlin (Internationale Tourismus-Börse Berlin) and the WTM in London (World Travel Market). For the presentation of Ljubljana, the main topic is selected, which is then the focus in that year's city promotion. In the past years, the most popular presentations have been 2000 Years of Emona, Ljubljana – European Green Capital 2016, Plečnik Year, and Fabiani Year.



The presentation of Ljubljana at ITB in Berlin, 2017



The presentation of Ljubljana at WTM in London, 2017

# The Excellent Ranking of Ljubljana on the Global Scale of Congress Destinations

Congress tourism is an economic and tourist industry with the highest added value and a great potential for development. According to **the statistics of the international association ICCA, Ljubljana is regularly ranked among the world's 50 best congress destinations** (on the European scale it ranked 25th in 2016) and is becoming more recognisable as a host of international scientific-professional congresses and business meetings.

We successfully connect key players from the private and public areas of congress activities in Ljubljana. To attract congresses with at least 500 participants more effectively, we established a dedicated partnership at the end of 2011, the Ljubljana Strategic Bidding Team.

We have obtained the largest congress in Ljubljana so far – in 2021, we are going to host a **five-day meeting of more than 3,000 psychologists.** 

Also our continuous participation in two key business events of the global congress industry – **IMEX (International Meetings Exhibition Frankfurt) and IBTM (International Business Travel Market World Barcelona)** – have contributed to this. Ljubljana is the most important partner in the presentation of the Slovenian congress offerings and strongly contributes to the significant growth of business tourism in Ljubljana through its participation in designing the contents of such presentations, through consistent communication, and the establishment of business contacts.

# **Congress Highlights**

Since the very beginning in 2007, we have been the strategic partner in the organisation of the Conventa business fair, where more than 100 congress service providers from Southeast Europe introduce themselves to customers from all over Europe and beyond every year. When it comes to sustainability, Conventa sets the bar for the destination. Their reusable wooden exhibition stands, the introduction of recycled materials at all levels of the event, and the local food offer are only a part of the measures that represent an example of how to implement green meetings.



The event is known for its sustainable stalls, which the organisers construct from more than 3,200 wooden boxes every year.

The 40th World Scout Conference – WSC 2014 was the largest such congress by the number of participating countries in the history of Slovenia (1,200 delegates from 130 countries).

1,700 participants from 85 countries attended the 16th World Congress in Fetal Medicine in June 2017 at the Ljubljana Exhibition and Convention Centre, which is among the largest and most important congresses in the world in the industry.

The 40th EDTNA/ERCA international conference for improving the care of chronic patients in Cankarjev dom was attended by 1,500 delegates in 2011.

The 7th International Congress on Autoimmunity at the Ljubljana Exhibition and Convention Centre in 2010 was attended by 1,600 participants.

The annual convention of the largest association of tourist workers in Great Britain ABTA (Association of British Travel Agents) is the largest annual event of the British tourism industry. In 2014, more than 500 executives of British tourism and aviation, maritime transport and other tourism related industries attended the convention at the Ljubljana Exhibition and Convention Centre.



The reception for the general and executive director of ABTA, Mark Tanzer, hosted by Mayor Zoran Janković (riding a "Kavalir" vehicle)

# No Disturbances of Public Order at Events in Ljubljana

We are especially proud of the fact that there are no disturbances of public order at events held in the public spaces of Ljubljana. The events are carried out in a way that contributes to the achievement of carbon neutrality of our city. In the year of the European Green Capital 2016, we organised a workshop and published a manual for organising events according to the sustainable development principles for the organisers of events in public areas. Since 2017, stall tenants have been using environmentally friendly packagings.





# There are More Events than Weekends in Ljubljana

By arranging new pedestrian surfaces in 2007, we obtained new venues where many free events take place throughout the year. By co-financing tourist events through public tenders, we help with the organisation of over 1,000 events in public places annually, with the events being entirely free for visitors. Many of them have become traditional and recognised at home and also abroad, such as:

- Dragon Carnival,
- Library Under the Treetops,
- June in Ljubljana Festival,
- International Street Theatre Festival Ana Desetnica,
- Art Fair and Antiques Fair,
- Open-Air Cinema at Kongresni trg.



Art Market, Breg



Park Zvezda, Library Under the Treetops



The performance of the academic folklore dance group France Marolt



The opening of the June in Ljubljana festival in 2009

# Green Outdoor Living Room

The picturesque Jakopič Promenade in the central part of Park Tivoli, designed by architect Jože Plečnik, is also known for large-format photo exhibitions, which can be visited throughout the year.



Photography exhibition at the Jakopič Promenade



Pleasant socialising in Tivoli

# WE NEVER REST

# Congress Year 2018

In 2018, Ljubljana will host a record number of congresses. It is estimated that there will be at least 15 international conferences with 500 or more participants, with most of the events expected to be attended by a thousand or two thousand participants.

# Sports Tourism Strategy

In cooperation with numerous stakeholders from the field of sport, we have drafted the sports tourism strategy for the period 2018–2025. Ljubljana is very well recognised as a host of amateur and professional sport championships as well as a city that provides its visitors a wealth of sports and tourism experiences.

# **Cultural Tourism**

In spring 2018, we are launching the Moustache Tour, where visitors will be able to meet the three great Slovenian artists of the 20th century. With Ivan Cankar, Rihard Jakopič and Jože Plečnik, they will experience a cultural beat of Ljubljana as well as take a walk through many stories and attractions.

# We Continue to Decorate the City With Flowers

The old town will be additionally decorated with hanging flower pots, which are an indispensable part of the streets and squares of our city. The plants are changed every season.



Guided tours through hidden spots of medieval Ljubljana - for families


Summer concert in the old town of Ljubljana

Celebration of 2000 Years Since the Establishment of Emona Celebration of 2000 years since the establishment of Emona was of a great historical, cultural and social importance for Ljubljana. We celebrated through the entire 2014 and also in 2015 with numerous events, which also included citizens, whereas visitors from all over the world were invited to visit Ljubljana. During guided tours, visitors discovered the traces of the former Roman city of Emona that are today still visible in the city, went 2,000 years back in time, and learned about the life and habits of the residents of Emona. In a pub near the former Roman Forum, they could also taste a Roman drink and dessert.



The evening tour of the ruins of Roman Emona under the light of torches



New Trademarks

At the end of 2017, the new trademark Gourmet Ljubljana was launched. Under its auspices, the November Gourmet festival was organised for the first time, aiming to attract as many visitors as possible to Ljubljana during the low season and introduce them to the best gastronomic offer. In January 2018, the gastronomy festival Gourmet Cup joined the trademark.

Dinner in the Sky

### MORE THAN WORDS

#### Plečnik Year 2017

In 2017, we paid homage to the famous architect Jože Plečnik, who created Ljubljana as we know it today. We celebrated throughout the entire year with different events and activites. The exhibition Plečnik's Ljubljana impressed its visitors also in Vienna and even in the far away Brasilia (October and November 2017).



Plečnik's colonnade at the marketplace

Plečnik's Žale



The Ana Desetnica festival has been attracting citizens and visitors of Ljubljana to a relaxed and fun summer social event featuring street performers for 20 years.



Križanke Summer Theatre



## LJUBLJANA CASTLE



Ljubljana Castle

While tracking the tourism development guidelines, with carefully planned cultural activities, innovative products, by preserving and maintaining the cultural heritage, with kindness and hospitality, Ljubljana Castle complements the tourist offering of the capital and has also become the most visited cultural tourist attraction in the country. At the end of 2015, the members of the World Federation of Travel Journalists and Writers FIJET presented Ljubljana with their highest recognition, the Crystal Triglav award.

## We Exceed the Set Goals

### The Most Visited Cultural Tourist Attraction in the Country

At its establishment in 2011, the public institution Ljubljana Castle set the goal that the attraction will be visited in the future by **one million visitors annually. The number was first achieved and even exceeded already in 2013, which was also the case in the following years of operation.** Also the passenger number of the funicular is growing. Furthermore, the Institution offers new cultural-artistic as well as touristic experiences to Slovenian and foreign visitors.

### Number of visitors and events for the period from 2011 to 2017

	NO. OF VISITORS	NO. OF EVENTS
2011	742,691	267
2012	952,738	344
2013	1,016,829	362
2014	1,129,049	379
2015	1,190,441	355
2016	1,246,823	596
2017	1,373,319	530

### Funicular

The investment value of the funicular and the associated facilities: 7,311,555 euros.

In December 2017, a new record of transported passengers was achieved – 3,428 in a day. A funicular, which transported its threemillionth passenger to the Castle in May 2017, has exceeded the annual number of 500,000 passengers.

### Total passengers transported from the beginning of the operation to the end of 2017



18 million euros was the value of City's investments into Ljubljana Castle in the period from 2007 to 2017.

### Hribar Hall

Renovated in 2017. The installed equipment allows for the implementation of events at the highest level. The Hribar Hall specialty is the option to adapt the venue and auditorium layout because it can host a chamber music concert, a fashion show, or a performance with minimal effort.

Renovated surfaces: 404m² Estimated value: **1.7 million euros** 

### Castle Vineyard

In 2016, when Ljubljana was the proud holder of the European Green Capital title, we arranged and planted the Castle Vineyard with **1,050 seedlings of high-quality vine.** The Castle Vineyard is the tribute to the capital of Slovenia, which was named "Ljubljana – the City of Vine and Wine" by OIV (International Organization of Vine and Wine).

Renovated surfaces: 3,200m² Value: **213,500 euros** 



Castle Vineyard

### Energy retrofit

Along with its growth, Ljubljana Castle expressed an increased need for support with regard to all energy sources, especially for heating and cooling. In 2016, we built an ice bank, installed new cooling systems and gas heating furnaces, and therefore achieved a suitable coverage of the facility's needs for energy. Thus we have boosted savings and the sustainably-oriented operation of Ljubljana Castle.





Hribar Hall

### Entry Pavilion

In 2016, a new pavilion was opened next to the entry bridge at Ljubljana Castle, where visitors receive all the necessary information in a state-of-the-art way and obtain tickets for all the tourist products and events at Ljubljana Castle.

New surfaces: 36m² Value: **149,000 euros** 



Entry pavilion

### Museum of Puppetry

In addition to the Museum of Puppetry, we also arranged the castle marionette theatre, the puppet path, and premises for the Museum of Puppetry support programme in 2015. From its opening in May 2015 through December 2017, the permanent exhibition was visited by nearly 140,000 visitors.

Renovated surfaces: 1,186.60m². Value: **2.9 million euros** (the project was co-financed by EU Funds)





Museum of Puppetry

### White and Blue Halls (wedding halls)

Dilapidated halls were entirely renovated in 2014. The premises, which can be expanded to the gallery and terrace one floor higher in suitable weather, can be used for other top events, not only for weddings.

Renovated surfaces: 347.70m² Value: **1.5 million euros** 



Blue Hall



White Hall, renovated

### Archers' Tower

The renovation of the entire structure of the Archers' Tower was completed in 2012. All the floors, including the sgraffiti at the entrance and in the upper part, where the Strelec (Archer) restaurant is located, were renovated.

Renovated surfaces: 347.70m² Value: **1.1 million euros** 



Strelec restaurant

#### Virtual Castle

The technical and spatial renovation of the former Virtual Museum, along with the redesign of its contents, is a refreshing diversification of the castle's offer and takes visitors on an interesting walk through the history of the castle. From the renovation in January 2012 through December 2017, the Virtual Castle was visited by 424,947 visitors.

Renovated surfaces: 87m² Value: **270,000 euros** 



Virtual Castle

### Penitentiary

Under the Palatium, there is a series of preserved prison cells, which were renovated in 2011. The cells feature a permanent exhibition called the Penitentiary, which is attractive particularly because of its original fixtures, a chronological overview of the detention phases at Ljubljana Castle, and a virtual reality feature – a hologram with sound effects.

Renovated surfaces: 42m² Value: **47,000 euros** 





Penitentiary

### Restaurant Na Gradu and the Upper Lapidarium

The 2011 project included the renovation of the former armoury, the current restaurant Na Gradu, and the Upper Lapidarium.

Renovated surfaces: 548.40m² Value: 1.1 million euros







Restaurant Na Gradu

### Permanent Exhibition Slovenian History - the Renovation and Completion of the J Wing

The exhibition features a detailed overview of the Slovenian history, culture and ethnology. At the same time, it strengthens the national identity in Slovenian visitors and the recognition of Slovenia among foreign visitors. From its opening in June 2010 through December 2017, the exhibition was visited by 536,367 visitors.

Renovated surfaces: 617.70 m² Value: 1.7 million euros

#### **Viewing Tower**

The Viewing Tower at Ljubljana Castle is the central and also the most visited point in the castle. It got its current form after the last renovation in 2009, when the defensive walls on the viewing level were raised and the passive safety features of the staircase were installed.

Renovated surfaces: 385m² Value: 587,000 euros

### Frederick's and Erasmus Towers

In 2009, we renovated the Frederick's Tower and the Erasmus Tower, where you can view the noble prison on the lower level.

Renovated surfaces: 223.40m² Value: 551,000 euros



Erasmus Tower

### Film Under the Stars

Ljubljana Castle and the Kinodvor cinema have been hosting the Cinema Under the Stars event since 2009, annually attracting 16,000 viewers.

### Photography Exhibitions in Collaboration with National Geographic

Ljubljana Castle has hosted many photography exhibitions of Slovenian and foreign photographers who publish their photos in the magazine that has been synonymous with top photography of our planet for nearly 130 years.



National Geographic Exhibition, Rarely Seen

### Ljubljana Castle Jazz Club

In mid-October 2017, the highest-lying tourist spot in Ljubljana added a new feature to its diverse cultural and art programmes – Ljubljana Castle Jazz Club. It is located in the Rock Hall (under the Castle café), which is a space for socialising that can host a wide range of live music events of a variety of jazz-related rhythms and genres, such as blues, rock, Latin, funk, soul and R'n'B.



Ljubljana Castle Jazz Club

### WE NEVER REST

### New Facilities and a Wine Shop

We are going to complete the wine shop and the room for educational programmes under the Castle café. We are going to renovate the premises of the former gallery Rustika; after the renovation, the premises will become a **modern shop and information centre** of Ljubljana Castle.

### Celica Hostel

In January 2018, public institution Ljubljana Castle took over the management of the youth hostel Celica, which is being completely renovated. After the renovation, the internationally renowned hostel will continue to preserve its cultural and artistic tradition, and will further expand on it.

### The Renovation of Plečnik's Šance

In March 2018, we started renovating Plečnik's Šance on Castle Hill. The renovation of the southeast part of the walls will comprise the rehabilitation of the walls, main stairway, pillars, handrails, and loggias. During the renovation, also the cleaning and landscaping of the surroundings with the arrangement of drainage canals, placement of new sand layers, and the reinforcement of surfaces will take place.



Educational and Fun Workshop for all Generations



Creative workshop Family Coat of Arms on a Shield



Šance are the ruins of a fort, which were redesigned into a promenade by Plečnik and his associates between 1938 and 1939.

## LJUBLJANA ZOO



Ganga the Elephant

The most important centre for informal education on fauna in the country is annually visited by more than 280,000 visitors, making it the most popular tourist destination in Ljubljana and Slovenia.

### The Greenest City Zoo in Europe

Since 1951, Ljubljana Zoo has been spreading over 20 hectares of the Landscape Park Tivoli, Rožnik and Šišenski hrib within the Biological Centre. The diversity and the share of forest-covered surfaces on the southwestern slopes give it a special character, especially compared to other city zoos. It is the only zoo in Slovenia, which permanently features approximately 600 animals of 120 species.

### Institution of National Importance

Ljubljana Zoo plays an extremely important role in raising public awareness and education on nature and environmental protection while taking care of the survival of endangered animal species.

The Zoo features animal species from different continents and is also proud of showcasing species that are typical for this part of the world or area, where the Alpine, Mediterranean and Pannonian regions come together.

We co-finance almost 700,000 euros every year for the **operation of the public institution Ljubljana Zoo, under which also public service Ljubljana Shelter for Abandoned Animals operates.** 

Despite the fact that it is an institution of national importance and a very varied character (recreation, education, tourism, research, environmental protection), the Zoo does not receive any funds from the state.

### Listing Among Full Members of the Best European Zoos

Immense professional progress is reflected by its full membership in the World and European Association of Zoos and Aquariums WAZA and EAZA, as well as by its highest professional standard of zoo operations – BALAI. Recently, we have been proud of one of the highest levels of education and personnel competences, which is reflected in numerous publications and the participation of our colleagues at European professional conferences.



The employees of the Zoo with the then director of the Administration of the City of Ljubljana Vasja Butina and Mayor Zoran Janković, 2009

### **Direct Contact with Animals**

A speciality of Ljubljana Zoo is that visitors, especially children, can enjoy a direct contact with animals, including the participation in daily feeding of the animals, occasional nighttime tours of the zoo, meet their favourite animal, become a zookeeper for one day, and so much more.

The Zoo is famous for its rich variety of programmes – from themed guided tours for school groups, holiday child care, spending a night by the campfire and birthday parties.

The institution has also received the Prometheus Award for its "exellent science communication to the general public" from the Slovenian Academy of Sciences and Arts SAZU.

Additional programmes have been attended by more than 600,000 visitors, mostly children, since 2007.



Science Day



Camping in the Zoo



Encounter with squirrel monkeys in the new enclosure

Since 2007, we have been successfully taking advantage of the possibilities offered by the excellent location at the edge of the Landscape Park Tivoli, Rožnik and Šišenski hrib.

The Zoo is regulated **by the amendment of the municipal spatial plan of the City of Ljubljana** (which plans for the development and expansion of Ljubljana Zoo) as well as with the **new decree on the landscape park.** 

### New Children's Playgrounds

New children's playgrounds are among the most innovative playgrounds constructed exclusively with natural materials. The total value of projects was 300,000 euros.



Enchanted Forest playground



African Village playground

### New Enclosure for Tigers

The project, implemented in 2013, provided a Europewide standard of living conditions for these majestic animals. It also helped us obtain a top breeding pair of Siberian tigers, which belong among endangered species. Project value was 730,000 euros.



Meeting the tiger





Old enclosure for big cats

New enclosure for tigers

## Restoration of the Upper Part of the Zoo after a Catastrophic Sleet Event

The sleet event in 2014 was the reason for our prioritising the renovation of outer fences in the upper half of the Zoo. We also replaced all the destroyed enclosures and aviaries in this part, as well as upgraded the fire protection and emergency infrastructure. This part of the Zoo was also upgraded with a new sewage and water supply system. The mostly destroyed forest was revitalised by planting over 4,000 new trees. Project value was 600,000 euros.



Outdoor enclosure

### New service and storage facility implemented in stages (2014 and 2017)

The service facility focuses on the environmental retrofit of problematic areas and a sustainable operation of the Zoo. It encompasses a manure storage and the first stage of warehouses. The project value so far has been 500,000 euros with the project still in progress.



New storage facilities



Manure storage

### Connection of the Zoo with City Infrastructure

In addition to a direct connection of the Zoo with the city centre by means of a regular bus line, also a new sewage and water supply system was extended to the Zoo in 2014. Moreover, the Zoo is now also connected to a BicikeLJ system and a renovated cycling path.

### Other Major Implementations

Among major implementations and additions, we can mention new enclosures for squirrel monkeys, meerkats, wild boars, lynxes, Alpine ibexes, and elks, a new farm, mini Zoo, a thorough renovation of enclosures for sea lions, giraffes, chimpanzees, cheetahs, and camels, a waste deposit site, the renovation and expansion of restaurant and washrooms, implementation of a new WiFi connection for visitors, as well as the redesign of most pathways that were too steep for parents with small children and people with disabilities.



New mini Zoo



New meerkat enclosure

### WE NEVER REST

### **New Lion Enclosure**

As the "king of animals", the lion is the most impressive animal species. Visitors have put lions first when asked which new animals they would like to see in our Zoo. We are planning the opening in 2018, a year before the 70th anniversary of Ljubljana Zoo in 2019. The project is still in progress with its estimated value being **730,000 euros.** 



Design for the new lion enclosure





# International Cooperation



The international recognition and image of Ljubljana **have been significantly boosted over the recent years.** Many successful candidacies for international and global awards and recognitions have also contributed to that.

## Recognition and Image of Ljubljana

### On the European and Global Map

The key project that placed us on the European map as a city with an ambitious sustainable vision as well as the courage to implement even the most demanding changes is **European Green Capital 2016**.

Today, we are a respected speaker at many international events, study visits from other cities have increased significantly, and Ljubljana is without a doubt recognised as a modern and progressive city with a high quality of living.

### Intercity Cooperation and Partnership Agreements

Over the past half a century, Ljubljana has entered **25 partnership agreements** with other cities, approximately a third of them capitals.

Since 2007, we have listed five new cities: Skopje (2007), Belgrade (2010), Baku (2013), Fujairah (2014), and Ankara (2015), the cooperation with whose has been upgraded to a partnership agreement due to the intensity of highly applicable knowledge and experience exchange.



In May 2008, Ljubljana hosted a meeting of the mayors of European Union capitals, of European Union candidate countries, and the European Union expansion member states. Together, we signed the Ljubljana Declarations – the Declaration on Relationships Between Capital City and State and the Declaration on the Role of the Capital City in Intercultural Dialogue and the Creation of Active Co-Existence.

#### In addition, we have renewed and additionally upgraded two existing partnership agreements with bilateral agreements:

- The original agreement with Vienna from 1999 was renewed in 2007, 2012 and 2016, as well as upgraded with Operational Cooperation Programmes;
- The original treaty on friendship and cooperation with **Moscow** from 2000 has been upgraded with the Protocol on Cultural and Artistic Cooperation (2008) as well as the Collaboration Programme

Between the Moscow Government and the City of Ljubljana in the Period of 2015–2017 in 2015. During the Moscow Days in Ljubljana (2016), we also signed the Letter of Intent between Moscow and Ljubljana Zoos.

With the strengthening of intercity cooperation, we establish new business, cultural, political, and other connections between various stakeholders in cities as well as promote learning and an active transfer of best practices.



Mayor Zoran Janković and Mayor Dr. Michael Häupl signed an extended agreement between Ljubljana and Vienna 2016–2020 (Vienna, 2016).



Mayor Zoran Janković and Mayor Sergei Sobyanin signed the Collaboration Programme Between the Moscow Government and the City of Ljubljana in the Period of 2015–2017 (Moscow, 2015).

### Ljubljana Hosted Numerous Renowned International Guests

Even though worldwide, Ljubljana is a small capital when it comes to its surface area and population, it attracts renowned international guests, whose visits are marked with a solemn entry into the Golden Book.

Since 2007, Ljubljana has hosted official visits of more then a hundred top representatives of states and capitals, leaders of the most prominent international organisations, and the most influential personalities, among others Her Royal Highness Queen Elizabeth II, Norwegian king Harald V and queen Sonja, Russian president Vladimir Putin, German Chancellor Angela Merkel, the British royal couple prince Edward with his spouse Sophie, President of the European Commission Jean-Claude Juncker, president of UEFA Aleksander Čeferin and others.



Reception for the Prime Minister of the Russian Federation Vladimir Putin (2011)



Reception for the German Chancellor Dr. Angela Merkel at Ljubljana Castle (2011)



Meeting with the Prime Minister of Montenegro Milo Đukanović in Ljubljana (2015)



Reception for the Prime Minister of Serbia Aleksandar Vučić (2015)



Meeting of the presidents of five countries at the 20th anniversary of Slovenian independence (2011): Mr. Giorgio Napolitano, President of the Republic of Italy, Mr. Ivo Josipović, President of the Republic of Croatia, Mayor Zoran Janković, Dr. Danilo Türk, President of the Republic of Slovenia, Dr. Heinz Fischer, President of the Republic of Austria, Dr. Pál Schmitt, President of the Republic of Hungary

## The Golden Book



His Royal Highness R.H. Willem Alexander, Prince of Orange, and Princess Maxima from the Kingdom of the Netherlands (2007)



Her Majesty Queen Elizabeth II and His Royal Highness the Duke of Edinburgh (2008)



Mr. Filip Vujanović, President of Montenegro (2009)



Mr. Abdullah Gül, President of Turkey (2010)



Mr. Shimon Peres, President of the State of Israel (2010)



Mr. Traian Băsescu, President of Romania (2010)



Mr. Alexander Tschäppät, Mayor of Berne (2010)



Dr. Heinz Fischer, President of the Republic of Austria (2011)



His Majesty the King of Norway Harald V (2011)



Dr. Ilham Alijev, President of the Republic of Azerbaijan (2011)



Mr. Giorgio Napolitano, President of the Republic of Italy with his spouse (2012)



Mr. Zoran Milanović, Prime Minister of the Republic of Croatia (2013)



His Royal Highness, Earl of Wessex and Her Royal Highness, Countess of Wessex (2013)



Mr. François Hollande, President of the French Republic (2013)



Mrs. Irina Georgieva Bokova, Director-General of UNESCO (2013)



Mr. Xavier Bettel, Prime Minister of the Grand Duchy of Luxembourg (2014)



Mr. Miloš Zeman, President of the Czech Republic (2014)



Mrs. Marie-Louise Coleiro Preca, President of Malta (2015)



Mr. Dmitry Medvedev, Prime Minister of the Russian Federation (2015)



Mrs. Simonetta Sommaruga, President of the Swiss Confederation (2015)



Mr. Kadir Topbaş, Mayor of Istanbul (2016)



Mr. Giorgi Margvelashvili, President of Georgia (2016)



Mr. Rosen Plevneliev, President of the Republic of Bulgaria (2016)



Mr. Petro Poroshenko, President of Ukraine (2016)



Mr. Aleksander Čeferin, President of UEFA (2016)



Dr. Siniša Mali, Mayor of Belgrade (2016)



Mr. Jean-Claude Juncker, President of the European Commission (2017)

## The Golden Book has been signed by



Mr. Shimon Peres, President of the State of Israel (2010)

Dr. Heinz Fischer, President of the Republic of Austria (2011)

Dr. Ilham Alijev, President of the Republic of Azerbaijan (2011)



Mr. Giorgio Napolitano, President of the Republic of Italy (2012)



Dr. Kadir Topbaş, Mayor of Istanbul (2016)

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Mr. Milo Đukanović, Prime Minister of Montenegro (2013)

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Mr. Dmitry Medvedev, Prime Minister of the Russian Federation (2015)

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Mrs. Kolinda Grabar-Kitarović, President of the Republic of Croatia (2016)

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Mr. Aleksander Čeferin, President of UEFA (2016)

### More and More Invitations Abroad

Since the international recognition and image of Ljubljana and its management have been on the rise, representatives of COL have been receiving an increasing number of invitations to **bilateral meetings in European and global cities as well as numerous multilateral events** – professional conferences, congresses, and international political meetings. Representatives of the City of Ljubljana are welcome and desired participants in numerous discussions about the challenges that cities face as well as about the opportunities for further urban development.

Due to our close cooperation with Vienna, we have been recording more meetings with its mayor **Dr. Michael Häupl** and his colleagues. At several occasions, we have also been received by the Mayor of Istanbul **Dr. Kadir Topbaş.** We also actively cooperate with nearby cities of Zagreb (Mayor **Milan Bandić**) and Trieste (Mayors **Roberto Dipiazza** and **Roberto Cosolini**) as well as other cities in neighbouring countries.

Led by Mayor Zoran Janković, we have also among others been hosted in: • Moscow by Mayor **Yury Luzhkov** (2008) and Mayor **Sergei Sobyanin** (2015)

- Beijing by Mayor Guo Jinlong and Chengdu by former mayor and party secretary Li Chuncheng (2011). Mayor Zoran Janković was appointed a honorary citizen
- of Chengdu during the festivities at the 30th anniversary of the cooperation between the cities.
- London by Mayor Boris Johnson (2013)
- Rome by Mayor Gianni Alemanno (2011) and Mayor Ignazio Marino (2014)
- Madrid by Mayor Ana Botella (2015) during the event organised by the World Travel & Tourism Council (WTTC), where we received an award for the most sustainable global destination – Tourism for Tomorrow
- Berlin by the Governing Mayor Michael Müller (2015)
- Ankara by Mayor Melih Gökçek (2015)
- Paris by Mayor Anne Hidalgo (2016)

as well as in many cities in Europe and worldwide.



Fujairah, United Arab Emirates (2014)

Mayor Zoran Janković and Director-General of Fujairah Municipality Mohammed Saif Al Afkham signed an agreement on the cooperation between Ljubljana and Fujairah on strengthening the exchange of cultural, tourism, and economic best practices between the cities.



#### Chengdu (2011)

Mayor Zoran Janković was appointed a honorary citizen of Chengdu during the festivities at the 30th anniversary of the signing of the agreement between the cities.



**Dubai (2014)** Reception in the office of the Mayor of Dubai



#### Rome (2014)

Mayor Zoran Janković, Mayor of Rome Ignazio Marino and the Ambassador of Slovenia Iztok Mirošič at the opening of the exhibition "When my Father Died"



**Istanbul (2015)** Reception by the Mayor Dr. Kadir Topbaş



Ankara (2015)

Mayor of Ankara Metropolitan Municipality Melih Gökçek and Mayor Zoran Janković signing the Protocol on the Cooperation between the City of Ljubljana and Ankara Metropolitan Municipality



Madrid (2015) Reception by Mayor Ana Botella



#### Berlin (2015)

First official visit of the Mayor of City of Ljubljana in Berlin, meeting with Governing Mayor Michael Müller



Nyon, Switzerland (2017) Meeting at UEFA headquarters with President Aleksander Čeferin



Kiev (2017) Mayor Vitali Klitschko received Mayor Zoran Janković with his delegation in the City Hall.



Budapest (2017) Mayor István Tarlós, Mayor Zoran Janković and the Ambassador of Slovenia in Hungary Ksenija Škrilec opening the Ljubljana Square

## Green Capital Strengthening Our International Reputation

The European Green Capital 2016 title guaranteed Ljubljana a special place on the map of cities where sustainable development is crucial. Abroad, we have given more than 50 presentations of the Ljubljana, European Green Capital 2016 project. We have also recorded an increased participation at international conferences focusing on the measures aimed at increasing the quality of living of citizens.



#### Paris (2016)

Mayor Zoran Janković presented examples of best practice in Ljubljana at the Cities and Metropolises International Conference Cities for Air, accompanied by Mayor of Paris Anne Hidalgo.



Seoul (2015) Deputy Mayor Dejan Crnek introduced the Ljubljana, European Green Capital 2016 project at the ICLEI World Congress in Seoul.

## Direct Dialogue of European Union Capitals' Mayors with the European Commission

Annual meetings and dialogue of capitals' mayors with the European Commission were initiated by the then European Commissioner for Regional Policy Johannes Hahn. In 2018, the meeting is going to take place in Ljubljana. The mayors discuss topical open issues and the planning of policies relating to cities or capitals in a direct dialogue with the competent commissioner.



Meeting of Mayors in Amsterdam (2016)

### **Regular Meetings of Directors of City Administrations**

Meetings of directors of city administrations of some European capitals take place twice annually. The purpose of the meetings is to exchange experience among cities, plan their cooperation in enforcing the interests of local and regional authorities within the European Union, as well as to make agreements on their cooperation within various projects in individual cities.



Meeting of the directors of city administrations in Ljubljana on circular economy (2017)

## Cooperation in Intercity International Organisations and Networks

The position of Ljubljana in the international environment is strengthened through our active cooperation in intercity international organisations and networks since cities face similar challenges, thus such meetings allow for a regular exchange of information, finding common solutions, and transfer of best practices. Our participation in international events as members of organisations is political as well as professional.

- Major Cities of Europe IT Users Group
- Cities for Mobility
- International Council for Local Environmental Initiatives Local Governments for Sustainability
- WHO Healthy Cities Network
- WHO Global Network for Age-Friendly Cities and Communities
- WHO European Healthy Cities Task Force on Healthy Ageing
- CIVITAS network of cities
- European Cities for Culture LIKE
- Association of Significant Cemeteries in Europe
- International Cities of Refuge Network ICORN
- Le Club de Strasbourg
- Art Nouveau Network
- European Network Cities for Children
- ENO Green Cities Network
- The League of Historical Cities
- International Observatory on Participatory Democracy IOPD
- Rainbow Cities Network
- Covenant on Demographic Change
- The Ellen MacArthur Foundation The Circular Cities Network
- European Green Capital Network
- European Network of Social Authorities E.N.S.A.
- European City Network Erasmus + Social Inclusion, Education and Urban Policy for Young Children
- The Institute of the Regions of Europe

### Members of EUROCITIES and the Organisation of the Annual General Meeting in Ljubljana

Since 2015, we have been a member of the Executive Committee of the most representative European intercity network **EUROCITIES**, connecting representatives of more than 140 large cities with a population of a total of 130 million.

The City of Ljubljana has been actively cooperating at environmental, mobility, social care and culture forum within the Eurocities organisation. Lately, we have been a very active member also in a **special circular economy work group**.

During the European Circular Economy Month 2017, we organised and hosted the annual EUROCITIES conference in Ljubljana. The conference featured more than 600 delegates from 120 European cities, 60 mayors and deputy mayors. The event was also visited by the European Commissioner for Mobility and Transport Violeta Bulc. The keynote speaker Dr. Janez Potočnik introduced the role of circular economy in cities. In addition to innovative contents, the programme also featured round tables, where the participants discussed society, partnerships, economy, and growth according to the principles of circularity. The event was completely redesigned at a higher level, which will certainly be a big challenge for future organisers.



Deputy Mayor Tjaša Ficko at the Eurocities Environment Forum in Ljubljana (2016)



Dr. Janez Potočnik at the annual EUROCITIES conference in Ljubljana (2017)



Annual EUROCITIES conference in Ljubljana (2017)

## Participation in the CIVITAS Network and Organisation of the CIVITAS Forum in Ljubljana

Among our more visible activities is a strengthened cooperation within the CIVITAS network, which connects more than 200 cities with the common goal of introducing a clean and sustainable mobility in cities.

The 13th CIVITAS Forum, the most important sustainable urban mobility conference in Europe, took place in Ljubljana between 7 and 9 October 2015 centered around the main topic "Sharing (the City) is Caring (for People)". It featured a record number of participants, i.e. more than 560 from 48 countries, among which two vice presidents of the European Commission, the European Commissioner for Mobility and Transport, as well as several ministers from Slovenia and abroad.



CIVITAS Forum in Ljubljana (2015)

### Meeting and Cooperating with the Ambassadors of Other Countries in Ljubljana

Mayor Zoran Janković meets ambassadors appointed to serve in the Republic of Slovenia at various occasions and traditionally at the beginning and end of their term, since the City of Ljubljana maintains friendly ties and an extremely good cooperation with all embassies.



Ambassador of the Kingdom of Spain, Her Excellency Anunciada Fernández de Córdova, at a reception in the City Hall (2015)



The Ambassador of the United Kingdom and Northern Ireland, His Excellency Mr. Andrew Page, at a reception at the City Hall (2013)



Ambassador of the French Republic, His Excellency Pierre-François Mourier, at the inauguration of a photo exhibition at Kongresni trg (2016)



Ambassador of Turkey, Her Excellency Serra Kaleli, received the Ljubljana Forum 2015 award from Mayor Zoran Janković on behalf of the City of Ankara.

### Ljubljana Days Abroad

In order to promote the city, culture, and various forms of cooperation, the City of Ljubljana introduces itself abroad. The events are usually also attended by political representatives of the cities since a top-level bilateral meeting is organised within each such event. We maintain an extremely close cooperation also with Slovenian embassies abroad.

Ljubljana Days have been organised in Warsaw (2009), Budapest (2011), Rome (2015), Milan at EXPO (2015), as well as Sofia (2017) and Prague (2017).



Ljubljana Days in Sofia (2017)



Ljubljana Days in Prague (2017)

### Sister Cities Days in Ljubljana

Also in Ljubljana, we always happily host our sister cities so they can introduce themselves to our citizens: Prague Days in Ljubljana (2014), Sofia Days in Ljubljana (2015), Moscow Days in Ljubljana (2016), Vienna Days in Ljubljana (2016), Budapest Days in Ljubljana (2017).



Moscow Days in Ljubljana (2016)



Renate Brauner, MA, the Executive City Councillor of Finance, Economic and International Affairs of Vienna, and Mayor Zoran Janković at the Vienna Days in Ljubljana (2016)

## International Recognitions and Awards Given to Our Mayor

Also numerous international awards received by Mayor Zoran Janković for his successful work contribute greatly to the image of Ljubljana abroad, the most significant of those being:

- The French newspaper Libération published a list of 36 individuals from 27 EU member states who create the Europe of tomorrow before the official start of the French presidency of the Council of the European Union. Among those was only one mayor – Zoran Janković, who is the personification of the Slovenian success story according to the opinion of evaluators (2008).
- 2. **The City Mayors Foundation,** which promotes a good leadership in cities worldwide, placed our mayor among top 25 mayors in the world (2012).
- 3. In Moscow, the President of the Russian Federation Vladimir Putin awarded the Order of Friendship to Mayor Zoran Janković in 2017 for his contribution to the strengthening of Slovenian-Russian relations and preserving the memory of Russian and Soviet soldiers fallen in the Slovenian territory during the World World Wars I and II.
- Mayor of Vienna Dr. Michael Häupl personally awarded Mayor Zoran Janković the Grand Decoration of Honour in Gold for Services of the Federal State of Vienna (2018).



President of the Russian Federation Vladimir Putin and Mayor Zoran Janković (2017)



Mayor of Vienna Dr. Michael Häupl and Mayor Zoran Janković (2018)



The mayor's livery collar represents one of the city symbols and is worn by the mayor during official events, such as receptions for presidents of state, gala and memorial sessions, as well as wedding ceremonies also presided over by the mayor. It can also be worn at other ceremonial events and receptions for VIPs. It is made of gold as well as precious and semi-precious stones showcasing the colours of the Slovenian flag. On the chest, the collar features the Plečnik coat of arms of Ljubljana and on the back, two plates bearing the inscriptions 1144 and 1994. It was created at the 850th anniversary of the year the city was first mentioned.

# We Take Care of Our City

According to Maslow's hierarchy of needs, safety is the second most important human need, right after physiological needs.

Here in Ljubljana, we are well aware of that, therefore a significant part of our efforts is directed towards the safety of our citizens and their protection against natural disasters.

We have dedicated **more than 33 million euros** since 2007 for a greater safety in the city.



The firefighters of the Ljubljana Fire Brigade annually respond to approx. 2,200 emergencies.

## We Feel Safe in Ljubljana

### We Take Care of Physical Safety

For the citizens and visitors of Ljubljana to feel as safe as possible, we take care of them together with state authorities, i.e. the Municipal Police Department and City Inspectorate. The **Municipal Police Department** takes care of a safe and free-flowing traffic in our neighbourhoods, protects the public property and maintains public law and order, whereas the **City Inspectorate** controls the taxi services, river navigation, the cleanliness of green areas and environmental supervision over the management of municipal waste disposal. For a maximum safety of our citizens, we also put a lot of effort into other areas. For example, most Ljubljanski potniški promet city buses are equipped with closed circuit cameras, which enhances the sense of safety for passengers and reduces vandalism.

### We Take Care of the Protection Against Natural and Other Disasters

A sense of security is complex and tightly related to natural phenomena, which we cannot influence, yet we can be prepared when they strike. A study published in the Lancet Planetary Health magazine in 2017 predicts that by 2100, two thirds of Europeans will have felt the consequences of extreme weather phenomena and weather-related disasters, which we have already witnessed in the last decade. Protection against natural and other disasters is thus crucial for us. It is provided by the **City Administration and Public Services, especially by Emergency Management Department, the Fire service of the <b>City of Ljubljana, Ambulance service and other responders** (scouts, mountain rescuers, cave rescuers, radio operators, rescue dog handlers, etc.).



Environmentally Friendly Vehicle of the Municipal Police Department



The Fire service of COL is composed by the professional Ljubljana Fire Brigade and 35 volunteer Fire Brigades.

## **Municipal Police Department**

### **Municipal Safety Programme**

When it comes to safety in the city, the Municipal Police Department team is growing year by year, taking care of a safe and free-flowing traffic in our neighbourhoods, protecting the public property, and maintaining public law and order. **The safety goals and values** were defined already in 2008 and the Municipal Safety Programme was adopted for the operation of the Municipal Police Department. It strategically defines the starting points for ensuring a safe and quality lifestyle of the citizens and visitors of Ljubljana.



In 2015 and 2016, Ljubljana received the "Slovenian Grand Security Award", awarded by the Institute for Corporate Security Studies in the "Safest City" category.

For a maximum safety, we also actively cooperate with the Ljubljana Police Department, University Medical Centre Ljubljana Ambulance Service, Faculty of Criminal Justice and Security, Slovenian Traffic Safety Agency, Chamber for the Development of Slovenian Private Security, COL Division for Prevention and Education in Road Traffic, and also with kindergartens and schools.

### Prevention is Better than Cure

An important step in the field of security was made in 2011 by adopting the **Community-Oriented Work Strategy of the Municipal Police Department** (SUDMR), which is in line with the approach that prevention is better than cure. We set the goal to establish a safe and stable environment with a transparent cooperation involving all stakeholders in the field of safety in order to promote tolerance of all social structures and environments, as well as to simultaneously provide the highest safety standards.



In 2009, we signed a Protocol on the Cooperation with the Ljubljana Police Department with whom we perform integrated patrols.

### ALWAYS GETTING BETTER

## **City Inspectorate**

The City Inspectorate performs reviews in the area of the entire COL, especially regular reviews of the following:

- improper waste disposal and the use of public surfaces in the city centre,
- cleanliness of roads and public green areas,
- advertising,
- safe and free-flowing road traffic (e.g. ensuring good visibility on the roads, ensuring that no vegetation reaches into public surfaces, etc.).

A special area of focus is **waste disposal management** where the most problematic are the **illegal waste deposit sites**, from which we have removed:

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Amount of waste in m ³		3,958	2,221	2,447	1,298	437	414	384	412	582

In the period from 2007 to 2017, we removed more than 15,000 cubic metres of waste based on the decisions issued by the City Inspectorate.



From the illegal waste deposit site at Vevška cesta, we have removed over 100m3 of municipal waste.

## Protection, Rescue and Civil Defence Department, Ljubljana Fire Brigade and the Civil Protection Authority



We especially take pride in our 20-year-long tradition of international rehearsals for rescue dogs trainers, which are unique in all of Europe. More than **200 people from nine countries attend it.** 

## We Take Care of the Protection Against Natural and Other Disasters

A sense of security is tightly related to natural phenomena, which we cannot influence, yet we can be prepared when they strike to respond quickly, efficiently and comprehensively. Since natural disasters are becoming more and more common, this subject is of utmost importance to us, therefore the Protection, Rescue and Civil Defence Department, the professional Ljubljana Fire Brigade, and the civil protection authority are very active in COL.

With the implemented projects and activities we want to achieve:

- the highest level of rescue services with the shortest possible response times, which are highly trained and well equipped;
- effective preventive measures for a greater safety level with key investment projects.

### We Train and Equip Our Emergency Services

To ensure adequate competences of emergency services teams, the courses for the education, information and awareness-raising of the members of protection, rescue and assistance teams, which are annually attended by 700 members of various City of Ljubljana protection, rescue and assistance forces and approximately last 45 days for each individual, are of utmost importance. In addition to the basic training, provided by the state, Ljubljana offers extended programmes that are often groundbreaking at the national level (such as interventions at heights, psychosocial first aid, salvage operations on and from the water, etc.).

**700,000 euros** has been spent for training and information in the last

10 years.



We prove our solidarity by helping other cities. In 2014, we organised the extensive campaign for helping the victims of catastrophic floods in Serbia, Bosnia and Herzegovina, and Croatia.

## Raising Awareness and Informing Citizens

We maintain a regular communication with our citizens for preventive reasons as well as after accidents have already happened. We also issue preventive materials (such as brochures "You are in a flood zone" and "Setting up flood protection", the flood-protection website poplavljen.si, etc.).

## We Provide a Fast and Efficient Communication

During bigger natural and other disasters, a good communication and control over the situation in the field are crucial. Therefore we have completely redesigned the **information and communication system** for the protection in COL. In cooperation with LTFE (University of Ljubljana, Faculty of Electrical Engineering) we have developed the 6inACTION app for tracking rescue teams and field personnel, as well as direct reporting from the field to the command staff. Together with the Water Science Institute, we have developed the online tool RAKI for managing personnel and equipment databases of public offices and companies.

## Number of Ljubljana Fire Brigade interventions

In 2017, the fire brigade was deployed as many as **2,212 times,** which was:

- 794 times due to fire,
- 745 times for technical assistance,
- 369 times for traffic accidents,
- 136 times for preventing potential dangers,
- 99 times for accidents involving hazardous substances.
- 47 times in order to save animals,
- 22 times for accidents on water.

## Number of Ljubljana Fire Brigade interventions in the period from 2007 to 2017



### We perform operational tasks at actual accidents and disasters

Interventions were the following:

- firefighting,
- assistance after traffic accidents,
- water pumping,
- rescuing of animals,
- emergency medical aid.

#### We also offer:

- temporary accommodation,
- psychosocial support,
- clothing,
- footwear,
- basic hygiene and household utensils,
- information on how to obtain all kinds of help,
- assistance with protection (covering) of roofs.



Participants of the international Athena project at the Ljubljana Fire Brigade premises in 2016

### Improving Earthquake Proofing

We dedicate special attention to the research of earthquake proofing, vulnerability of buildings, as well as the risks for people and public services, thus financing research that allows for the creation of policies for the improvement of earthquake proofing.

### Inclusive Safety for Everyone

In autumn and winter of 2015, three accommodation centres with a total capacity of 423 asylum seekers were set-up in cooperation with volunteers' organisations in the area of COL. Ljubljana experienced no wave of refugees, however the facilities were ready all the time until the end of summer of 2016. With our know-how, experience, and the assistance of volunteers, we have actively offered our help in the largest accommodation centre in Vrhnika that housed up to 1,100 people day after day.

### Research Work and Cooperation in European Projects

When it comes to protection and disaster relief, we also take part in numerous European projects:

- within the ANDROID (2012–2015) project, we have improved education level when it comes to handling disasters,
- the ATHENA (2013–2016) project focused on the application of social networks during disasters when it comes to rescue and other services, as well as notifying victims, people at risk and the general public,
- the ICS URSZR (2017–2019, Incident Command System) project was used for the co-creation of a comprehensive disaster response system for all protection and disaster relief management levels in the Republic of Slovenia.

New know-how obtained through our cooperation in European projects has been shared in professional and scientific articles in Slovenia and abroad, thus actively contributing to the development of the industry.

### We Grant Civil Protection Awards

Ever since 2002, we have been awarding civil protection awards in Ljubljana. Their aim is to express gratitude towards those who have helped our citizens during times of crisis, when help is needed most, through their hard work, selflessness, knowledge, and a big heart for others.

### From 2007 to 2017, the award was given to

#### RECOGNITIONS FOR LIFETIME WORK / HONORARY PLAQUES

2007	Primož Ferjančič, Cveto Šumec, Helena Vovk Šribar, Iztok Zajc
2008	Dr. Marjan Ocvirk, Marko Puškarič, Boštjan Brčan, Jože Pečnik, Volunteer Firefighter Society Tomačevo-Jarše, Volunteer Firefighter Society Slape- Polje
2009	Firefighter Society Ljubljana mesto, Sergej Gala, Vladimir Rozman, Janez Škrbinc
2010	Alojz Levičnik - »Lojz«, Andrejka Sajovic, Brane Jovanović, Bojan Rožman, Volunteer Firefighter Society Nadgorica, Komunalno podjetje Ljubljana d.d., JP Vodovod-Kanalizacija (JP VO-KA), d.o.o., JP SNAGA, d.o.o.
2011	Management Support Unit for Public Firefighting Service of COL, Volunteer Firefighter Society Ježica, Irena Stopar Kavčič
2012	Ciril Bricelj, Civil Protection and Disaster Relief in COL, Emergency Medical Service – General Emergency Medical Service Unit, Community Medical Centre Ljubljana, Volunteer Firefighter Society Podgorica- Šentjakob, Volunteer Firefighter Society Barje
2013	Anita Caruso, Drago Omahen, Ana Jager, Viktor Kosec, Elektro Ljubljana
2014	Association of Rescue Dog Handlers of Slovenia, Elza Majcen, Volunteer Firefighter Society Trnovo, Bojanka Genorio
2015	Radio club Ljubljana, Robert Blatnik, Peter Rink, Branko Rantaša
2016	Slovenian Red Cross – Regional Association Ljubljana, Andrej Fink, Janko Štajnbaher, City Scout Association and Slovenian Catholic Girl Guides and Boy Scouts Association, Ljubljana local units, Dušanka Turin, Pina Maja Bulc
2017	Matjaž Šušteršič, Primož Grom, Marko Tomazin, Andrej Lenič, Parish Office Ljubljana-Barje, Samo Gostič
### TOP ACHIEVEMENTS

### High-quality and Well Maintained Equipment of Protection, Rescue and Relief Forces

In the past ten years, we have purchased **63 fire** engines and protection and disaster relief equipment for the entire public firefighting service, for which the COL firefighting fund dedicated **7.2 million euros.** Since 2007, we have dedicated 6.1 million euros for the purchase of personal protection equipment for firefighters, firefighting tools and equipment, as well as for interventions during floods, storms, and sleet.

### **Increasing Flood Safety**

Even though the State is responsible for the regulation of watercourses, Ljubljana has drafted and started implementing a plan of measures for the improvement of **flood safety in COL 2013–2022** in order to improve the safety of our citizens.

The measures for the improvement of flood safety are:

- construction of the Brdnikova retention basin with the investment value of **2.4 million euros,**
- reconstruction of footbridges and bridges (such as Dolgi most, Mokrška brv, Opekarska cesta) with a total value of 3 million euros,
- cleaning and arrangement of culverts and ditches that serve as outflow routes during strong precipitation,
- water drainage system maintenance,
- removal of bushland and trees in order to improve the passage of water through watercourses and canals,
- drafting of professional materials or studies for the Municipal Spatial Plan.

### Improving Earthquake Proofing

The improving of earthquake proofing of structures is one of the key measures for the relief of the aftermath of a destructive earthquake. For the reconstruction of primary schools and their seismic retrofit, we have **dedicated 7.5 million euros since 2007.** 



Flood risk in COL



Brdnikova retaining basin



In 2010, Ljubljana was hit by the third-worst flooding in its history (after 1926 and 1933). The floods occurred again in 2014, albeit to a lesser extent, however we were also hit by sleet that year.

Since 2007, we have dedicated more than 14 million euros in order to increase flood safety.

In 2017, speeding occurrences were in comparison with 2007 reduced by



### The largest fire engine of our firefighting department holds



The Public Fire Department of COL, encompassing professional firefighters and 35 volunteer firefighters' associations, features



In 2017, through the activities of the Municipal Police Department, the number of stationary traffic proceedings was in comparison with 2007 reduced by

> For a better protection and rescue operations as well as to provide accommodation facilities for 8,000 people, we have dedicated 341,000 euros.

> > Victims of the 2014 floods received a total of

or



### Participation in Preventive Activities and Events

In addition to the preventive presence of the Municipal Police Department officers, we also organise numerous **preventive activities**, **presentations**, **and informational leaflets** in order to raise awareness of citizens about safety.

The most visible preventive activities between 2007 and 2017 carried out in cooperation with other stakeholders were:

- Let's Drive Wisely,
- Pedestrian, be Visible,
- Safety Belt,
- Safety of Bikers,
- Speed,
- Safety of Cyclists,
- Safe Summer,
- Beginning of School Year,
- Motorbike,
- Be a star, don't throw firecrackers, etc.

### **Common Controls with State Inspectorates**

The City Inspectorate has also significantly contributed to the safety and orderliness of the city. Since the **City Inspectorate** relies on cooperation, exchange of information, experience and findings, we carry out common controls of taxi services and river navigation together with State inspectorates. Jointly with the police, we carry out common controls of the tidiness of public green surfaces, whereas waste management is controlled together with public company Snaga.

In 2007, the City Inspectorate played an important role in the **removal of illegal gardens** in COL, predominantly in cooperation **with the State construction inspectorate.** It also played a key role in the removal of construction waste.



Inspectors, police officers, and vets carry out regular controls of the cleanliness of green surfaces in Ljubljana, handing out dog poop bags.

### WE NEVER REST

The measures for the improvement of flood safety planned for 2018 are:

- construction of the Brdnikova retaining basin 2nd phase (including the construction of the locks),
- renovation of the Koseze Pond embankment with topping up over a length of 72m,
- renovation of the outflow facility at the retaining basin on the Rakovniški potok stream,
- construction of locks in Zgornji Galjevec and Spodnji Galjevec with pumping locations,
- renovation and cleaning of the dam above the residential areas in Zgornja Hrušica.



The Municipal Police Department follows the COL Sustainable Mobility Plan as well as sustainable mobility principles, and and uses environmentally friendly vehicles with a Renault Twizy electrical vehicle on the photo.



Award to the Municipal Police Department for its ENVIRONMENTALLY FRIENDLY services



Fire in Dravlje



Ljubljana Fire Brigade firefighters were deployed 20,458 times between 2007 and 2017.



Municipal Police Department officers during a patrol



The employees of the Municipal Police Department took part in a cycling festival with the motto "Going far with a bicycle!" in 2013.



Charity concert for flood victims



Floods in Ljub<mark>ljana in 2010</mark>



International rescue dog rehearsal



It is always a pleasure working with our four-legged friends.

Honorary citizens receive a statue during the award ceremony at the gala sessions of the COL City Council.

## Recognitions and Awards

AWARD-WINNING LJUBLJANA WE ARE PROUD OF OUR CITIZENS

### AWARD-WINNING LJUBLJANA



2014 / The European Commission awarded us the highest recognition in the field of sustainable development, the European Green Capital 2016 Award.



2012 / For the renovation of Kongresni trg, the construction of

the underground parking, and the

rich cultural heritage, we received the **Gubbio Award**, a prestigious international architectural award.

revitalization of archaeological parks,

through which we have preserved the

2015 / We received the **permanent title the City of Literature**, awarded by UNESCO to cities with a rich literary heritage and a lively cultural beat that understand the significance of culture and books for a sustainable development of the city.



2012 / For the **Rearrangement of the Ljubljanica Embankments and Bridges** project, we received the **European Prize for Urban Public Space**, thus being recognised as the best of 347 submitted projects from 36 European countries.

2018 and 2015 / For enhancing the accessibility of the city, we have won the silver and bronze **Access City Award** at the European Commission Contest.





2010 / We received the one-year title **UNESCO World Book Capital.** 

Rationale Strategic plan

2012 / The COL – City of Ljubljana spatial plan designers, the Urban Planning Institute of Ljubljana, the Urban Planning Institute of Republic Slovenia, and the Oikus Bureau received the **2012 Maks Fabiani Award** for outstanding accomplishments in spatial planning.

2017 / At the 7th Days of Slovenian Tourism in Kranjska Gora, Mayor Zoran Janković received the **highest recognition of the Tourism and Hospitality Chamber of Slovenia** for his significant contribution to the development of Slovenian tourism.



2017 / We received the prestigious **WTM Responsible Tourism Award** in the category Best for Communication in the field of responsible tourism.





2016 / Ljubljana won the **Golden Apple Award** (La Pomme d'Or), the highest recognition of the World Federation of Travel Journalists and Writers (FIJET).



2017, 2016 and 2014 / At the Global Green Destinations Day international conference Ljubljana was ranked among the **100 most sustainable destinations in the world.** 



2015 / At the gala award show in Madrid, the international World Tourism & Travel Council (WTTC) awarded us the **Tourism for Tomorrow** Award in the category of **tourist** destinations



2015 / The Municipality of Ljubljana is the only municipality in Slovenia to have received the award for best practices at the local level for its LGBT activities awarded by the European Institute of Public Administration within the framework of the **European Public Sector Award.** 





2017 and 2015 / In 2015, Ljubljana first made it onto the list of top 20 bicycle friendly cities in the world taking the 13th place. In 2017, it even improved its ranking. It made it as high as the 8th place on the "Copenhagenize Bicycle Friendly Cities Index".



2017 / At the Academy for Urbanism

competition for the **Urbanism Awards** 

2018, Ljubljana was ranked among the three finalists for the title European

City of the Year.



2017 / At the URBACT Good Practice call for tenders, where almost 300 cities submitted their applications, the City of Ljubljana received two good practice awards, for its **Bee Path** and for including citizens in the co-shaping the city through its **Citizens' Initiatives app.** 





2013 / At the annual EUROCITIES conference in Gent, Ljubljana received an award for the project **Ensuring Safety and Equal Opportunities in Traffic for Children and Persons with Disabilities** in the Smart Living category.



We also received the following awards: **Planet Earth-Friendly Municipality** (2017, 2016, 2015, 2014, 2013, 2012), **Reading Friendly Municipality** (2017), **Bee Friendly Municipality** (2017, 2016, 2015), **Volunteering Friendly Municipality** (2014), **Youth Friendly Municipality** (2012).



2017 / The information point European Green Capital 2016 won the **Conventa Best Event Award** in the B2C communication category.





2016 / The website of Ljubljana, European Green Capital 2016, received the 2016 Websi award in the category of public and nongovernmental organisations, as well as the award for digital communications DIGGIT.

See VELIKO NAGRADO SOF

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2016 / The Green Heart interactive installation, which was set-up in front of the City Hall at the beginning of the green year, received the Grand Prize at the 25th Slovenian Advertising Festival in the »Direct Communication« category.



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2016 / At the traditional meeting of municipalities and mayors of Slovenia, the City of Ljubljana received the **Golden Rock Award** for the most propulsive municipality in Slovenia for its development.



Card and the BickeLJ bike-sharing system are the recipients of the Information Strawberry Award for top achievements in the information society.





2014 / The new mobile app of the Urbana Smart City Card was ranked first at the MasterCard Transport Ticketing Awards competition in the Most Successful Mobile Ticketing Programme category.

2017 and 2016 / The Najdihojca Kindergarten, the Livada Primary School and the Ljubljana City Library received the national recognition **Apple of Quality** for their successfulness in international projects.





2017 / The Virgin international portal placed Ljubljana on the global list of **seven green technologies,** which may in the future put a green stamp on the way we live, work and travel, since we made a leap towards environmental protection in the field of traffic with the introduction of the Urbana Smart City Card.



2014 / Tonka Poplas Susič, MD, general practitioner and the medical director of the Community Health Centre Ljubljana, received the flattering title **2014 European Doctor of the Year** for her achievements in the field of family medicine and reference clinics of family medicine.

2013 / The City of Ljubljana won the **Best Public Restroom Award** in the municipalities category awarded by the Inflammatory Bowel Disease Society.



2013 and 2011 / Within the **My Country – Beautiful and Hospitable campaign of the Tourist Association of Slovenia,** Ljubljana was ranked first in the category of larger cities.





2013 / The jury of the Kongres magazine awarded Ljubljana the **Meetings Star** as the best congress destination in Southeast Europe.





2011 / The Chamber of Architecture and Spatial Planning of Slovenia (ZAPS) awarded the **Golden Pencil Award** for spatial planning to the designers of the City of Ljubljana municipal spatial plan.



2017 / The Chamber of Architecture and Spatial Planning of Slovenia (ZAPS) awarded the **Golden Pencil Award** for spatial planning to the designers of the Regional Waste Management Centre RCERO.



2013 and 2003 / We received the award for the **European Mobility Week**, which was granted for our outstanding progress. Our city is therefore the only one to have received this award twice.



2010 / The TE-TOL mobile portal

Conference in Portugal, Ljubljana received the CIVITAS Award for its sustainable mobility progress.

2011 / At the Civitas Forum

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2010 / The TE-TOL mobile portal was selected as one of the **top five in the world** in the field of mobile environmental contents.





2010 and 2009 / Ljubljana Tourism received the recognition of the Slovenian Tourist Organisation for a diligent and quality presentation of the local tourist offer on the portal www.slovenia.info.





2011 / Ljubljana received the Green Slovenia recognition at the contest for **the greenest municipality** among large municipalities.

2010 / The Tourist Association Slovenia awarded Ljubljana the highest recognition for the **maintenance and development of the city centre.** 



2009 / The Federation of Disabled Workers of Slovenia granted Ljubljana the **People with Disabilities-Friendly Municipality** title as a recognition for its well organised work in the field of care of disabled people with an emphasis on the implementation of human and citizens' rights.







2017 / In Moscow, the President of the Russian Federation Vladimir Putin awarded the **Order of Friendship** to Mayor Zoran Janković for his **contribution to the strengthening of Slovenian-Russian relations and preserving the memory of Russian and Soviet soldiers** fallen in the Slovenian territory during the World Wars I and II.





Mayor Zoran Janković received the Grand Decoration of Honour in Gold for Services of the Federal State of Vienna from the Mayor of Vienna Dr. Michael Häupl.

## WE ARE PROUD OF OUR CITIZENS



The entire campaign was designed to raise awareness of the citizens and inform them about the measures that helped Ljubljana gain the prestigious title European Green Capital 2016. The campaign was based on the genuine and sincere project presentation through the thoughts and words of our proud citizens, among them also honorary citizens of Ljubljana.

Recognition for achievements in various areas of life are awarded in Ljubljana. The highest recognition of COL is the title honorary citizen. In addition, we also grant awards and plaques of the Capital City Ljubljana.

In the field of sports, the highest recognition of COL is the Marjan Rožanc Award, in the field of culture, it is the Župančič Award. We also present annual awards for special achievements in the field of protection against natural and other disasters.

### Honorary Citizens

Our city is greatly influenced by our honorary citizens, exceptional citizens, whose life achievements, visionary thinking and excellence significantly contribute to the reputation and development of Ljubljana within Slovenia as well as internationally. The recognitions are granted by the City Council of COL based on the proposal

2007



Milan Kučan



Tone Pavček





Svetlana Makarovič



Mojmir Sepe





Prof. Irena Grafenauer



Prof. Dr. Vinko V. Dolenc

2012



Prof. Dr. Matjaž Kmecl



Prof. Dr. Alenka Šelih

of the Awards Committee. They are presented by the Mayor at the Gala Session of the City Council on City Holiday, which is 9 May. The title has been awarded ever since 1809. In the period from 2007 to 2017, the Honorary Citizen title was proudly granted to the following exceptional personalities:

 $\mathbf{2009}$ 





Prof. Dr. France Bučar



Miran Goslar





Štefka Drolc



Jurij Gustinčič



Nuša Kerševan



Janez Stanovnik





Prof. Dr. Ljubo Bavcon



Jože Janez Ciuha

### 2015



Prof. Dr. Zora Konjajev



Prof. Dr. Marko Vrhunec





Jelka Reichman



Academician Ciril Zlobec

## 2017



Jože Mermal



Chief physician Anica Mikuš Kos

### The Award of the City of Ljubljana

The Award of the City of Ljubljana is a tribute of the Municipality of Ljubljana, which has since 1965 been granted to individuals or legal entities who have achieved significant accomplishments in different fields and thus contributed to the development, reputation and the welfare of Ljubljana, as well as to the visibility of the city in Slovenia and abroad. In the period from 2007 to 2017, we presented **39 awards.** 

#### AWARD RECIPIENTS

2017	lvica Žnidaršič, Ivana Šebenik			
2016	Jelka Gazvoda, MA, Prof. Dr. Manca Košir, Ivanka Mežan, Aleš Jan, Igor Šterk			
2015	Barbara Hieng Samobor, Elda Viler Dežman, Huiqin Wang, Janko Heberle, Janoš Kern			
2014	Ljubica Podboršek, Stojan Batič, Aleksander Doplihar, Marjan Sedmak, Zdenko Vrdlovec			
2013	Mirjana Borčić, Katjuša Popović, Janez Čuček, Joco Žnidaršič			
2012	Vlasta Nussdorfer, Boris Cibic, MD			
2011	Mirsad Begič, chief physician Matko Vasilij Cerar, MD, Aleksander Valič and the Ljubljana Firefighters' Association			
2010	Jakov Brdar, Dr. Lojze Gostiša, Prof. Dr. Rajko Šugman and Robert Waltl			
2009	Rudi Španzel, Association SOS Helpline for Women and Children - Victims of Violence			
2008	Prof. Dr. Lučka Kajfež Bogataj, Marjan Pečan, Slovenian Academy of Science and Art			
2007	Academic Sports Association Ljubljana, Aleksander Bassin, Nurse and Midwifery Organization of Ljubljana			

### The Plaque of Ljubljana, the Capital City

Since 1997, the Plaque of Ljubljana, the Capital City, has been presented to individuals or legal entities who significantly contribute to a better quality of living, prosperity, reputation and development of Ljubljana through their professional efforts and success over a longer period of time. In the period from 2007 to 2017, we presented **63 plaques.** 

#### PLAQUE RECIPIENTS

2017	Tanja Cerkvenik, Stanka Golob, Blaž Potočnik Reading Room Society, Pankrti band		
2016	Dr. Alojzij Juvanc, Lado Leskovar, Andrej Rant, Slovenian White Circle – the society for helping crime victims, Slovenia-Russia Society, Buldožer band, Concentration Camp Ravensbrück-Auschwitz Board		
2015	Nevenka Lekše, Franc Gornik, Pionirski dom – Youth Cultural Centre, Slovenian Scout Association – National Scout Organisation		
2014	Tone Fornezzi – Tof, Ljubljana Festival, Sokol Bežigrad Sports Society, Cultural and Artistic Society Svoboda Črnuče		
2013	Ana Vehar, Ljubljana Octet Society, Slovenian Association of Friends of Youth Ljubljana Moste-Polje, Training, Education and Care Centre "Dolfka Boštjančič", Draga, Women's Choir Kombinat, Ivan Cankar Student Residence		
2012	Viljem Klemenc, Matajž Špat, Samarijan Helpline, Slovene Philharmonic String Chamber Orchestra and National Gallery, Slovene Philanthropy, Association for the Promotion of Volunteering		
2011	Elena Pečarič, Anton Kastelic, Šentjakob Theatre Ljubljana, and Deaf and Hard of Hearing Clubs Association Ljubljana		
2010	Ivan Jerman, Mojca Prusnik, Clinical department of Perinatology of the Gynaecology Clinic of UMC Ljubljana, Ljubljana ZOO, City Association of Friends of Youth Ljubljana, Ski jumping Club Ilirija		
2009	Barbara Rogelj, Dr. Milutin Pavlović, editorial office of Radio Kaos, Volunteer Firefighter Society Podutik Glince		
2008	Prof. Dr. Dimitrij Mitja Bartenjev, Scout Society Močvirski tulipani, Scout Society Rašiški rod, Jelka Kindergarten, Dr. Marjana Kobe, Uroš Lajovic, Fruit and Vegetable Growers' Society J.E. Krek-Sostro, Tone Sazonov-Tonač, Vladislav Sluga, Tone Zadnikar-Anton		
2007	Stanko Dolenc, folklore dance group Emona, Rajko Jazbec, Slavko Krušnik, Mitja Vilar, Zadvor Sports Society, Željko Železnik		

### Župančič Awards

Župančič Awards, granted since 1965, are the highest recognition of the City of Ljubljana for outstanding artistic and cultural achievements that permanently enrich the cultural treasury of the Slovenian capital and have also gained wider national and international recognition due to their outstanding quality. Each year, one creator from Ljubljana receives the lifetime achievement award. In addition, three awards are presented for creations that were unveiled to the public in the past two years. The awards are presented by the Mayor at a ceremony in June, dedicated to the memory of poet Oton Župančič. In the period from 2007 to 2017, the lifetime achievement awards were granted to **11 artists.** Awards were also given to **31 artists or artistic organisations** for their biennial work.

### Marjan Rožanc Award

The Marjan Rožanc Award is the highest recognition of the City of Ljubljana in sports and is granted to sports workers, athletes, sports coaches, professional sports workers and sports journalists for outstanding accomplishments in the past year or for their successful work over a longer period of time. The award is presented by the Mayor at a gala ceremony in November dedicated to the memory of sports worker and writer Marjan Rožanc. In the period from 2007 to 2017, we presented **41 awards.** 

### **Civil Protection Awards**

The recognitions for distinguished service in the protection against natural disasters and other accidents have been granted since 2002 and are an expression of gratitude to the organisations and individuals who help the citizens of Ljubljana during disasters and accidents with their exceptional work, achievements, generosity, knowledge, and selflessness. In the period from 2007 to 2017, we awarded **44 medals or plaques**.

### **Memorial Plaques**

Ljubljana in total features 225 monuments, commemorative plaques, inscriptions and reliefs as well as other memorials dedicated to individuals and events. Out of respect for great personalities who made history through their work and achievements, in honor and memory of their heroic past and friendly relationships with other nations, and because Ljubljana is an open and tolerant city, we have constructed or promoted the construction of **34 memorial plaques** since 2007.



2010 / The monument at the 100th anniversary of the end of mayor Ivan Hribar's term (1896– 1910), who significantly contributed to the reconstruction of Ljubljana after the catastrophic earthquake as well as the construction of the water supply system. He was also the co-founder of the City Savings Bank.



2016 / The monument of fallen Russian soldiers, who died in both World Wars in the Slovenian territory.



2010 / The memorial of female demonstrations against fascists violence in 1943 and the monument of women's bravery



2017 / The monument of Prof. Dr. France Bučar, one of the most important personae of Slovenian modern history and an honorary citizen of Ljubljana



 $2014\ /$  The monument of Peter II. Petrović Njegoš, a poet, ruler and archbishop of Montenegro



2010 / In memory of Slovenian protestant writers Trubar, Dalmatin, Bohorič, Krelj and bookbinder Mandelc



2014 / The portrait sculpture of Peter Božič, Slovenian writer, playwright, football enthusiast and councillor of the City Council of COL



 $2011\,/$  The monument of Slovenian cultural workers who died in the National Liberation Front.



2016 / The monument of Serbian linguist Vuk Stefanović Karadžić



2017 / The monument of writer Boris Pahor



 $2016\ /$  The monument of architect and urban planner Maks Fabiani unveiled at the 150th anniversary of his birth



2009 / The bust of Stane Kavčič, president of the Executive Council of SRS between 1967 and 1972

# European Green Capital 2016

We have received the award because we had implemented the highest number of changes for a sustainable development in the shortest period of time in Ljubljana according to the International Expert Commission's opinion. Ljubljana is the first and at the moment the only green capital in the entire Central and Southeastern Europe.



## The Green Capital Project as a Source of Learning and Connectivity

### Our Path to the Award

The idea of awarding the European Green Capital title was conceived in 2006 in Tallinn as a result of an initiative by the Association of Estonian Cities and fifteen European cities, including Ljubljana.

#### The award is given to a city that:

- 1. is achieving high environmental standards,
- 2. is setting ambitious goals for further environmental improvement and
- sustainable development,
- 3. can act as a role model for other cities.

**European Green Capital is the initiative of the European Commission.** The aim of this initiative is to give recognition and award local efforts for improving the environment, economy and quality of living in cities.

### Each year, a panel of twelve independent environment experts evaluates the cities' applications in twelve categories:

- 1. climate change: mitigation and adaptation,
- 2. local transport,
- 3. green urban areas incorporating sustainable land use,
- 4. nature and biodiversity,
- 5. local air quality,
- 6. quality of the sound environment,
- 7. waste management,
- 8. water consumption,
- 9. wastewater treatment,
- 10. environmental innovations and sustainable employment,
- 11. energy efficiency,
- 12. integrated environmental management.

### Great Interest and Competition Among Cities

In the finals, the cities introduce themselves to the panel comprising the representatives from the European Commission, the European Parliament, the Committee of the Regions, the European Environment Agency, Local Governments for Sustainability (ICLEI), the Covenant of Mayors Office, and the European Environmental Bureau.

In 2014, when Ljubljana received the prestigious title, the other cities in the finals were Essen (Germany), Nijmegen (the Netherlands), Oslo (Norway) and Umeå (Sweden).

The received recognition is of a great significance for Ljubljana as it puts us on the European and world map of sustainable cities, significantly strengthens Ljubljana's recognisability, and promotes the city's trademark.

So far, the title has been awarded to Stockholm (Sweden), Hamburg (Germany), Vitoria-Gasteiz (Spain), Nantes (France), Copenhagen (Denmark), Bristol (Great Britain), **Ljubljana (Slovenia),** Essen (Germany), Nijmegen (the Netherlands) and Oslo (Norway).

### Activities During the Green Year

At the information point **Točka.Zate.** in wooden pavilions constructed by the **company Riko** in 2016 in front of the City Hall, each day **we provided** visitors with information about Ljubljana and its sustainable measures.

Visitors were also offered a **free-of-charge programme** divided into **twelve themed months.** 

January / intelligent waste management February / local self-sufficiency March / responsible water management April / quality of the sound environment May / green areas June / energy efficiency July / biodiversity and bees August / sustainable tourism September / sustainable mobility and care for air quality October / wood – priceless gift of nature November / adaptation to climate change December / ECO-innovations, green jobs and sustainable local government

With over 300 partners, we organised more than 600 admission-free events at the information point attended by approximately 34,000 people.

The planning of the year-long programme involved numerous partners (Riko, BTC, University Botanic Gardens Ljubljana...), district authorities, public institutions and companies operating under the umbrella of the City of Ljubljana, but also schools and kindergartens, nongovernmental organisations, secondary schools, faculties, museums, private companies, individuals, etc.



Each of the seventeen district authorities played a very special role three weeks of the year. As a European Green Capital 2016 ambassador, it organised a range of green activities and events in its area - over 220 in total.



We carried out over 1,500 admission-free events for kindergarten and school children, citizens and visitors.



At the Green European Week event, Director-General for Environment, Daniel Calleja Crespo, pointed out that we can be proud of Ljubljana as it had implemented the **highest number of sustainable changes in the shortest period of time** and by doing so received this flattering title.

As part of the communication campaign, the green year programme also included **24 individual European Green Capital ambassadors.** They were selected at a competition among the City of Ljubljana employees, well known residents of Ljubljana and its citizens who convinced us with their point of view on the green Ljubljana.



Green Ambassadors Filip and Blaž convinced us with their energy and playfulness.



Green Ambassador Nika convinced us with her love for Ljubljana.



The varied programme was also organised by our public institutions and companies. The photo shows the event Dancing is Energy, organised by public company Energetika Ljubljana.



Honorary Citizen Mojmir Sepe



As we wanted for the citizens of Ljubljana to truly and genuinely experience their city as a green capital, we designed a special installation. At the beginning of the green year, we thus erected a big heart in front of the City Hall. The installation could record the heartbeat with a special stethoscope and turned green according to the measured heartbeat. We recorded **nearly 1,000 heartbeats** and used them in the warmest of anthems. The citizens of Ljubljana and its visitors were thus part of the joint green story.

The green year also featured its own anthem sung by the students of Poljane Primary School "Ljubljana.For you." chosen in a competition among primary schools in Ljubljana. The song was often accompanied by Dragon Flora, the official project mascot.



We planted over 24 different plants that grow in Slovenia on the green wall of the information point. This way, we demonstrated the huge diversity of our country.



Točka.Zate. won the prestigious **Conventa Best Event Award 2016** in the B2C communication category. After the project was finished, the pavilions were moved to Podutik, where their aim is to **promote cycling.** 



# Smart City

The smartest city is a city thinking of the environment and of the future generations, kind to its citizens, and allowing them to live a highquality life.

In Ljubljana, we are highly successful in this regard and provide many successful smart solutions in all fields of operation. We seek best practices in other cities and adapt them to the needs and capabilities of our city.

We develop, test and introduce innovations in cooperation with professionals in public institutions as well as the private sector, NGOs and many other stakeholder groups and, of course, the citizens.

Sharing and circular economy are strengthened by means of new business models, electromobility is gaining extreme momentum, digitalisation is becoming a necessity. By using modern information-communication technologies, we provide users with a faster and easier access to many city services, which we will continue to do by actively adjusting to rapid changes.



Žiga Vehovec, the Green Ambassador of the project European Green Capital 2016, was impressed by the electromobility in the city.

Breeze

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### TOP ACHIEVEMENTS

Energy retrofits of buildings owned by COL	Underground collection points and introduction of the "zero waste" concept.	Public transportation (Ljubljanski potniški promet) vehicle tracking system.	
(cultural and healthcare facilities, educational institutions, sports		Electric train Urban.	
facilities and City Administration facilities).	Wireless network Wifree Ljubljana.	Equipment for the performances in Ljubljana City Theatre with surtitles for the deaf and hearing impaired.	Electronic waiting queue in the Ljubljanski potniški promet passenger transport centre.
Vertical garden with a green wall in the Family Centre Mala ulica and at Točka. Zate.	BicikeLJ	Audio guides, multisensory guides and sign language guides at exhibitions in some cultural institutions.	
Interactive sound installation about noise and sound.	bike-sharing system.	Option to borrow e-books.	Electric vehicle
	tric Vehicles strian area.	Reading visualisations for the blind and visually impaired.	charging stations.
	Electronic paper displays of city bus timetables at Slovenska cesta.		Option to return the borrowed books in any City Library of Ljubljana branch, regardless where they were borrowed.
Simulation Centre, Community Health Centre Ljubljana.	Free SMS notifications on the works in the heating and gas network of Energetika Ljubljana.		ive transport for disabilities.

Multipurpose Urbana Smart City Card. Also available as a mobile app. The first public liquefied gas charging station for trucks.

at the roundabout in Tomačevo and some other intersections across the city.

Integration of intercity lines from suburban municipalities with city lines of public company Ljubljanski potniški promet buses.

System for recording occupancy of parking spaces. Tactile models and maps in some public institutions.

Implementation of the unified public procurement procedure for the City of Ljubljana and its public institutions.

# Electric car-sharing model Avant2Go.

### Charging stations for compressed natural gas (CNG).

### Online and mobile solutions

- Website www.ljubljana.si adapted to people with disabilities.
- Online platforms PROMinfo and URBinfo.
- The app for the selection of providers of the Annual Sports Programme.
- Application for the monitoring of **measurements of emissions from the TE-TOL unit (m.te-tol.si).**
- Online subpage for monitoring the **air quality in Ljubljana**.
- App for tracking rescue teams and field personnel and direct reporting from the field to the command staff (6inACTION).
- App for submitting initiatives and comments to the City (Citizens' Initiatives).
- Web link for submitting initiatives regarding the materials for City Council sessions.
- App for managing offences recorded by the Municipal Police Department.
- A web link for purchasing **guided tours of the city and trips** provided by Ljubljana Tourism.
- Mobile apps Tap Water Ljubljana and Where does the water come from?
- Mobile guide through the Žale cemetery (ARTOUR).
- App My Waste
- Web links "A to B: Ljubljana", Hit The Road, Safe Way to School and "Plan your journey with Ljubljanski potniški promet" – Google Transit.
- App with guides through public cultural institutions (NEXTO).
- Online tool for managing personnel and equipment databases of public offices and companies (RAKI).
- Online platform Green Supply Chains.
- Web video transmissions of City Council sessions.
- GIS Snaga, geographic information system.
- BI Snaga, business intelligence system.
- Information solution for centralised goods supply, services and construction works.
- The introduction of the SAP business software in Public Holding Ljubljana.
- Remote management of mobile devices.
- Mobile app Kabiné Šerinjon

The "Smart Cities – Ranking of European Middle-Sized Cities" research, performed by the Regional Science Centre operating within the Technical University in Vienna in 2014, placed Ljubljana among 77 comparable medium large cities with 100,000 to 500,000 residents in the 15th place.

•••

# A Glance Into the Future

Although we have already proven in the past three mandates that we know, can and dare to actively follow the set sustainable vision, we will not rest on our laurels in the future. Based on our pride of **2,000 already successfully implemented projects** we will actively continue to execute the promised and planned activities, and achieve new successes with the knowledge and experience that we have gained.



The Rog Centre is an investment into a creative Ljubljana.

Among more extensive projects, for which we have had to overcome many obstacles and problems in the past, will be:

### **Rog Centre**

The comprehensive urban regeneration is aimed at revitalising the degraded area and introducing a creativity centre for visual arts, architecture, design, and creative industries. The programme will be based on an interdisciplinary integration of cultural creativity, economy, science and education, on new technologies and common use of the space. The revitalisation will establish a new connection between the city centre, cultural centre Metelkova, new Cukrarna Gallery and Cukrarna Palace.

### Cukrarna Palace and Cukrarna Gallery

The Cukrarna building, a former sugar factory, will be renovated in order to and Cukrarna Gallery. That way, the city will gain the largest exhibition space also suitable for large and complex shows as well as space for literary activities and meetings. The new multifunctional art centre will provide a greater accessibility of culture for residents, an easier promotion of cultural production, and the capacity to organise other large-scale projects. This way, the city centre will expand to the east and we will gain additional public space for residents and visitors of Ljubljana.

### **Olympic-Sized Pool Ilirija**

The current Ilirija Olympic swimming pool has remained, with minor changes, practically unchanged

from the 1930s, when it was built. A completely new sports centre will be constructed. In addition to an indoor Olympic-size swimming pool and a training pool with all the auxiliary facilities, it will also include the Stanko Bloudek Museum, a large recreation, volleyball and basketball arena, a small gymnastics, aerobics and fitness hall as well as a martial arts hall and thus continue to combine and maintain the current swimming and athletics level in the area. There will be an underground parking garage. The green surroundings will be completely new and will be connected to Park Tivoli. At the same time, the new facilities will meet the requirements of cultural heritage protection with the preserved front of the current building and the Latterman tree-lined lane. A modern sports centre will allow the organisation of all major sports competitions.

### Renovation of the Central Market

The same way we successfully renovated and revitalised Kongresni trg in 2011, which has become the central event venue in the city, we will also renovate the area between the Dragon Bridge, Plečnik Arcades and Krekov trg. We will provide better working conditions for salespeople, an easier access to the market for visitors, and pedestrian areas as well as parking spaces for residents. Underground parking garage and a modern waste collection area in the basement will provide a more spacious and modern green market, where it will be easier to provide high-quality products, an enjoyable shopping experience and socialising opportunities. A part of the renovated Mahr House will contain new and attractive spaces for the covered market, and a new Museum Centre with the archaeological display of medieval Ljubljana will also attract visitors.



The central market area with a parking garage will provide better working conditions for salespeople, an easier access to the market for visitors, and pedestrian areas as well as parking spaces for residents. Simultaneously, the environmental burden will be reduced since exhaust gases will be rerouted through special filters in the roof of the new extension.



In the atrium of the extension of the Mahr House, there will be a covered market area.



Visualisation of the Cukrarna interior

### Athletic Centre Ljubljana

The Sports Park Ljubljana will be completely renovated and the new Athletic Centre Ljubljana will be established. We will build a new athletics hall and an auxiliary hall for winter practice as well as a hall with a circular running track. We will renovate the main stadium with the grandstands and accompanying premises and the auxiliary stadium as well as the areas for throwing and jumping sports training. Furthermore, we will arrange the entire area with service and parking surfaces and access routes. Female and male athletes will thus be able to enjoy significantly better conditions for training and achieving top results. The new sports centre will also be suitable for the organisation of major athletic competitions.

### Ljubljana Passenger Transport Centre

Although we are not project partners, we are actively trying to help the investor since the beginning of our mandate (in 2006) so that they could complete the necessary renovation and update of the railway station, and build a modern bus station, which the city really needs, as quickly as possible. This project has not yet been implemented since the company Slovenian Railways and the private partner have failed to make an agreement. We expect that in the following years, Slovenian Railways will finally be able to construct the bus station at Vilharjeva cesta and to renovate the railway station with the help of the State. The implementation of the project is of strategic importance for the future development of Ljubljana.



Visualisation of the Athletic Centre Ljubljana

### Jože Plečnik Stadium

The Jože Plečnik Stadium in Bežigrad will be renovated in accordance with the selected architectural and structural solution. The comprehensive renovation and addition of new programmes will provide the desired revitalisation and preservation of the Jože Plečnik Stadium.



Visualisation of the Jože Plečnik Stadium renovation



The model of the Jože Plečnik Stadium









City of Ljubljana





LJUBLJANA: MESTO/CITY OF/LITERA-TURE ... s Designated UNESCO Creative City n in 2015

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